

Expanding the Scope of Metro's Partnership with DHS

Executive Management
Committee
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Homeless Outreach Program

Letter of Agreement (LOA) with the Department of Health Services (DHS) provides services that support Metro's comprehensive homeless outreach and engagement program. The LOA includes oversight of outreach teams and the provision of dedicated short-term crisis/interim housing beds to serve people experiencing homelessness on the Metro system.

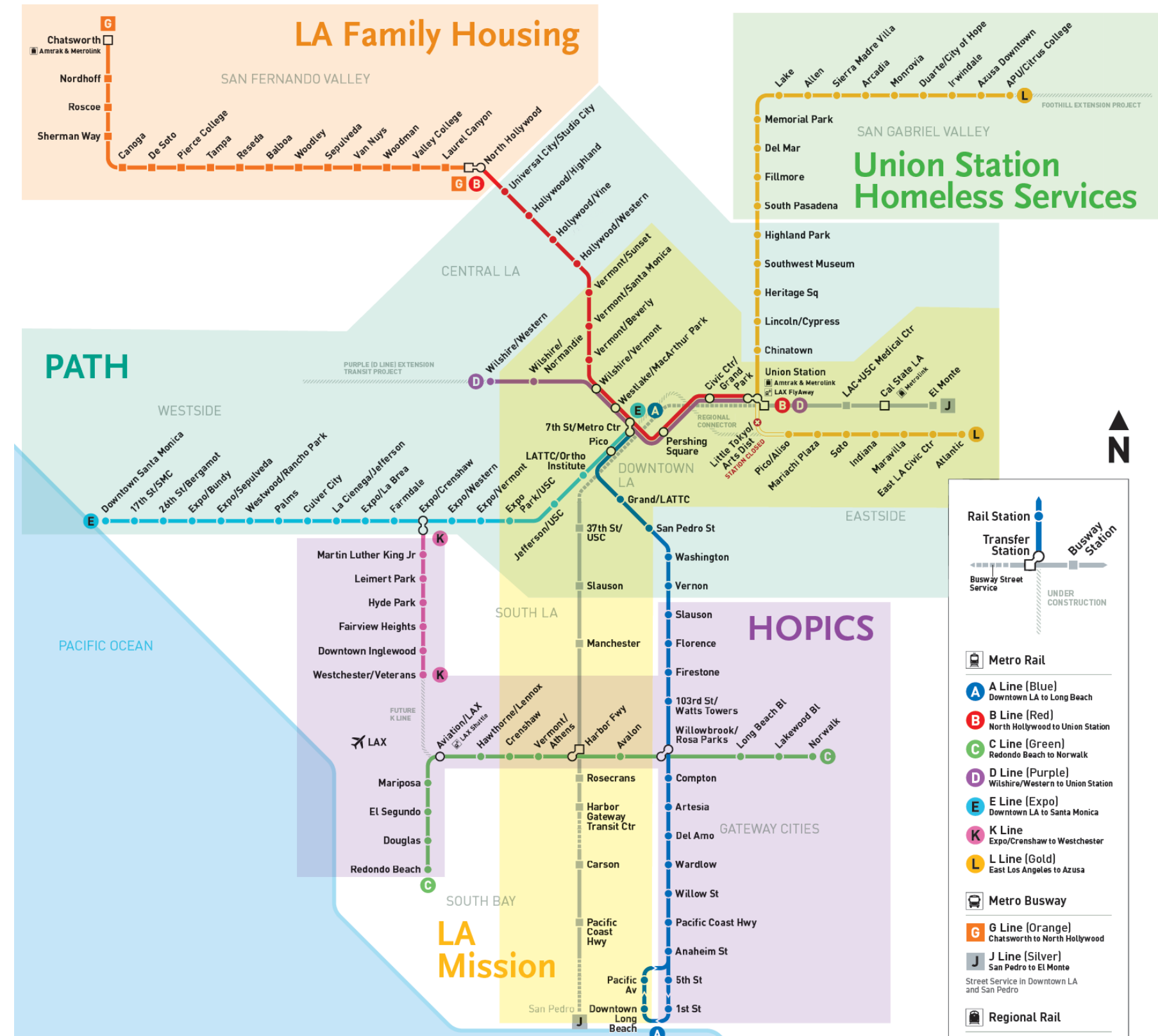
- Current LOA with DHS
 - 16 multidisciplinary teams across 5 agencies
 - 25 dedicated interim housing beds
 - Authorization for up to 150 interim housing beds
 - Cost for 5 years: \$28.92M
- Board Recommendation for Amendment #8
 - 24 MDTs
 - Authorization for up to 150 interim housing beds
 - Cost for 4 years: \$63.9M



Operationalization

The expansion to 24 teams will bring on a new homeless service provider as well as add teams to existing partners

MDTs use industry best practices and are geographically assigned to bus & rail lines in their respective coverage zones



What We Can Expect

- Expansion leads to increased outcomes
 - MDTs will continue to address a continuum of care service gap
 - Greater rate of contact with PEH
 - More people placed in permanent housing
- Interim beds = expedited placements
 - Metro-funded beds are cheaper than motel placements
 - Directly accessible by Metro-funded MDTs
- Impact to safety
 - Metro vehicles, stations and facilities are places not meant for human habitation
 - MDT interventions lead to housing placements, helping unhoused riders avoid potential dangers associated with sheltering on the system



What We Strive For

Current FY housing goal was 250 placed in both interim (IH) & permanent housing (PH)

- The 8 teams who have been operational have exceeded this goal
 - 298 Interim Housing placements
 - 238 Permanent Housing placements
- Tripling the teams to 24 means we can set a goal of up to 900 placements for FY 23-24
 - This achievable goal exceeds the number of People Experiencing Homelessness who were counted in 2022



Thank you

