

VINYL SEAT REPLACEMENT

Improving Customer Experience



Metro

Operations, Safety & Customer Experience Committee Meeting
June 16, 2022

Approval of Contract to Refurbish Seat Inserts

- **Objective - Improve Customer Experience**
 - Convert 100% of buses to vinyl seat inserts
- **Approval of Contract with Molina Manufacturing**
 - FY23 – provides for replacement of remaining seat inserts to vinyl
 - FY24 – provides for replacement of damaged seat inserts
- **Plan to refurbish remaining seat inserts to vinyl by June 30, 2023**

Background – FY22 Accomplishments

- **New Buses Arrived with Vinyl Seat Inserts**
 - ✓ New bus contracts modified to require Vinyl Seat Inserts
 - ✓ New buses arrived with new vinyl seat inserts – 333 buses

- **Conversion of Existing Bus Fleet**
 - ✓ Funding established to convert 350 buses
 - ✓ Converted 550 buses with vinyl seat inserts

Fabric vs Vinyl Seats

Fabric Seats	Vinyl Seats
<ul style="list-style-type: none">• Retains dust, dirt moisture and other liquids• Require special cleaning equipment• Time consuming and requires drying period	<ul style="list-style-type: none">• Easier to clean, sanitize and wipe down• Bottom drain hole to prevent moisture from spills• No special equipment required for cleaning• Quickly wipes up spills with no drying time

Removal of Fabric Seat Inserts



Remove seat inserts
from bus



Remove fabric material
from seat inserts



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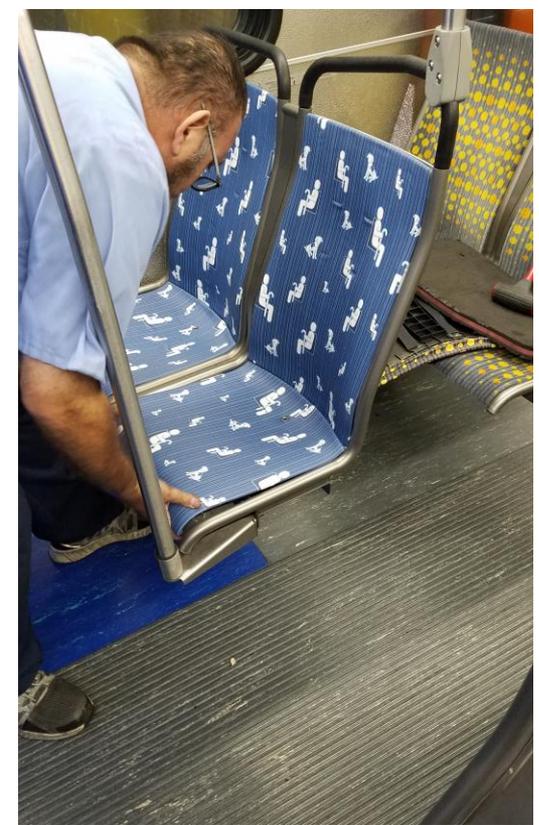
Installation of Vinyl Seat Inserts



Prepare New Seat
Insert



Install New Seat
Insert



Install New ADA
Seat Insert

Questions?