

March 2024 RBM Public Comments – Item 34

From: [REDACTED]

Sent: Tuesday, March 26, 2024 8:51 PM

To: contact@act-la.org; Barger, Kathryn <Kathryn@bos.lacounty.gov>; karen.bass@lacity.org; Holly J. Mitchell <HollyJMitchell@bos.lacounty.gov>; Supervisor Janice Hahn (Fourth District) <FourthDistrict@bos.lacounty.gov>; ThirdDistrict@bos.lacounty.gov; First District <firstdistrict@bos.lacounty.gov>; Tina.Backstrom@lacity.org; jbutts@cityofinglewood.org; Board Clerk <BoardClerk@metro.net>; paul.Krekorian@lacity.org; katy.young.yaroslavsky@lacity.org; Wiggins, Stephanie <WIGGINSS@metro.net>; andrew.deblock@lacity.org; admin@cityofwhittier.org; jdupontw@aol.com; fdutra@cityofwhittier.org; nenglund@bos.lacounty.gov

Subject: Invest in Metro, Not Police

Dear Decision-Makers Involved with Metro Policy:

I'm writing as a citizen of Los Angeles as well as a social worker that has researched and written on the negative impacts police have on our communities. I'm writing to encourage you to invest and expand Metro programs in ways that actually work and are safe-- policing fits neither of those needs.

We need more transit ambassadors, expanded mental health and housing outreach worker programs, and a public restroom program in Metro's upcoming budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

Outreach workers for housing are 27 times more effective than police in placing people into housing despite working with less than a tenth of Metro's police spending. I call on you to invest \$80 million to \$100 million annually in expanding your outreach worker program for mental health and housing to buses, paying an LA County housing minimum wage (\$35/hour), and providing outreach workers with the tools, including available shelter beds and permanent housing, that outreach workers can offer to riders.

Public restrooms fulfill a human need of all riders and transit operators on public transit journeys. I call on you to invest \$30 million to \$45 million annually to establish an open public bathroom program with attendants to restock restroom supplies, clean restrooms, and interface with users.

Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Sincerely,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 11:01 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: FOR Item 34

Hello,

I am [REDACTED], a student of Harvey Mudd College in Claremont. I support increased funding for the transit ambassador program. I recently used multiple forms of LA public transit to get all the way to LAX, and only avoided missing my flight due to the kindness of a stranger in helping me navigate the system. But there won't always be kind strangers at the right places and times, so there should be more transit ambassadors to increase the chance of help coming by exactly when it is needed. Thank you.

[REDACTED]

[REDACTED]

March 20, 2024

VIA E-MAIL

Los Angeles County Metropolitan Transportation Authority
Alan Sozio
One Gateway Plaza
Los Angeles, CA 90012-2952
Attention: Konstantin Akhrem
AkhremK@metro.net

[REDACTED]

Los Angeles County Metropolitan Transportation Authority
One Gateway Plaza
Los Angeles, CA 90012-2952
Attention: Collette Langston, Clerk of the Board
BoardClerk@metro.net

Re: Resolution of Necessity Hearing Re: I-605 Valley Blvd., Interchange
Improvements Project - APN 8564-012-003 & 004

To Whom It May Concern:

This firm represents Russell L. Fox and Linda Kay Fox, owners of the above-referenced property. The purpose of this letter is to notify the Los Angeles County Metropolitan Transportation Authority that the property owners intend to appear and be heard at the Resolution of Necessity hearing scheduled for March 28, 2024, at 10:00 a.m.

We further reiterate the request made on March 8, 2024 for the documents/project exhibits showing the proposed project demolition, construction and project use of the subject property. Despite the prior request, to date, no such documents have been provided.

Very truly yours,

[REDACTED]

MHL:mp

[REDACTED]

[REDACTED]

March 22, 2024

Board Administration
One Gateway Plaza
MS: 99-3-1
Los Angeles, CA 90012

Re: METRO BIKE SHARE CONTRACT – in opposition of LYFT

Dear Board of Directors,

We are writing to support Bike Transit (Bicycle Transit Systems) in continuing their role as Bike Share program managers because we believe they are the best organization for this job in terms of impartiality, transparency, 7 years of experience and success with this program, and especially proof of their 2023 success as noted below:

- 52% increase in ridership in 2023 over 2022;
- 267% increase in Reduced Fare Membership in 2023 over 2022 accounting for 1 in 6 rides taken; and a

As an over 25 year old 501c3 non-profit and stewards of the watershed area of the Ballona Creek, we care deeply about greater bike and mobility options, ease of access to affordable transportation, safer streets with fewer cars on them, and the outcome of a cleaner Pacific ocean when fewer cars occupy our roads.

Based on Lyft's unusually low bid for managing this project as well as a clear potential for a conflict of interest due to their vehicle-based profits, we are not confident of their intentions and question their capability of transparency with the general public. Lyft's CEO has publicly stated:

- [Lyft is looking to sell their bike share system;](#) and
- [The purpose of Lyft's bike share is to increase access to their rideshare service.](#)

Please continue to remain dedicated to the best choice for a robust bike share program and allow Bike Transit to remain with this program.

Respectfully,

[Redacted Signature]

[Redacted Name]

[Redacted Title]

Board of Directors:

Deborah Gregory, President; Sandrine Cassidy, Vice President; Rich Hibbs, Treasurer; Amy Rosenstein Secretary; Kate Cregor; Irene Reingold; Tami Wedekind, Lily Maxson, CCHS BCR Club President

Advisory Council:

Jim Lamm, President Emeritus, Steven Coker, Craig Cadwallader, Shea Cunningham, Evan Dumas, David Dumas, Lucy Blake-Elahi, Bobbi Gold, Blake Hottle, Nora Jung, Maurya Krista, Dan Morrival, Dino Parks, David Turner, Sunny Zhao



March 20, 2024

Honorable Karen Bass, Chair
& Members of the Board
Los Angeles County Metropolitan Transportation Authority
1 Gateway Plaza, Mail Stop 99-3-1
Los Angeles, CA 90012

Subject: City of Lomita Position on the C-Line Extension to the South Bay

Dear Chair Bass:

At the March 19, 2024, meeting of the Lomita City Council, the City Council received a report and voted to authorize the submittal of this letter related to planning effort underway for the proposed C-Line Extension to the South Bay.

Lomita is supportive of this long-awaited project which will help residents throughout the County reach important job centers, LAX, entertainment destinations, and more.

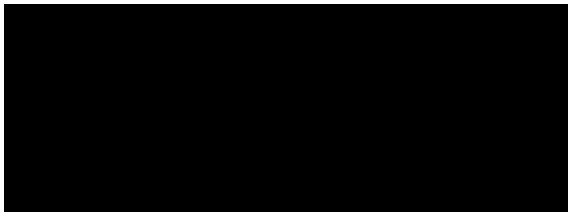
The City of Lomita urges LA Metro to continue work on, and adoption of, an environmental Impact Report with a locally preferred alternative for extension of the C-Line to the Mary K. Giordano Regional Transit Center in Torrance. From Lomita's perspective, the City Council believes that the chosen alignment should complete the C-Line Extension in the most cost effective and environmentally sound manner possible.

We recognize that the LA Metro Board is receiving input on the C-Line Extension from many different stakeholders. Thank you in advance for your consideration of Lomita's position on this important matter.

Sincerely,



cc: Stephanie Wiggins, CEO, LA Metro
Georgia Sheridan, Senior Director, Mobility Corridors, LA Metro
Mark Dierking, Director, Community Relations, LA Metro
Lomita City Councilmembers
File



March 27th, 2024

FOR - LA Metro Operations Committee Item #34 - AWARD Contract No. PS102304000 to Lyft Bikes and Scooters, LLC for the Metro Bike Share (MBS) program

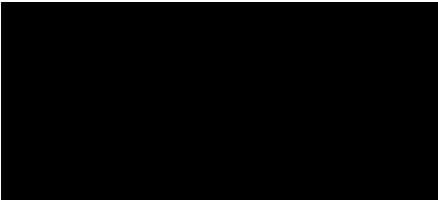
To Whom it May Concern,

Equiticity is non-profit organization programming and advocating for racial equity and increased mobility in Chicago and beyond. In LA, this work included supporting the establishment of the Electro-Bici bike library program in Pacoima.

We've had a long standing partnership with Lyft, where they have supported Equiticity's racial equity movement. In Chicago, this has included community rides and events, using bikeshare as a tool to bring people together and create more vibrant and livable communities.

Based on my knowledge and experience, Lyft is well positioned to do the same in LA, and I offer my full support for Metro's recommendation to move forward with Lyft as its partner for the Metro Bike Share system.





March 15, 2024

Hon. Chair Karen Bass
Hon. Vice Chair Janice Hahn
Hon. Vice Chair Fernando Dutra
Hon. Director Kathryn Barger
Hon. Director James Butts
Hon. Director Jacquelyn Dupont-Walker
Hon. Director Lindsey Horvath

Hon. Director Paul Krekorian
Hon. Director Holly Mitchell
Hon. Director Ara J. Najarian
Hon. Director Tim Sandoval
Hon. Director Hilda L. Solis
Hon. Director Katy Yaroslavsky
Hon. Director Gloria Roberts

Re: SUPPORT - LA Metro Operations Committee - AWARD Contract No. PS102304000 to Lyft Bikes and Scooters, LLC for the Metro Bike Share (MBS) program

Dear LA Metro Board of Directors:

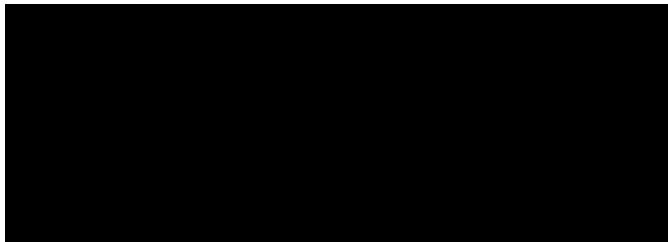
The Greater San Fernando Valley Chamber of Commerce **supports** LA Metro staff's recommendation to award the next Metro Bike Share contract. Access to affordable and reliable transportation is crucial for the prosperity of Angelenos, and Lyft's proposal aligns with this vision.

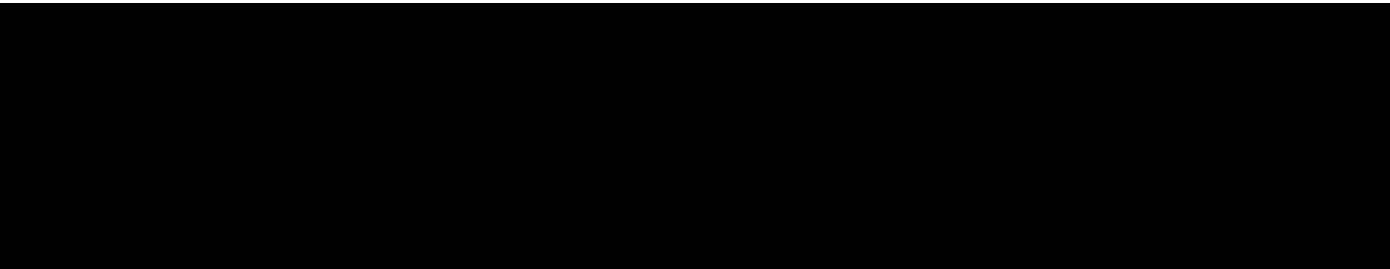
Bikeshare programs serve as vital connectors, facilitating first and last mile connectivity to transit options. With the increasing popularity of e-bikes, there exists significant potential to expand the reach of the Metro Bike Share system. Lyft's proposal, which aims to increase the proportion of e-bikes to 75% and introduce 100 e-bike charging stations, promises to revolutionize transportation accessibility in our community.

With their proven track record of expanding services in underserved neighborhoods and fostering partnerships with community-based organizations, Lyft is uniquely positioned to enhance transportation accessibility and promote sustainable mobility options in the region.

We appreciate your favorable consideration in awarding Lyft the Metro Bike Share Contract.

Sincerely,





Metro Board Administration
One Gateway Plaza
MS: 99-3-1
Los Angeles, CA 90012
RE: Metro Bike Share Contract

March 25, 2024

To the Metro Board Administration,

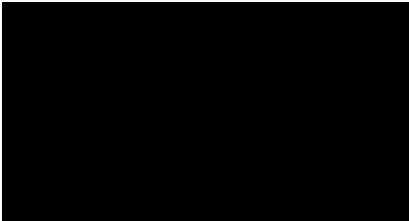
Thanks for all of the work that you do to set policy, and support and enhance the transportation improvement programs of the 88 cities and the 16 municipal transit operators within Los Angeles County. I'm standing in solidarity with the Los Angeles County Federation of Labor, countless labor unions, mobility activists, and members of the public, in asking that you renew the contract with Bicycle Transit Systems (BTS) to continue running the Metro Bike Share program.

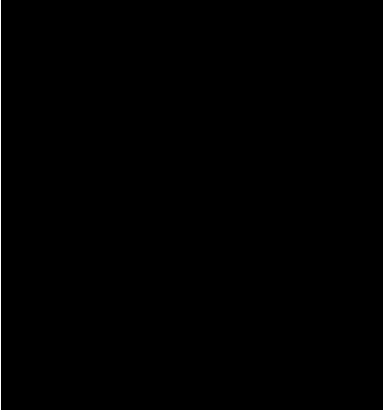
Through its T.O.D., Bicycle and Pedestrian Action Plan, and Mobility Plan, Culver City is dedicated to becoming a leader in mobility initiatives. Our City has worked tirelessly with the community to create innovative ways to find solutions to congestion, first and last mile connectivity, and alternatives to singular-use vehicular trips. In 2018, the then Culver City City Council unanimously voted to join Metro's countywide bike share system. The expansion of the system allowed for approximately 600 more bikes to be placed at stations throughout Culver City and in the adjacent communities of Palms, Mar Vista, Del Rey, and Playa Vista. We only hope to build on this momentum.

BTS has operated the Bike Share program since its inception in 2016 and has overseen ridership grown from about 312,000 trips in 2018 to over 441,000 in 2023. Workers at BTS have been unionized since 2022 with Transport Workers Union (TWU) Local 320. It's a 100 percent privately-owned, LGBTQ+, woman-owned business with the experience of launching the largest bike share operations across the country. BTS has met its goals and has been a success.

I'm concerned about Metro's intent to award the Metro Bike Share contract to Lyft for the next 11 years. Lyft is essentially a car company. Climate change is real and Metro needs to shift public money towards multi-modal transportation rather than doubling down on car culture. Also, Lyft has spent hundreds of millions of dollars to fight against drivers' rights. As the middle class continues to erode, it's time to stand up for good, union jobs in Los Angeles County.

I am writing to you as an individual Council Member of the City of Culver City. The opinions expressed herein are my own and do not intend to represent those of the City Council or the City of Culver City. Should you have any questions, please contact me [REDACTED] or [REDACTED].





March 19, 2024

Ms. Stephanie N. Wiggins
Chief Executive Officer
Metro Board Administration
1 Gateway Plaza, Mail Stop 99-3-1
Los Angeles, CA 90012

Sent via email to: boardclerk@metro.net

Dear Ms. Wiggins,

For many years, we have followed Metro's plans to extend the C (Green) Line into Torrance and past our property, *South Bay Galleria*. We have met with Metro representatives numerous times, participated in Metro's workshops and walking tours and of course, have spoken about the project with our shoppers, tenants and other members of the community.

We have previously written to express our belief that the alignment along Hawthorne Boulevard is the most equitably responsible route through the Hawthorne Boulevard business district. Not only does this route provide the best possible access to this vital economic corridor, but it does so in a way that will enhance ridership and provide a visible public transit alternative to those wishing to get out of their cars and access the shops, restaurants, housing, businesses and even hotel rooms along the entire route. A copy of our prior letter dated *December 22, 2022* is attached for your convenience.

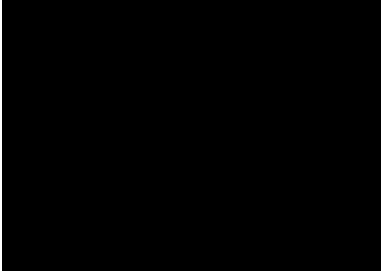
As a project update since our last letter, we recently lodged an application with the City of Redondo Beach to add an additional 350 residential units, taking the total residential unit count to 650. This will further reinforce the vision of a walkable community we hope to create. Having convenient and direct access to the C (Green) Line will make it even easier for our residents to commute to and from work and to and from key stops like the airport and Inglewood sports and entertainment venues without ever having to get in their cars.

We are deeply invested in the success of our community and want to make sure that Metro's C (Green) Line extension is done in a way that is beneficial to the entire community, including Redondo Beach, Lawndale and Torrance, as well as to the millions of Southern California visitors who will use the system to get around the region.

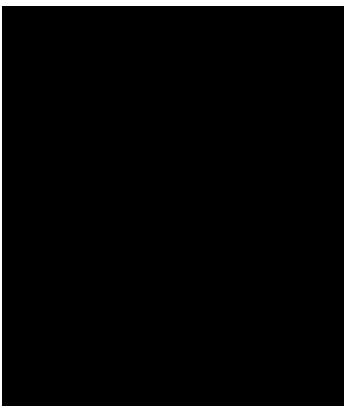
We welcome the opportunity to continue working with Metro to make the extension a success and would be pleased to collaborate with Metro to create a space at our location that would enable Metro public safety officers to have a South Bay presence. In addition, we would be happy to host a Metro ticket booth or sell TAP cards to riders at our concierge desk.

If you have any questions regarding our position or want to further explore ways in which we can partner with Metro, please do not hesitate to reach out.

Very Best,



Cc: Redondo Beach Mayor Jim Light
Redondo Beach City Manager Mr. Mike Witzansky
greenlineextension@metro.net
anajarian@glendaleca.gov
fdutra@cityofwhittier.org
firstdistrict@bos.lacounty.gov
HollyJMitchell@bos.lacounty.gov
jdupontw@aol.com
mayor.helpdesk@lacity.org
FourthDistrict@bos.lacounty.gov
mbohlke@sbcglobal.net
councilmember.yaroslavsky@lacity.org
Kathryn@bos.lacounty.gov
jbutts@cityofinglewood.org
paul.krekorian@lacity.org
ThirdDistrict@bos.lacounty.gov
yaroslavsky@lacity.org
Info@timsandoval.com
gmalesman@aol.com



Ms. Stephanie N. Wiggins
Chief Executive Officer, Metro
Board Administration
1 Gateway Plaza, Mail Stop 99-3-1
Los Angeles, CA 90012

December 22, 2022

Sent via email to: boardclerk@metro.net

Dear Ms. Wiggins,

For many years, we have followed Metro's plans to extend the Green Line into Torrance and past our property, *South Bay Galleria*. We have met with Metro representatives numerous times, participated in Metro's workshops and walking tours and, of course, have spoken about the project with our shoppers, tenants and other members of the community.

The city has approved a multi-hundred-million-dollar renovation and expansion project for our center that will include not only a complete remodel of the existing mall, but also the addition of 300 new apartment units on the corner of Hawthorne and Artesia Blvds (20% of which will be dedicated to affordable housing), a 150-room hotel, office and public open space network.

We are deeply invested in the success of our community and want to make sure that Metro's Green Line extension is done in a way that is beneficial not only to our new center – to be renamed *South Bay Social District* – but also to the entire community, including Redondo Beach, Lawndale and Torrance. Furthermore, we want to make sure that residents, employees and shoppers will have the best possible access to the Green Line, providing convenience, maximizing ridership, reducing traffic and improving the environment.

We believe that the alignment along Hawthorne Boulevard is the most equitably responsible route through the Hawthorne Boulevard business district. Not only does this route provide the best possible access to this vital economic corridor, but it does so in a way that will enhance ridership and provide a true public transit alternative to those wishing to get out of their cars and access the shops, restaurants, housing, businesses and even hotel rooms along the entire route.

Because the creation of *South Bay Social District* will result in hundreds of new jobs, a light rail line along Hawthorne Boulevard will allow employees to conveniently commute to work without having to drive. In addition, the Hawthorne option would provide hundreds of businesses along Hawthorne Boulevard and throughout Torrance a new opportunity to ensure that their business thrive.

In addition, the construction of a new hotel at *South Bay Social District* means that travelers using this Hawthorne Boulevard route will be able to easily connect to Los Angeles International Airport. The right-of-way or ROW option, however, provides a less-visible link for travelers, who would be less likely to travel to LAX or job centers using the Green Line since the ROW station would not be located on a major thoroughfare.

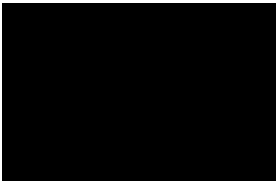
The proposed Green Line extension route along the ROW offers no significant destinations, while the new *South Bay Social District* will be built just a matter of feet away from the proposed station location on Hawthorne Boulevard. This project will be the epicenter of North Redondo, attracting residents, shoppers, employees and visitors – many of whom will be incentivized to ride the light rail system if the stop is built close and convenient enough to their destination.

In addition, if located along Hawthorne Boulevard, the Green Line would provide an attractive and vibrant mass transit option to a wider cross-section of South Bay residents from Lawndale to Torrance and would serve as the first exemplar transit-oriented development built in the South Bay. For mass transit systems, visibility is critically important to success. Hiding the Green Line route behind homes and having it wind through lightly trafficked areas means fewer people will be reminded of how easy the system is to use. But locating it in the heart of active and popular destinations along a major thoroughfare that links numerous South Bay cities, means the Green Line will always be top of mind and stand out as a visible and viable option for commuters.

We welcome the opportunity to continue working with Metro to make the Green Line extension a success and would be pleased to collaborate with Metro to create a space at our location that would enable Metro public safety officers to have a South Bay presence. In addition, we would be happy to host a Metro “ticket booth” or sell TAP cards to riders at our concierge desk. We see many opportunities to partner with Metro as each of our projects move forward.

If you have any questions regarding our position or want to further explore ways in which we can partner with Metro, please do not hesitate to reach out.

Very Best,



Cc: Mr. Mark Dierking, Metro
Redondo Beach Mayor Bill Brand
Redondo Beach City Manager Mr. Mike Witzansky



RE: REQUEST TO MAKE METRO'S GOPASS PROGRAM FOR K-14 EDUCATION STUDENTS PERMANENT

Dear LA Metro Board of Directors,

On behalf of the undersigned organizations representing local educational agencies, community colleges, student organizations, environmental and transit-oriented entities, and community members, we write to request that you vote to make the Metro GoPass Program permanent at the March or April Regular Board Meeting.

Metro's GoPass program has been a phenomenal success. At last reckoning, GoPass had **343,980** participating students from **1573** schools in **115** districts. In November 2023, Metro's GoPass pilot program saw a 28 percent year-over-year increase over November 2022 and the program just surpassed 30 million rides. Then, student GoPass boardings measured 1,772,606 riders. Studies have shown that students who receive a free transit pass have up to **27 percent higher graduation rates**, which leads to expanded academic and employment opportunities.

[We expect more recent data soon that will buttress GoPass's strong performance record.]

GoPass is key to Metro's ambition to build transit ridership to pre-pandemic levels and beyond. It is central to regional efforts to reduce automobile VMT, regional traffic congestion, and greenhouse gas emissions. As Metro continues to improve the cleanliness, safety, and reliability

of our public transportation system, we anticipate more students will take advantage of the Metro GoPass Program, and these numbers will improve year after year.

It is time to make GoPass a permanent part of Metro’s operational planning and budgeting so that all concerned can know they can count on GoPass and plan their curriculum, class schedules, as well as personal and work lives with a GoPass presumption. Approval at the March or April Regular Board meetings is crucial. Eliminating the transportation obstacles for students to get to and from school, internships, and access to cultural sites and museums among other activities should be a principal goal for our community.

As advertised on Metro’s website, “students at participating K-12 and Community Colleges can enjoy the freedom of going anywhere, anytime for FREE on Metro buses and trains.” This opportunity for our students is a major celebration amongst our communities where high levels of poverty place limitations on disadvantaged youth and their families who often must make decisions between buying a transit ticket and purchasing food or other necessities. We need to eliminate the barrier which falls disproportionately on our highest needs families and their students.

The Metro GoPass Program has proven to be a successful initiative that could have a lasting legacy for creating a culture of life-long riders in the County of Los Angeles. Making this initiative permanent also helps cement fareless public transit as a mainstay for future generations of Angelenos, many of which were already riding the Metro for free during the pandemic.

As the Los Angeles community continues to embrace alternative forms of transportation and looks forward to a brighter tomorrow for Angelenos, it is important to empower today’s youth and support their future as life-long transit riders. Our students enrolled in K-12 schools, adult education schools and community colleges deserve to experience the value of this program during times where students’ safety and health is not at risk.

We hope you will support making this wildly successful program permanent, creating a lasting legacy for Angelenos that could one day become life-long transit riders.

Thank you for your consideration of this request,

[Redacted signature]

[Redacted signature]

[Redacted signature]

[Redacted signature]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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[REDACTED]

[REDACTED]

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[REDACTED]

[REDACTED]

[REDACTED]

[Redacted text block]

[Redacted text block]

cc: Board of Director Members, LA Metro

March 2024 RBM General Public Comments

From: [REDACTED]

Sent: Monday, March 11, 2024 11:42 AM

To: Board Clerk <BoardClerk@metro.net>

Subject: Please Make Metro's GoPass Program Permanent!

I write in support of making Metro’s GoPass Program permanent to continue to fund this successful countywide student transit pass program so that K-14 public school students in LA County—from kindergarten to community college –can easily and freely access our public transit systems. GoPass is key to Metro’s ambition to build transit ridership to pre-pandemic levels and beyond. It is central to regional efforts to reduce automobile VMT, regional traffic congestion, and greenhouse gas emissions.

This program provides an immediate and tangible benefit to struggling students—from low-income elementary school children to community college students who juggle school and work. When you give a pass to a student, they ride almost immediately. This is because more than half of households in the U.S. who are experiencing poverty are also experiencing transportation insecurity, and studies show that discounted fare programs for low-income individuals can alleviate poverty, increase social mobility, and improve health by increasing trips, particularly to health care and social services.

It is time to make GoPass a permanent part of Metro’s operational planning and budgeting so that all concerned can know they can count on GoPass and plan their curriculum, class schedules, as well as personal and work lives with a GoPass presumption. Approval at the March or April Regular Board meetings is crucial. Eliminating the transportation obstacles for students to get to and from school, internships, and access to cultural sites and museums, among other activities, should be a principal goal for our community.

Thank you,

[REDACTED]

[REDACTED]

From: [REDACTED]

Sent: Thursday, March 14, 2024 12:39 PM

To: Board Clerk <BoardClerk@metro.net>

Subject: wesleyreutimann@gmail.com

I write in support of making Metro's GoPass Program permanent to continue to fund this successful countywide student transit pass program so that K-14 public school students in LA County—from kindergarten to community college—can easily and freely access our public transit systems. GoPass is key to Metro's ambition to build transit ridership to pre-pandemic levels and beyond. It is central to regional efforts to reduce automobile VMT, regional traffic congestion, and greenhouse gas emissions.

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It is time to make GoPass a permanent part of Metro's operational planning and budgeting so that all concerned can know they can count on GoPass and plan their curriculum, class schedules, as well as personal and work lives with a GoPass presumption. Approval at the March or April Regular Board meetings is crucial. Eliminating the transportation obstacles for students to get to and from school, internships, and access to cultural sites and museums, among other activities, should be a principal goal for our community.

Thank you,

[REDACTED]

From: [REDACTED]

Sent: Thursday, March 14, 2024 1:15 PM

To: Board Clerk <BoardClerk@metro.net>

Subject: Please Make Metro's GoPass Program Permanent!

I write in support of making Metro's GoPass Program permanent to continue to fund this successful countywide student transit pass program so that K-14 public school students in LA County—from kindergarten to community college—can easily and freely access our public transit systems. GoPass is key to Metro's ambition to build transit ridership to pre-pandemic levels and beyond. It is central to regional efforts to reduce automobile VMT, regional traffic congestion, and greenhouse gas emissions.

This program provides an immediate and tangible benefit to struggling students—from low-income elementary school children to community college students who juggle school and work. When you give a pass to a student, they ride almost immediately. This is because more than half of households in the U.S. who are experiencing poverty are also experiencing transportation insecurity, and studies show that discounted fare programs for low-income individuals can alleviate poverty, increase social mobility, and improve health by increasing trips, particularly to health care and social services.

It is time to make GoPass a permanent part of Metro's operational planning and budgeting so that all concerned can know they can count on GoPass and plan their curriculum, class schedules, as well as personal and work lives with a GoPass presumption. Approval at the March or April Regular Board meetings is crucial. Eliminating the transportation obstacles for students to get to and from school, internships, and access to cultural sites and museums, among other activities, should be a principal goal for our community.

Thank you,

[REDACTED]

From: [REDACTED]

Sent: Thursday, March 14, 2024 1:35 PM

To: Board Clerk <BoardClerk@metro.net>

Subject: Please Make Metro's GoPass Program Permanent!

I write in support of making Metro's GoPass Program permanent. Metro should continue to fund this successful countywide student transit pass program so that K-14 public school students in LA County—from kindergarten to community college—can easily and freely access our public transit systems. GoPass is key to Metro's ambition to build transit ridership to pre-pandemic levels and beyond. It is central to regional efforts to reduce automobile VMT, regional traffic congestion, and greenhouse gas emissions. A significant portion of L.A. County residents don't have a car, and of course no one under 16 can drive. It can be an impossible burden for a low income family to drive a young person around, so many of our youth miss out on enrichment and social opportunities and the confidence and independence that comes from getting around without needing a ride from someone else.

This program provides an immediate and tangible benefit to struggling students—from low-income elementary school children to community college students who juggle school and work. When you give a pass to a student, they ride almost immediately. This is because more than half of households in the U.S. who are experiencing poverty are also experiencing transportation insecurity, and studies show that discounted fare programs for low-income individuals can alleviate poverty, increase social mobility, and improve health by increasing trips, particularly to health care and social services.

It is time to make GoPass a permanent part of Metro's operational planning and budgeting so that all concerned can know they can count on GoPass and plan their curriculum, class schedules, as well as personal and work lives with a GoPass presumption. Approval at the March or April Regular Board meetings is crucial. Eliminating the transportation obstacles for students to get to and from school, internships, and access to cultural sites and museums, among other activities, should be a principal goal for our community.

Thank you,

[REDACTED]

[REDACTED]

From: [REDACTED]

Sent: Thursday, March 14, 2024 3:02 PM

To: Board Clerk <BoardClerk@metro.net>

Subject: Please Make Metro's GoPass Program Permanent!

I write in support of making Metro's GoPass Program permanent to continue to fund this successful countywide student transit pass program so that K-14 public school students in LA County—from kindergarten to community college—can easily and freely access our public transit systems. GoPass is key to Metro's ambition to build transit ridership to pre-pandemic levels and beyond. It is central to regional efforts to reduce automobile VMT, regional traffic congestion, and greenhouse gas emissions.

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Thank you,

[REDACTED]

From: [REDACTED]

[REDACTED]

Sent: Thursday, March 14, 2024 9:48 PM

To: Board Clerk <BoardClerk@metro.net>

Subject: [REDACTED]

I write in support of making Metro's GoPass Program permanent to continue to fund this successful countywide student transit pass program so that K-14 public school students in LA County—from kindergarten to community college—can easily and freely access our public transit systems. GoPass is key to Metro's ambition to build transit ridership to pre-pandemic levels and beyond. It is central to regional efforts to reduce automobile VMT, regional traffic congestion, and greenhouse gas emissions.

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It is time to make GoPass a permanent part of Metro's operational planning and budgeting so that all concerned can know they can count on GoPass and plan their curriculum, class schedules, as well as personal and work lives with a GoPass presumption. Approval at the March or April Regular Board meetings is crucial. Eliminating the transportation obstacles for students to get to and from school, internships, and access to cultural sites and museums, among other activities, should be a principal goal for our community.

Thank you,

[REDACTED]

From: [REDACTED]

Sent: Friday, March 15, 2024 9:33 AM

To: Board Clerk <BoardClerk@metro.net>

Subject: Please make the GoPass Program permanent

I write in support of making Metro's GoPass Program permanent to continue to fund this successful countywide student transit pass program so that K-14 public school students in LA County—from kindergarten to community college—can easily and freely access our public transit systems. GoPass is key to Metro's ambition to build transit ridership to pre-pandemic levels and beyond. It is central to regional efforts to reduce automobile VMT, regional traffic congestion, and greenhouse gas emissions.

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It is time to make GoPass a permanent part of Metro's operational planning and budgeting so that all concerned can know they can count on GoPass and plan their curriculum, class schedules, as well as personal and work lives with a GoPass presumption. Approval at the March or April Regular Board meetings is crucial. Eliminating the transportation obstacles for students to get to and from school, internships, and access to cultural sites and museums, among other activities, should be a principal goal for our community.

Thank you,

[REDACTED]

From: [REDACTED]

Sent: Monday, March 18, 2024 9:44 AM

To: Board Clerk <BoardClerk@metro.net>

Subject: [REDACTED]

I write in support of making Metro's GoPass Program permanent to continue to fund this successful countywide student transit pass program so that K-14 public school students in LA County—from kindergarten to community college—can easily and freely access our public transit systems. GoPass is key to Metro's ambition to build transit ridership to pre-pandemic levels and beyond. It is central to regional efforts to reduce automobile VMT, regional traffic congestion, and greenhouse gas emissions.

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It is time to make GoPass a permanent part of Metro's operational planning and budgeting so that all concerned can know they can count on GoPass and plan their curriculum, class schedules, as well as personal and work lives with a GoPass presumption. Approval at the March or April Regular Board meetings is crucial. Eliminating the transportation obstacles for students to get to and from school, internships, and access to cultural sites and museums, among other activities, should be a principal goal for our community.

Thank you,

[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 19, 2024 2:39 PM
To: Board Clerk <BoardClerk@metro.net>
Cc: Patti Giglio <patti@psgcom.net>
Subject: Metro Green Line Extension

Good Day,

I manage our family's small South Bay real estate business including a 10 store strip-mall on the west side of Hawthorne Blvd., north of 186th street that my father built in the 1960s. Together with our small business tenants we represent a disproportionate percentage of the small business that would be impacted by the proposed Hawthorne Blvd. route for the Green Line Extension.

I am writing today to express my support for Metro's extension into Torrance via the proposed ROW route. While we support the light rail system's development into Torrance, the Hawthorne Blvd. route would jeopardize our family's income and likely put most of the small business who rent stores from us out of business entirely.

The proposed ROW route along the existing freight rail tracks is not only the smart economical choice, it would spare the City of Torrance a loss in excess of \$1,000,000, annually according to the City's economic impact assessment of the Hawthorne Blvd. route, and spare our family and our tenants economic hardship.

I urge you to adopt the proposed ROW route for Metro's extension into the South Bay.

Thank you for your consideration,

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
Sent: Friday, March 22, 2024 6:13 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

Outreach workers for housing are 27 times more effective than police in placing people into housing despite working with less than a tenth of Metro's police spending. I call on you to invest \$80 million to \$100 million annually in expanding your outreach worker program for mental health and housing to buses, paying an LA County housing minimum wage (\$35/hour), and providing outreach workers with the tools, including available shelter beds and permanent housing, that outreach workers can offer to riders.

Public restrooms fulfill a human need of all riders and transit operators on public transit journeys. I call on you to invest \$30 million to \$45 million annually to establish an open public bathroom program with attendants to restock restroom supplies, clean restrooms, and interface with users.

Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]
Sent: Saturday, March 23, 2024 10:06 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Saturday, March 23, 2024 11:32 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Saturday, March 23, 2024 6:11 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Saturday, March 23, 2024 7:20 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]

Sent: Monday, March 25, 2024 11:46 AM

To: Board Clerk <BoardClerk@metro.net>

Subject: Please Make Metro's GoPass Program Permanent!

I write in support of making Metro's GoPass Program permanent to continue to fund this successful countywide student transit pass program so that K-14 public school students in LA County—from kindergarten to community college—can easily and freely access our public transit systems. GoPass is key to Metro's ambition to build transit ridership to pre-pandemic levels and beyond. It is central to regional efforts to reduce automobile VMT, regional traffic congestion, and greenhouse gas emissions.

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It is time to make GoPass a permanent part of Metro's operational planning and budgeting so that all concerned can know they can count on GoPass and plan their curriculum, class schedules, as well as personal and work lives with a GoPass presumption. Approval at the March or April Regular Board meetings is crucial. Eliminating the transportation obstacles for students to get to and from school, internships, and access to cultural sites and museums, among other activities, should be a principal goal for our community.

Thank you,

[REDACTED]

From: [REDACTED]
Sent: Monday, March 25, 2024 1:04 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]
Sent: Monday, March 25, 2024 4:36 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Monday, March 25, 2024 4:46 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Monday, March 25, 2024 4:49 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Monday, March 25, 2024 6:57 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Monday, March 25, 2024 9:11 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Monday, March 25, 2024 9:15 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

Outreach workers for housing are 27 times more effective than police in placing people into housing despite working with less than a tenth of Metro's police spending. I call on you to invest \$80 million to \$100 million annually in expanding your outreach worker program for mental health and housing to buses, paying an LA County housing minimum wage (\$35/hour), and providing outreach workers with the tools, including available shelter beds and permanent housing, that outreach workers can offer to riders.

Public restrooms fulfill a human need of all riders and transit operators on public transit journeys. I call on you to invest \$30 million to \$45 million annually to establish an open public bathroom program with attendants to restock restroom supplies, clean restrooms, and interface with users.

Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]
Sent: Monday, March 25, 2024 9:55 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget. Consider a mobile team of social workers to connect unhoused and needy transit users to proper care. We want a Metro that can provide a holistic approach to these issues and not be extorted by LAPD and forcing their way by a threat of a strike.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]

Sent: Monday, March 25, 2024 10:51 PM

To: Board Clerk <BoardClerk@metro.net>

Subject: General Comment - Support LACMTA Staff Recommendation to Award Metro Bike Share Contract to Lyft

Dear LA Metro Board of Directors,

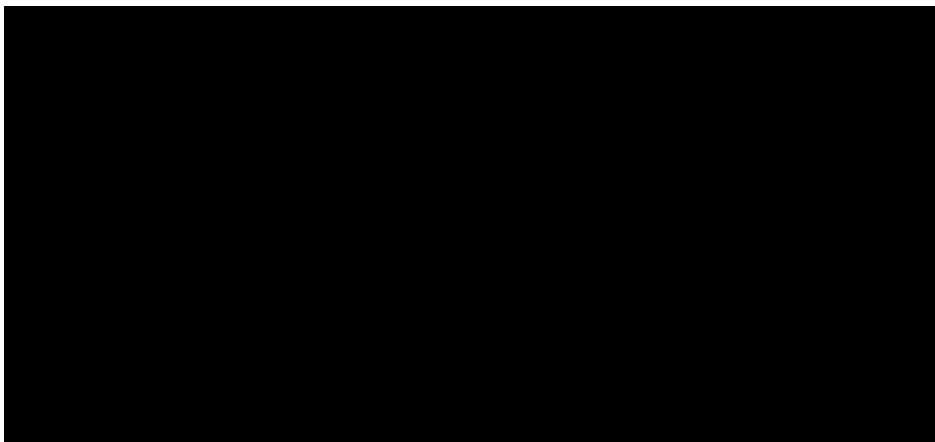
On behalf of Arellano Associates, I am writing in support of the Metro staff recommendation to award Lyft the contract to deliver the next phase of Metro Bike Share in the region.

Arellano Associates is a long-time DBE, small business, minority, women-owned certified professional service consulting firm with 30 years' experience in communications, marketing, public outreach and engagement. This includes partnership with LA Metro on several projects including Metro Micro, Sepulveda Station First/Last Mile, NextGen Bus Plan, and the Long Beach to East LA Corridor Mobility Investment Plan, among others. We were selected as Lyft's partner for community engagement through their extensive DBE outreach efforts.

We are excited to bring our experience and focus on justice, equity, diversity, and inclusion to support the Metro Bike Share system, prioritizing Equity Focus Communities and expanding the reach of the system. Working with Lyft, Metro, and local partners like BikeLA, East Side Riders Bike Club, Streets Are for Everyone (SAFE), Los Angeles Walks, and others, we will maximize outreach and engagement to reach Angelenos where they are at via traditional and digital mediums throughout the transition, launch, and expansion of Metro Bike Share.

I urge the committee to approve the staff recommendation and look forward to working with Lyft and Metro in this next stage of the Metro Bike Share system.

Thank you for your consideration.



From: [REDACTED]
Sent: Monday, March 25, 2024 11:31 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

Outreach workers for housing are 27 times more effective than police in placing people into housing despite working with less than a tenth of Metro's police spending. I call on you to invest \$80 million to \$100 million annually in expanding your outreach worker program for mental health and housing to buses, paying an LA County housing minimum wage (\$35/hour), and providing outreach workers with the tools, including available shelter beds and permanent housing, that outreach workers can offer to riders.

Public restrooms fulfill a human need of all riders and transit operators on public transit journeys. I call on you to invest \$30 million to \$45 million annually to establish an open public bathroom program with attendants to restock restroom supplies, clean restrooms, and interface with users.

Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 1:52 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Thank you,
[REDACTED]

From: [REDACTED]

Sent: Tuesday, March 26, 2024 6:33 AM

To: Board Clerk <BoardClerk@metro.net>

Subject: General Comment - Support LACMTA Staff Recommendation to Award Metro Bike Share Contract to Lyft

Importance: High

Dear LA Metro Board of Directors,

My name is [REDACTED], and I am the President of Millenium Concepts LLC. We are a successful DBE certified business that provides janitorial services and facilities management in the LA County and Washington Metropolitan areas.

We were connected with Lyft through their extensive DBE outreach efforts, and were selected to be their partner for bikeshare station cleaning, litter, and graffiti removal services. We have also agreed to participate in Lyft's Contracting Outreach and Mentoring Plan, where they will support Millenium Concepts in networking, technical assistance, and business development to help us achieve new business opportunities.

We are very excited for this opportunity, and ready to get to work. We urge the Board to approve the staff recommendation to award the next Metro Bike Share contract to Lyft.

Thank you.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]

Sent: Tuesday, March 26, 2024 7:20 AM

To: Board Clerk <BoardClerk@metro.net>

Subject: General Comment - Support LACMTA Staff Recommendation to Award Metro Bike Share Contract to Lyft

Dear LA Metro Board of Directors,

My name is [REDACTED], and I am the Founder and Sole Proprietor of 2meart.com. 2meart.com is a DBE certified business specializing in printing services, graphic design and marketing and promotional materials.

I responded to a posting for DBE bids distributed by the Black Business Association on behalf of Lyft, and was selected as Lyft's partner for marketing and promotional materials, as well as printing services. Additionally, I have agreed to participate in Lyft's Contracting Outreach and Mentoring Plan, where they will support me in networking, technical assistance, and business development.

I'm grateful for this opportunity to support LA Metro and Lyft in this contract, and urge the Board to approve the staff recommendation to award the Metro Bike Share contract to Lyft.

Thank you for your consideration.

Sincerely,

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 9:13 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Public restrooms fulfill a human need of all riders and transit operators on public transit journeys. I call on you to invest \$30 million to \$45 million annually to establish an open public bathroom program with attendants to restock restroom supplies, clean restrooms, and interface with users.

Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 10:00 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 10:17 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 10:17 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 10:17 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 10:20 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

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Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 10:35 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

I'm writing to urge you invest in care-based transportation ambassadors rather than metro police. Police statistically target working class and people of color more than other groups. The main purpose of public transit is to ensure mobility in LA County is accessible for all. I fear that police in the metro would make public transit unsafe for the people who most need to use. Additionally, any safety or rules violations issues on the metro are more likely to be successfully addressed and prevented by care ambassadors armed with knowledge of resources than an officer armed with a gun.

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 11:39 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

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Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]

Sent: Tuesday, March 26, 2024 11:57 AM

To: Board Clerk <BoardClerk@metro.net>

Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

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Thank you,

[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 12:29 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 1:42 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Public restrooms fulfill a human need of all riders and transit operators on public transit journeys. I call on you to invest \$30 million to \$45 million annually to establish an open public bathroom program with attendants to restock restroom supplies, clean restrooms, and interface with users.

Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 2:26 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 4:46 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 7:18 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

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Thank you,
[REDACTED]

From: [REDACTED]

Sent: Tuesday, March 26, 2024 7:23 PM

To: Board Clerk <BoardClerk@metro.net>

Subject: General Comment - Support LACMTA Staff Recommendation to Award Metro Bike Share Contract to Lyft

Dear LA Metro Board of Directors,

My name is Laura Barrero, and I am reaching out in my individual capacity in support of the LA Metro staff recommendation to select Lyft as its next operating partner for Metro Bike Share.

I live in North Hollywood near the Metro station and I am the current Community Interest Representative on the NoHo Neighborhood Council. I live on the same block as one of the current bike share locations, which I have used in the past. I am particularly excited about Lyft's proposal to increase the e-bike share of the fleet to 75% within the first year of operations, which will enable myself and many other Angelenos to utilize Metro Bike Share more frequently, and for longer trips.

I fully support LA Metro staff's recommendation to award the next Metro Bike Share contract to Lyft.

Thank you for your consideration.

[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 8:39 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 9:37 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]
Sent: Tuesday, March 26, 2024 10:00 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]

Sent: Tuesday, March 26, 2024 10:11 PM

To: Board Clerk <BoardClerk@metro.net>

Subject: General Comment - Support LACMTA Staff Recommendation to Award Metro Bike Share Contract to Lyft

Dear LA Metro Board of Directors,

My name is [REDACTED], and I am the Director of Uptown Grand Central, a non-profit organization dedicated to advocacy and bringing the community together in order to enrich life in East Harlem in New York City.

We've had a long standing partnership with Lyft and Citi Bike, where they have supported programming including *Party On Park*, our 15-block street event that opens up Park Avenue to people and bikes, and closes it to automobile traffic, and *El Barrio Bikes*, a group of advocates for pedestrians and cycling that organizes group cycle rides to our local small businesses. This has changed the way that thousands of residents of East Harlem relate to the public spaces in our neighborhood, and created a strong group of advocates for walking and biking in our low-income community of color.

Based on my knowledge and experience, Lyft is well positioned to do the same in LA, and I offer my full support for Metro staff's recommendation to award the next Metro Bike Share contract to Lyft.

Sincerely,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

A 501c3 nonprofit dedicated to transforming East 125th Street into a thriving corridor by delivering programs that put advocacy into action through collaborations with small businesses, residents and neighborhood organizations across East Harlem.

From: [REDACTED]
Sent: Tuesday, March 26, 2024 10:48 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

Cops do nothing to actually create a safe environment. Having metro ambassadors to keep us safe is a much better solution. Let's invest in community care, not cops.

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

Outreach workers for housing are 27 times more effective than police in placing people into housing despite working with less than a tenth of Metro's police spending. I call on you to invest \$80 million to \$100 million annually in expanding your outreach worker program for mental health and housing to buses, paying an LA County housing minimum wage (\$35/hour), and providing outreach workers with the tools, including available shelter beds and permanent housing, that outreach workers can offer to riders.

Public restrooms fulfill a human need of all riders and transit operators on public transit journeys. I call on you to invest \$30 million to \$45 million annually to establish an open public bathroom program with attendants to restock restroom supplies, clean restrooms, and interface with users.

Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]

Sent: Wednesday, March 27, 2024 5:36 AM

To: Board Clerk <BoardClerk@metro.net>

Cc: randall.winston@lacity.org; tina.backstrom@lacity.org; Brandon.Wilson@lacity.org; kidada.malloy@lacity.org; jdupontw@aol.com; councilmember.krekorian@lacity.org; doug.mensman@lacity.org; sahay.yedalian@lacity.org; councilmember.yaroslavsky@lacity.org; kristen.pawling@lacity.org; jarrett.thompson@lacity.org; andrew.deblock@lacity.org; firstdistrict@bos.lacounty.gov; wrehman@bos.lacounty.gov; BFeldman@bos.lacounty.gov; ELim@bos.lacounty.gov; HollyJMitchell@bos.lacounty.gov; AYoon@bos.lacounty.gov; ThirdDistrict@bos.lacounty.gov; jorenstein@bos.lacounty.gov; fourthdistrict@bos.lacounty.gov; LKlipp@bos.lacounty.gov; vgomez@bos.lacounty.gov; kathryn@bos.lacounty.gov; dperry@lacbos.org; Sandoval, Timothy <SandovalT@metro.net>; ygharabedian@sgvcog.org; anajarian@glendaleca.gov; MichelineM@metro.net; MayorButts@cityofinglewood.org; mbohlke@sbcglobal.net; lantzsh10@gmail.com; dutra4whittier@gmail.com; mperez@gatewaycog.org; sdelong@cityofwhittier.org; gloria.roberts@dot.ca.gov; Wiggins, Stephanie <WIGGINSS@metro.net>; Englund, Nicole <EnglundN@metro.net>

Subject: Budget Motion for Care-based Safety Strategies

Dear Metro Board of Directors,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,

A solid black rectangular redaction box covering the signature area.

From: [REDACTED]
Sent: Wednesday, March 27, 2024 5:43 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Wednesday, March 27, 2024 6:56 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Wednesday, March 27, 2024 8:59 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Wednesday, March 27, 2024 9:33 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Wednesday, March 27, 2024 11:33 AM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

The reality of our budget is that public safety dollars go a lot further when they're not spent on police. We have a myriad ways of spending money that are more effective at serving our ridership and community. A metro volunteer once told me that the system didn't have any restrooms because Metro wanted a clean system; denying someone a restroom is not how you make bathroom usage go away. We need to start investing back in our community with solutions that work. Metro's ridership skews towards the lowest income brackets in LA county yet we still insist on extracting fares from people. Free transit would change many people's lives for the better. We spend more on fare enforcement than we collect. Fare collection is such a small part of the budget; we often have sales tax surplus years that exceed our fare collection. WHY WOULD WE TAKE MONEY WE DON'T NEED FROM THE DISADVANTAGED?

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

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Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]
Sent: Wednesday, March 27, 2024 12:47 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

Invest in things that don't threaten people. I feel uncomfortable being around police with weapons in such a limited space area. I feel safer with the ambassadors who can also help tourists. You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

Riders need real care and services that police are not equipped to provide. This is why we need investments in care based strategies that work. The ambassador program has saved more than 70 lives since the fall and more than half of customers say the Green Shirts make them want to ride the system more. I call on you to invest \$70 million to \$100 million annually in expanding the ambassador program by doubling the number of ambassadors, expanding their coverage to buses and elevators, and bringing them in-house to Metro with an LA County housing minimum wage (\$35/hour), ongoing job support, and professional development opportunities.

Outreach workers for housing are 27 times more effective than police in placing people into housing despite working with less than a tenth of Metro's police spending. I call on you to invest \$80 million to \$100 million annually in expanding your outreach worker program for mental health and housing to buses, paying an LA County housing minimum wage (\$35/hour), and providing outreach workers with the tools, including available shelter beds and permanent housing, that outreach workers can offer to riders.

Public restrooms fulfill a human need of all riders and transit operators on public transit journeys. I call on you to invest \$30 million to \$45 million annually to establish an open public bathroom program with attendants to restock restroom supplies, clean restrooms, and interface with users.

Every dollar gambled away on police is one that can't be spent on care based strategies that make customers feel safer. I urge you to introduce a motion this month that directs investment in these three care-based strategies to catalyze meaningful and lasting change to riding transit in LA.

Thank you,
[REDACTED]

From: [REDACTED]
Sent: Wednesday, March 27, 2024 1:01 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

You have the option to direct public safety dollars to programs that actually work. I encourage you and your colleagues to introduce a motion that expands Metro's transit ambassador program, expands mental health and housing outreach worker programs, and establishes a public restroom program in Metro's upcoming annual budget.

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Wednesday, March 27, 2024 2:32 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Wednesday, March 27, 2024 2:35 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Wednesday, March 27, 2024 2:48 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Wednesday, March 27, 2024 3:55 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Wednesday, March 27, 2024 3:59 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

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Thank you,
[REDACTED]

From: [REDACTED]
Sent: Wednesday, March 27, 2024 4:12 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

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Thank you,
[REDACTED]

From: [REDACTED] >
Sent: Wednesday, March 27, 2024 4:28 PM
To: Board Clerk <BoardClerk@metro.net>
Subject: Budget Motion for Care-based Safety Strategies

Dear Board Clerk Board Clerk,

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Thank you,
[REDACTED]