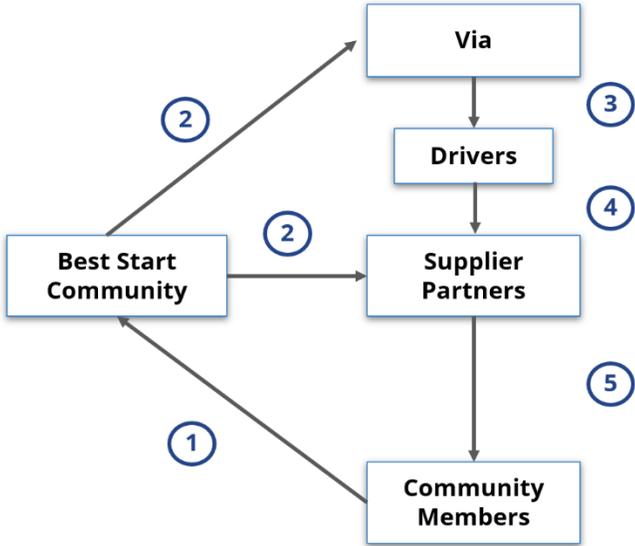


Food and Essential Goods Delivery Process Flow

Delivery Flow: Phase 1



- 1. Community members contact the Best Start Community to make delivery requests up to 24h in advance
- 2. Best Start Community submits delivery requests to Via and supplier partners simultaneously via the [Request Form](#)
- 3. During each delivery window, Via dispatches drivers to supplier partners to fulfill each request
- 4. Supplier partners receive Via's drivers and provide them with required packages
- 5. Drivers deliver packages to community members

