

METRO EXPRESSLANES

Consultant Support for ExpressLanes Operations

Ad Hoc Congestion, Highway and Roads Committee
JUNE 21, 2018



Metro

Consultant Support for ExpressLanes Operations

Authorize the CEO to award and execute a six year, cost reimbursable contract to Cambria Solutions, Inc. (Cambria) in the amount of \$8,969,941.94 for Consultant Support for ExpressLanes Operations.

- **Cambria Subcontractors**

- Acumen Building Enterprise Inc. (SBE)
- HNTB Corporation
- Jacobs Engineering Group Inc.
- Novis Technologies (DVBE)

- **SBE/ DVBE Participation**

- Goal Determination was 15% SBE/ 3% DVBE
- Recommended Contractor Commitment 15.02% SBE/ 3% DVBE

Consultant Support for ExpressLanes Operations

- Metro seeks the services of a qualified consultant to support the development, integration and migration of the new tolling systems and provide supplemental technical oversight.
- Contracts for vendor/system oversight are common in the managed lanes and tolling industry.
- Contracting these expert advisory services provides access to a wide range of subject area experts.



Back Office System



Roadside Toll
Collection System



Customer Service
Center Operations

Consultant Support for ExpressLanes Operations

- **Key Technical Skills**
 - Tolling Back Office, Roadside and Customer Support Systems
 - Dynamic Pricing Algorithms
 - System Migration, Transition and Testing
 - System Performance and Analysis
 - Occupancy Detection System
 - Compliance Auditing of Standard Operating Procedures
 - Software Requirements Development and Testing

