

ATTACHMENT E PASSENGER AMENITIES STANDARDS

The current Metro passenger amenities standard is shown in Figure E-1 as adopted by the Metro Board in December 2011. The standard applies to all off-street facilities owned by Metro that permit passenger boardings.

Figure E-1
Passenger Amenities Standards

Shelters:	HR – not applicable
	LR – at least 80 linear ft.
	Bus – at least 6 linear ft. per bay
Seating:	HR – at least 12 seats
	LR – at least 10 seats
	Bus – at least 3 seats per bay
Info Displays:	HR – at least 12
	LR – at least 10
	Bus – at least 3
LED Displays:	HR – at least 8 arrival/departure screens
	LR – not applicable
	Bus – not applicable
TVMs:	HR/LR – at least 2
	Bus – not applicable
Elevators:	HR – at least 2
	LR – at least 1 for elevated/underground
	Bus – at least 1 for multi-level terminals
Escalators:	HR – at least 4 (2 Up / 2 Down)
	LR – not applicable
	Bus – not applicable
Waste Receptacles:	HR – at least 6
	LR – at least 2
	Bus – at least 1 per 3 bays / 2 minimum

As of July 2016, all Metro facilities met these minimum standards. Since the prior triennial review the following facilities have been added:

Expo Line to Culver City	May 2012	10 new LR stations
Orange Line Extension to Chatsworth	July 2012	5 new Bus stations
Gold Line Extension to Azusa	March 2016	6 new LR stations
Expo Line Extension to Santa Monica	May 2016	7 new LR stations

All of the added stations conform to the adopted standard.