Monthly Update on Transit Safety & Security Performance

OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE

MARCH 17, 2022

Crime Stats

VIOLENT CRIMES	January 2022	December 2021	% Change	December 2021	November 2021	% Change	January 2022	January 2021	% Change	January 2022	January 2020	% Change
Homicide	1	0	N/A	0	1	-100.0%	1	1	0.0%	1	0	N/A
Rape	0	0	0.0%	0	0	0.0%	0	1	-100.0%	0	4	-100.0%
Robbery	24	41	-41.5%	41	23	78.3%	24	15	60.0%	24	23	4.3%
Agg Assault	33	29	13.8%	29	36	-19.4%	33	17	94.1%	33	23	43.5%
Agg Assault on Op	0	4	-100.0%	4	5	-20.0%	0	2	-100.0%	0	0	0.0%
TOTAL VIOLENT	58	74	-21.6%	74	65	13.8%	58	36	61.1%	58	50	16.0%

PROPERTY CRIMES	January 2022	December 2021	% Change	December 2021	November 2021	% Change	January 2022	January 2021	% Change	January 2022	January 2020	% Change
Burglary	3	0	N/A	0	0	0.0%	3	0	N/A	3	1	200.0%
Larceny	35	31	12.9%	31	42	-26.2%	35	22	59.1%	35	45	-22.2%
Bike Theft	2	6	-66.7%	6	2	200.0%	2	1	100.0%	2	7	-71.4%
Motor Vehicle Theft	2	2	0.0%	2	1	100.0%	2	1	100.0%	2	3	-33.3%
TOTAL PROPERTY	42	39	7.7%	39	45	-13.3%	42	24	75.0%	42	56	-25.0%
TOTAL PART 1	100	113	-11.5%	113	110	2.7%	100	60	66.7%	100	106	-5.7%

System Tour & Security Safety Bulletin

- Chief Safety Officer, Gina Osborn, and SSLE staff toured the rail system on Feb 23rd to have a first-hand view of the safety conditions.

- First issue of the weekly Transit Security Safety Bulletin was released on Feb 24th and included the following topics: reporting emergencies, incidents, and concerns.

- Chief Gina Osborn conducted a ride along with Operations schedule checkers on March 9th.

SSLE Programs and Outreach Efforts

- **Human Trafficking Awareness Month Lunch & Learn:** SSLE hosted a webinar designed to increase awareness for human trafficking during the week of the Super Bowl.

- **On the Move Riders Program – Cyber Seniors Series:** Ongoing program designed to educate seniors on how to safely ride the Metro system, as well as how to use resources such as the TAP, Transit, and Transit Watch apps.

- **Super Bowl Security Plan:** SSLE worked in conjunction with LAPD, LASD, LBPD, RMI International, TSA, and local entities to provide security across the Metro system for both the Super Bowl in Inglewood and the Super Bowl Experience in Downtown L.A.

- **New Law Enforcement Contract Services SOW**: Posted for public comment on March 8th , closes on April 7th

Analytics-Led: Data Points for Consideration

- BOC/ROC Incident Reports (Code 2 Calls)
- Bus & Rail CAD (Computer Aided Dispatch)
- CCATS(Customer Concerns Analysis Tracking System)
- CCTV(Closed-Circuit Television) Camera Feeds
- Code of Conduct Citations
- Customer and Employee Surveys
- Dispatch Calls for Service
- E-Tel/P-Tel

- Emergency Management Panels
- Emergency Trip Station Switch Alerts
- Homeless Outreach
- Intrusion Alarms and Alerts
- Joint Regional Intelligence Center (JRIC)
- Law Enforcement Crime Statistics
- Law Enforcement Service Request Form
- Mystery Rider Program
- Passenger Intercom on the Train

- Ridership
- Social Media
- Station Lighting
- TAP Card
- Transit Ambassador Program Feedback
- Transit Watch App
- TSA Intelligence from ST(Surface Transportation) and PT-ISAC(Public Transportation Information Sharing & Analysis Center)