

Law Enforcement Homeless Outreach Metrics, July 01, 2021, through August 31, 2021

ACTION	LAPD H.O.P.E./T.S.D.	LASD M.E.T.	LBPD Q.O.L.
Contacts	259	1,058	231
Referrals	48	14	46
5150 Holds	21	148	29
Mental Illness	32	230	90
Substance Abuse	27	134	71
Veterans	5	2	1
Shelter	9	5	3
Motel Housing Plan	4	0	1
VA Housing	0	0	0
Return to Family	0	0	0
Transitional Long-Term Housing	2	0	0
Detox	0	0	0
Rehab	0	1	0

LASD M.E.T. Engagement(s) (July)

Referrals to Services

- 4 females
- 1 male

Transports to Services

- 20 males – Hospitals/Centers/Churches
- 8 females – Hospitals/Centers/Churches

LAPD H.O.P.E. Success Story (July)

On 07/14/2021 LAPD Transit HOPE Officers were conducting homeless outreach on the Civic Center platform. The officers observed the client kneeling on the ground visibly upset and emotional as he was rummaging through his belongings. The officers offered

outreach assistance. The client advised the officers that his vehicle had recently been impounded and that his medication was located inside of the vehicle.

The officers were able to quickly build rapport with the client and learned about his history and how he fell into homelessness. The client is originally from Ghana in West Africa and is one of twelve siblings. He obtained his B.A in Spanish and French from the University of Ghana-Legon. He moved to the United States in 1994 and continued his education eventually becoming a teacher with the Los Angeles Unified School District for 27 years.

The client suffered several hardships, and his life began to spiral out of control. After a lapse of employment and a brief history of drug use, he found himself living on Skid Row. The client is no longer using any controlled substances. Due to his age, he is not eligible for retirement benefits.

The client has no source of income and felt his only source of survival would be to work for a car that he could sleep in. The officers contacted the tow yard where the client's car had been impounded since 07/08/2021. The officers transported the client to the tow yard, so he could retrieve his medication and important belongings.

While at the tow yard, the officers contacted PATH for assistance with temporary housing/shelter until the officers could formulate an efficient long-term plan that would be beneficial to him. The officers were hopeful that they could get the client off the streets and into a location where he could be safe due to a previous assault, he experienced less than a year ago. PATH was able to temporarily place the client into a motel until 07/16/21 and later transitioned him into Shelter until he can be reunited with fam

On 07/15/21, the officers transported the client to meet with PATH at 7th/Metro. PATH was able to begin the process of renewing his California Driver's License, and US Passport.

The officers will continue to work with PATH and other partners to assist the client with shelter, documents, and travel to reunite him with family.

LBPD Q.O.L. Success Story (July)

On the morning of July 28, 2021, Long Beach Police Department (LBPD) Metro Detail, Quality of Life officers were conducting homeless outreach during the "Shelter the Unsheltered" project at the Downtown Long Beach Metro Station along with Metro Security, and People Assisting the Homeless (PATH), when they contacted a person experiencing homelessness (PEH). The officers contacted the subject and offered to provide housing services for him. The client previously refused services during prior contacts, but he accepted services and stated that he has been living on the Metro Transportation system for a year and a half due to losing his job during the Covid-19 pandemic. The subject agreed to accept services and was left in the care of PATH social workers. Later that same day, the Metro Quality of Life officers also encountered a male youth who had been homeless for about a month. The officers were able to transport the

subject to "The Good Seed" (1230 Pine Ave. Long Beach), a youth program for at risk youth, for shelter and other social services.

LASD M.E.T. Success Story (August)

On many occasions LASD officers have made several encounters with a client at the Santa Monice E-line Metro Station. The client is a 25-year-old native American male who came from Arizona seeking a better life in Los Angeles. For several months the client refused to engage in conversation with the LASD team. He would avoid eye contact and refuse services. As time passed, the LASD officers tried several different approaches without positive outcomes, or at least that's how it appeared. On 08/12/21 the LASD team was finally able to have a conversation with the client as he remembers the officers from other encounters. The team was able to create a rapport with the client and discovered that the client was from Arizona; he came to Los Angeles in 2016 however was unable to get back home. The client reported he had no family support in California; however, he reported that he had family in Glendale, Arizona. The client was guarded and left the premises. With time and persistence, the LASD team was able to find an address in Arizona linked to the client's name. With the assistance of Glendale, AZ PD, LASD team was able to get in contact with the client's family. The client's family reported wishes of wanting client to be re-united with them. The LASD team then worked hard to find the client again. For several days the team stayed in contact with the client's family and updated them on the client's whereabouts. After a week or so, the LASD team was able to find the client and shared his family's excitement to get him back. The client reported gratitude and agreed on being re-united with his family. The client was linked to PATH who assisted with the family re-unification program. The client was able to travel back to Arizona and be re-united with his family on 08/18/21.

LAPD H.O.P.E. Success Story (August)

There are several ongoing outreach efforts from the month of August that are pending. The reunification for a client that wants to return to his family in Ghana is still ongoing awaiting his passport.

HOPE Officers also engaged a 75-year-old Veteran that was open to outreach and was placed into a motel by PATH as we look for long term assistance. LAPD interns started during the month of August. One of the interns is a Veteran and he has taken the initiative to check into options to request an increase in the client's benefits through the VA.

LAPD Officers are also working with PATH to assist another client that was a long-time chef and business owner that fell into homelessness after some personal challenges, loss of his business and challenges created by the Covid pandemic.

LBPD Q.O.L. Success Story (August)

On 8/13/21 LBPD issued a new release of critical missing person Calvin Mark Lee who is an 85 year old male that suffered from a medical condition that rendered him unable to care for himself. <https://www.longbeach.gov/police/press-releases/at-risk-missing-person---calvin-mark-lee/>

On Saturday 8/14/21 at 0015 hours LBPD officers were in the process of conducting the end of the line operation at the Metro Transit Mall which helped ensure riders were guided to an alternative mode of transportation to reach their next destination.

As the train entered the Transit Mall Station, the officers visually scanned the train as it sped by. They observed a subject who matched the description of the critical missing person press release sitting alone in the first car. The officers walked directly over to him before he could exit the train and possibly go missing for further extended amount of time.

The subject matched the description of critical missing person Calvin Mark Lee. The officers showed Calvin Mark Lee a photo from the press release, and he confirmed that was him in the photo. He appeared disoriented and did not comprehend that he was a critical missing person. He appeared happy and healthy. The officers asked him if he needed medical attention and he declined.

The officers aired for the unit who was actively working the critical missing to respond to their location so Calvin Mark Lee could be promptly reunited with his family. The unit responded and Calvin Mark Lee was given a ride to his family's residence.

When the officers asked him if he had any plans to reunite with his family during the time, he had gone missing he only stated, "Where there's a will, there's a way."

It should be noted Calvin Mark Lee was not in possession of the dog he was last seen with, and he did not know where the dog was.