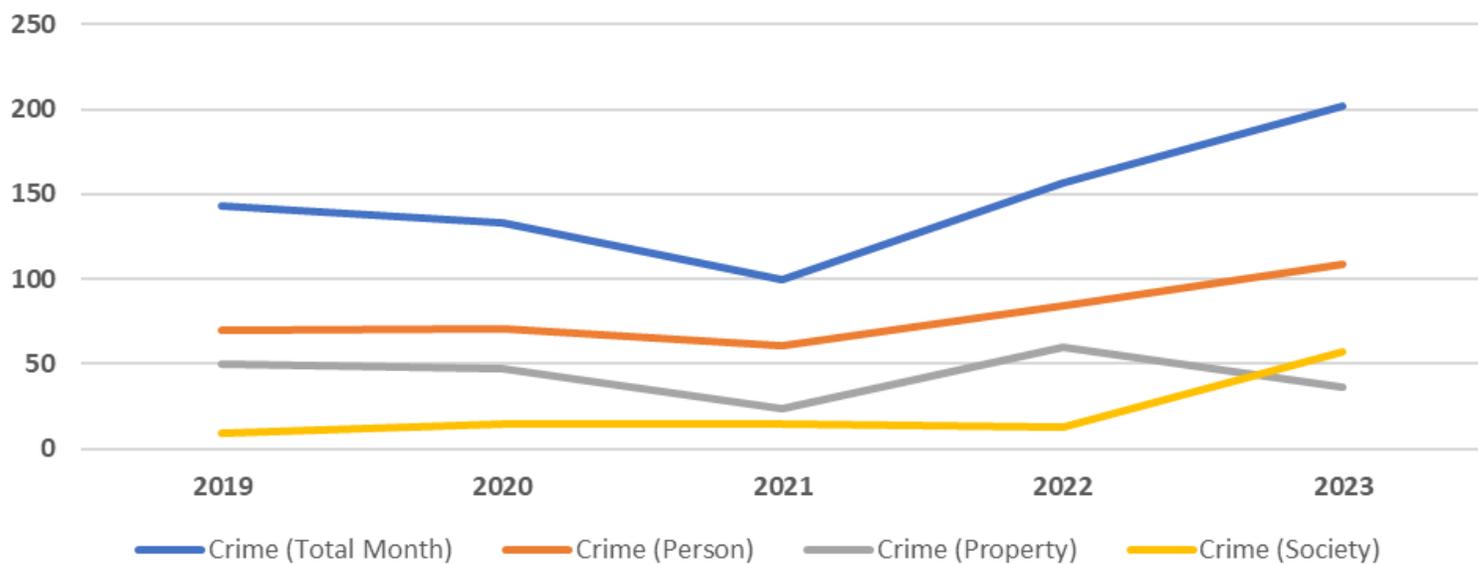


Monthly Public Safety Update

Gina Osborn
Chief Safety Officer

February 2023 Crime Stats (Rail)

Rail Overall Crime February Year Over Year Comparison

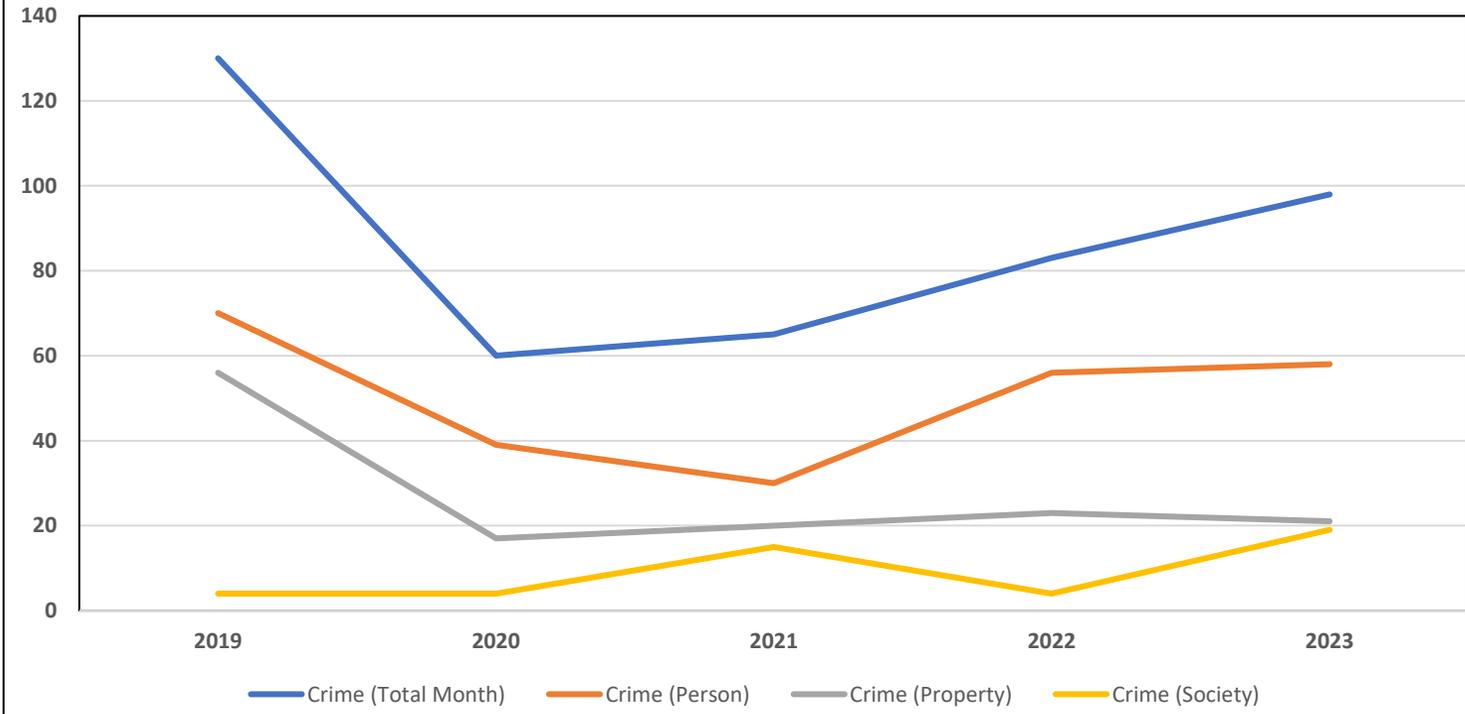


Rail Statistics (February)	2019 (February)	2020 (February)	2021 (February)	2022 (February)	2023 (February)
Crime (Total Month)	143	133	100	157	202
Crime (Person)	70	71	61	84	109
Crime (Property)	50	47	24	60	36
Crime (Society)	9	15	15	13	57

- Overall incidents of crime on the rail system increased by 29% (157 vs 202) when compared to February 2022.
- Part 1 crimes (violent crimes/property crimes) increased on the rail system by 19% compared to February 2022. The largest factor for the increase was aggravated assaults, which rose 53% (17 vs 26) compared to the previous year.
- Part 2 crimes increased by 37% (83 vs 114) when compared to February 2022. Narcotic incidents accounted for 33% (38 of 114) of the total.

February 2023 Crime Stats (Bus)

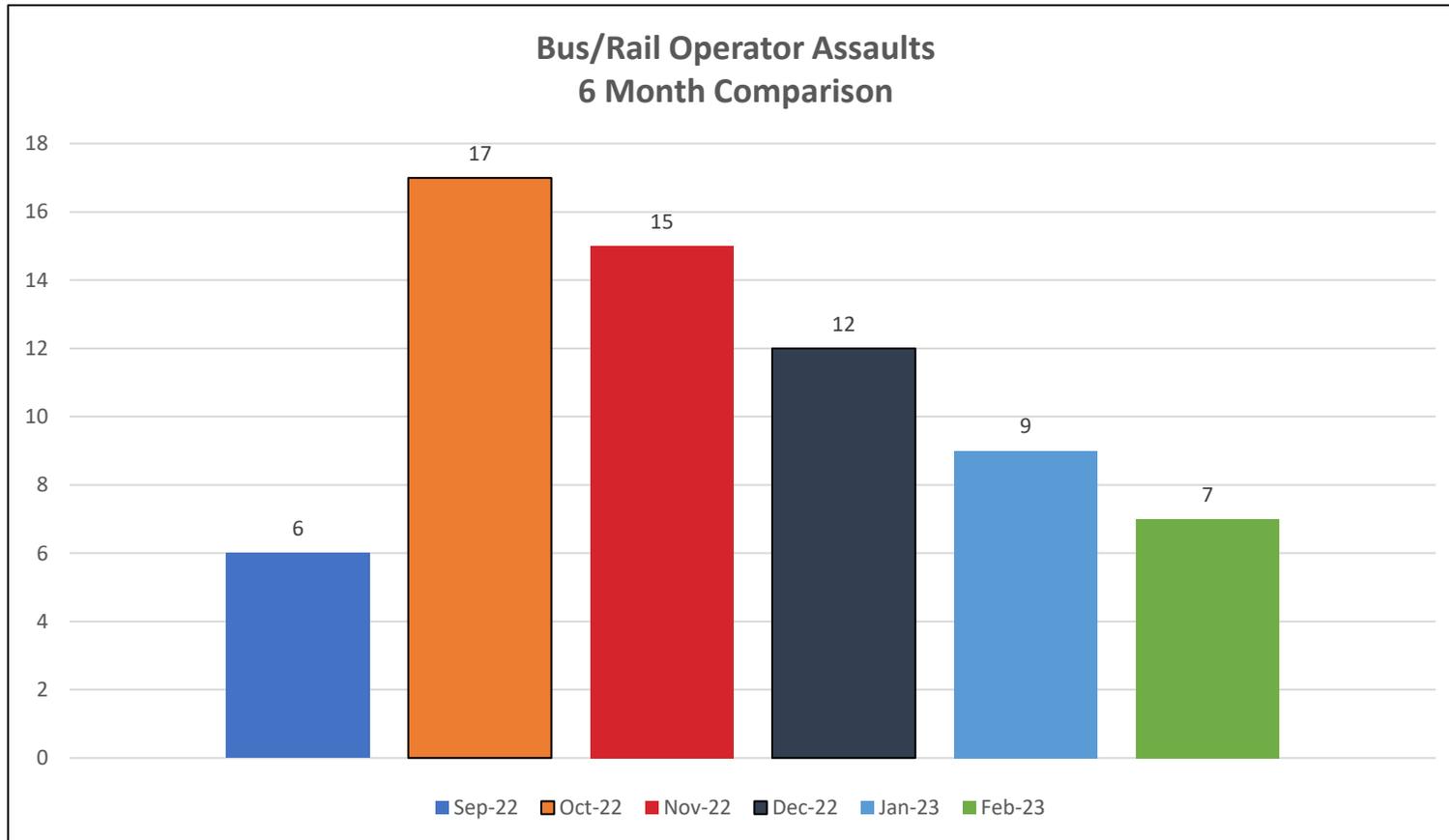
Bus Overall Crime February Year Over Year Comparison



Bus Statistics (February)	2019 (February)	2020 (February)	2021 (February)	2022 (February)	2023 (February)
Crime (Total Month)	130	60	65	83	98
Crime (person)	70	39	30	56	58
Crime (Property)	56	17	20	23	21
Crime (Society)	4	4	15	4	19

- Overall crime on the bus system during February 2023 increased by 18% (83 vs 98) when compared to February 2022.
- Part 1 crimes decreased on the bus system by 11% (35 vs 31) compared to February 2022. However, property crime decreased by 9% (23 vs 21).
- Part 2 crimes showed an increase of 39.5% (48 vs 67) compared to February 2022.
- The largest contributor to the increase was a surge in narcotic related crimes.

February 2023 Bus/Rail Operator Assaults



- Bus/Rail operator assaults decreased by 22% (9 vs 7) when compared to January 2023 and decreased by 46 % when compared to February of the previous year.
- Bus/Rail operator assaults have declined since October 2022 when 17 incidents occurred. Since then, operator assaults have decreased 58%.

Drug-Free Campaign Update

- The Pilot Drug-Free Metro Campaign on the Red and Purple Lines was extended for 90 days.
- Results during reporting period of 2/13/2023-4/10/2023:
 - 7% decrease in overall Customer Complaints of drug use to our call center
 - 15% reduction in Transit Watch reporting on drug-related issues.
 - 224 citations and 110 warnings issued by Metro Transit Security Officers.
 - Law enforcement conducted over 280 drug-related arrests.

Metro Ambassadors Update

SUPPORT

295 Metro Ambassadors riding and roving on:

- **Rail:** K Line, L Line (Gold), B Line (Red), D Line (Purple), A Line (Blue), C Line (Green)
- **Bus:** Lines 20, Line 720, Line 40, Line 210, J Line (Silver)
- Effective Monday 4/17/23, Metro Ambassadors are certified and equipped to carry and administer Naloxone (Narcan).

CONNECT

Conducted **41,942** customer interactions*

*Reporting period: 3/3/2023 – 3/30/2023

REPORT

- 753 cleanliness issues
- 426 elevator and escalator problems
- 192 safety issues
- 182 graffiti incidents

STAFF UPDATE: 349 Ambassadors!

- 13 complete training 4/29
- 32 begin field training on Friday