



**Metro**

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**Agenda - Final**

**Thursday, January 21, 2021**

**9:00 AM**

To give written or live public comment, please see the top of page 4

**Operations, Safety, and Customer Experience**  
**Committee**

*Holly Mitchell, Chair*

*Mike Bonin, Vice Chair*

*Jacquelyn Dupont-Walker*

*Sheila Kuehl*

*Robert Garcia*

*Tony Tavares, non-voting member*

*Phillip A. Washington, Chief Executive Officer*

**METROPOLITAN TRANSPORTATION AUTHORITY BOARD RULES**  
(ALSO APPLIES TO BOARD COMMITTEES)

**PUBLIC INPUT**

A member of the public may address the Board on agenda items, before or during the Board or Committee's consideration of the item for one (1) minute per item, or at the discretion of the Chair. A request to address the Board must be submitted electronically using the tablets available in the Board Room lobby. Individuals requesting to speak will be allowed to speak for a total of three (3) minutes per meeting on agenda items in one minute increments per item. For individuals requiring translation service, time allowed will be doubled. The Board shall reserve the right to limit redundant or repetitive comment.

The public may also address the Board on non agenda items within the subject matter jurisdiction of the Board during the public comment period, which will be held at the beginning and/or end of each meeting. Each person will be allowed to speak for one (1) minute during this Public Comment period or at the discretion of the Chair. Speakers will be called according to the order in which their requests are submitted. Elected officials, not their staff or deputies, may be called out of order and prior to the Board's consideration of the relevant item.

Notwithstanding the foregoing, and in accordance with the Brown Act, this agenda does not provide an opportunity for members of the public to address the Board on any Consent Calendar agenda item that has already been considered by a Committee, composed exclusively of members of the Board, at a public meeting wherein all interested members of the public were afforded the opportunity to address the Committee on the item, before or during the Committee's consideration of the item, and which has not been substantially changed since the Committee heard the item.

In accordance with State Law (Brown Act), all matters to be acted on by the MTA Board must be posted at least 72 hours prior to the Board meeting. In case of emergency, or when a subject matter arises subsequent to the posting of the agenda, upon making certain findings, the Board may act on an item that is not on the posted agenda.

**CONDUCT IN THE BOARD ROOM** - The following rules pertain to conduct at Metropolitan Transportation Authority meetings:

**REMOVAL FROM THE BOARD ROOM** The Chair shall order removed from the Board Room any person who commits the following acts with respect to any meeting of the MTA Board:

- a. Disorderly behavior toward the Board or any member of the staff thereof, tending to interrupt the due and orderly course of said meeting.
- b. A breach of the peace, boisterous conduct or violent disturbance, tending to interrupt the due and orderly course of said meeting.
- c. Disobedience of any lawful order of the Chair, which shall include an order to be seated or to refrain from addressing the Board; and
- d. Any other unlawful interference with the due and orderly course of said meeting.

**INFORMATION RELATING TO AGENDAS AND ACTIONS OF THE BOARD**

Agendas for the Regular MTA Board meetings are prepared by the Board Secretary and are available prior to the meeting in the MTA Records Management Department and on the Internet. Every meeting of the MTA Board of Directors is recorded and is available at [www.metro.net](http://www.metro.net) or on CD's and as MP3's for a nominal charge.

## DISCLOSURE OF CONTRIBUTIONS

The State Political Reform Act (Government Code Section 84308) requires that a party to a proceeding before an agency involving a license, permit, or other entitlement for use, including all contracts (other than competitively bid, labor, or personal employment contracts), shall disclose on the record of the proceeding any contributions in an amount of more than \$250 made within the preceding 12 months by the party, or his or her agent, to any officer of the agency, additionally PUC Code Sec. 130051.20 requires that no member accept a contribution of over ten dollars (\$10) in value or amount from a construction company, engineering firm, consultant, legal firm, or any company, vendor, or business entity that has contracted with the authority in the preceding four years. Persons required to make this disclosure shall do so by filling out a "Disclosure of Contribution" form which is available at the LACMTA Board and Committee Meetings. Failure to comply with this requirement may result in the assessment of civil or criminal penalties.

## ADA REQUIREMENTS

Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA-sponsored meetings and events. All requests for reasonable accommodations must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please telephone (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040.

## LIMITED ENGLISH PROFICIENCY

A Spanish language interpreter is available at all Committee and Board Meetings. All other languages must be requested 72 hours in advance of the meeting by calling (213) 922-4600 or (323) 466-3876. Live Public Comment Instructions can also be translated if requested 72 hours in advance.



**323.466.3876**

x2 *Español (Spanish)*

x3 *中文 (Chinese)*

x4 *한국어 (Korean)*

x5 *Tiếng Việt (Vietnamese)*

x6 *日本語 (Japanese)*

x7 *русский (Russian)*

x8 *Հայերէն (Armenian)*

## HELPFUL PHONE NUMBERS

Copies of Agendas/Record of Board Action/Recordings of Meetings - (213) 922-4880 (Records Management Department)

General Information/Rules of the Board - (213) 922-4600

Internet Access to Agendas - [www.metro.net](http://www.metro.net)

TDD line (800) 252-9040

**NOTE: ACTION MAY BE TAKEN ON ANY ITEM IDENTIFIED ON THE AGENDA**

**Live Public Comment Instructions:**

Live public comment can only be given by telephone.

The Committee Meeting begins at 9:00 AM Pacific Time on January 21, 2021; you may join the call 5 minutes prior to the start of the meeting.

Dial-in: 888-251-2949 and enter  
English Access Code: 8231160#  
Spanish Access Code: 4544724#

*To give public comment on an item, enter #2 (pound two) when that item is taken up by the Board. Please note that the live video feed lags about 30 seconds behind the actual meeting. There is no lag on the public comment dial-in line.*

**Written Public Comment Instruction:**

Written public comments must be received by 5PM the day before the meeting.

Email: [jacksonm@metro.net](mailto:jacksonm@metro.net)

Post Office Mail:

Board Secretary's Office

One Gateway Plaza

MS: 99-3-1

Los Angeles, CA 90012

**CALL TO ORDER**

**ROLL CALL**

**APPROVE Consent Calendar Items: 20, 21, 22, and 23.**

**Consent Calendar items are approved by one vote unless held by a Director for discussion and/or separate action.**

CONSENT CALENDAR

**20. SUBJECT: MEMBERSHIP ON METRO'S SAN FERNANDO VALLEY  
SERVICE COUNCIL**

[2020-0679](#)

**RECOMMENDATION**

APPROVE Erin Nash for membership on Metro's San Fernando Valley Service Council.

**Attachments:**      [Attachment A – Nominee's Listing of Qualifications](#)  
[Attachment B – Nomination Letter](#)

21. **SUBJECT: GLENDALE BEELINE ROUTE 3 / LADOT DASH 601, DASH 602 AND COMMUTER EXPRESS 422, AND PVPTA LINE 225/226 TRANSIT SERVICE OPERATION AGREEMENTS**

[2020-0804](#)

**RECOMMENDATION**

CONSIDER:

- A. EXTENDING the Transit Service Operation Agreement between LACMTA and the City of Glendale for the Glendale Beeline Route 3 for a period of two years through June 30, 2023 for an amount up to \$1,300,845, which is inclusive of estimated Consumer Price Index (CPI) rates;
- B. EXTENDING the Transit Service Operation Agreement between LACMTA and the City of Los Angeles Department of Transportation (LADOT) for Dash Pico Union/Echo Park 601, Dash El Sereno/City Terrace 602, and Commuter Express 422 for a period of two years for an amount up to \$8,900,520;
- C. EXTENDING the Transit Service Operation Agreement between LACMTA and the Palos Verdes Peninsula Transportation Authority (PVPTA) for operation of the Line 225/226 for period of two years for an amount up to \$509,426;
- D. AUTHORIZING the Chief Executive Officer, or their designee, to negotiate and execute all necessary agreements between LACMTA and the City of Glendale for funding approval;
- E. AUTHORIZING the Chief Executive Officer, or their designee, to negotiate and execute all necessary agreements between LACMTA and the LADOT; and
- F. AUTHORIZING the Chief Executive Officer, or their designee, to negotiate and execute all necessary agreements between LACMTA and the PVPTA for funding approval.

**Attachments:**      [Attachment A - Map of Glendale Service Area](#)  
[Attachment B - Map of LADOT Service Area](#)  
[Attachment C - Map of PVPTA Service Area](#)

22. **SUBJECT: UNLEADED FUEL**

[2020-0782](#)

**RECOMMENDATION**

AUTHORIZE the CEO to:

- A. RATIFY expenditures in excess of the total contract award of \$3,863,300 for unleaded gasoline from Pinnacle Petroleum for Metro's non-revenue vehicle fleet increasing the Contract No. FY34649000 total contract value from \$9,717,450 to \$13,580,750.

- 
- B. EXECUTE Modification No. 3 in the amount of \$6,485,975 to include ratified funding in paragraph A above, and to extend the contract period of performance to June 30, 2021 for an additional \$2,622,675, increasing the total contract value from \$13,580,750 to \$16,203,425.

**Requires Two-Thirds Vote**

**Attachments:**      [Attachment A - Procurement Summary](#)  
                              [Attachment B - DEOD Summary](#)  
                              [Attachment C - Contract Modification Change Order Log](#)

**23. SUBJECT:     DIESEL FUEL**

[2020-0872](#)

**RECOMMENDATION**

AUTHORIZE the CEO to:

- A. RATIFY expenditures in excess of the total contract award of \$2,075,855 for diesel fuel from Southern Counties Oil Company (SC Fuels) for Metro’s diesel fuel non-revenue vehicles, major and other miscellaneous equipment, increasing the Contract No. DR4348700 total contract value from \$328,959 to \$2,404,814.
- B. EXECUTE Modification No. 3 to extend the contract period of performance to June 30, 2021 for \$252,150 increasing the total contract value from \$2,404,814 to \$2,656,964.

**Requires Two-Thirds Vote**

**Attachments:**      [Attachment A - Procurement Summary](#)  
                              [Attachment B - DEOD Summary](#)  
                              [Attachment C - Mod Log](#)

**NON-CONSENT**

**24. SUBJECT:     OPERATIONS EMPLOYEES OF THE MONTH**

[2020-0783](#)

**RECOMMENDATION**

RECOGNIZE Operations Employees of the Month

**Attachments:**      [OSCE XX Gallagher Employees of the Month Jan 2021](#)

**25. SUBJECT:     ORAL REPORT ON COVID-19 TRANSIT UPDATE**

[2020-0784](#)

**RECOMMENDATION**

RECEIVE oral report on COVID-19 Transit Update

Attachments:      [Presentation](#)

26. **SUBJECT:      MICROTRANSIT PILOT PROJECT - PART B** [2020-0788](#)

**RECOMMENDATION**

AUTHORIZE the Chief Executive Officer to Execute Amendment No. 7 to Contract No. PS46292001 with RideCo, Inc. to provide an expanded MicroTransit Operations to three additional Service Zones (North Hollywood/Burbank, El Monte and Compton/Artesia) for two years in an amount of \$5,970,870 increasing the Total Contract Value from \$29,160,732.63 to \$35,131,602.63.

Attachments:      [Attachment A - Procurement Summary](#)  
                                 [Attachment B - Contract Modification\\_Change Order Log](#)  
                                 [Attachment C - DEOD Summary](#)  
                                 [Attachment D - Micro Service Zones](#)  
                                 [Presentation](#)

27. **SUBJECT:      QUARTERLY UPDATE ON METRO'S HOMELESS  
                                 OUTREACH EFFORTS** [2020-0833](#)

**RECOMMENDATION**

RECEIVE AND FILE Update on Metro's Homeless Outreach Efforts.

Attachments:      [Attachment A - Homeless Outreach Success Stories July 2020 - December 2020](#)  
                                 [Attachment B - Motel Report July - December 2020](#)  
                                 [Attachment C - Bus\\_Rail Homeless Count Data](#)  
                                 [Presentation](#)

28. **SUBJECT:      PUBLIC SAFETY ADVISORY COMMITTEE (PSAC)  
                                 UPDATE** [2020-0839](#)

**RECOMMENDATION**

RECEIVE AND FILE Public Safety Advisory Committee (PSAC) 90-Day Update.

29. **SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY  
                                 PERFORMANCE** [2020-0832](#)

**RECOMMENDATION**

RECEIVE AND FILE Transit Safety and Security Report

**Attachments:**      [Attachment A - Systemwide Law Enforcement Overview November & December](#)  
[Attachment B - MTA Supporting Data November & December 2020](#)  
[Attachment C - Transit Police Summary November & December 2020](#)  
[Attachment D - Monthly, Bi-Annual, Annual Comparison November & December](#)  
[Attachment E - Sexual Crime Harassment Calls for Service November & December](#)  
[Attachment F - Violent, Prop, and Part 1 Crimes - January 2021 Board Report](#)

- 30. SUBJECT:      STATUS OF MOTION 10.1: FY21 OPERATIONS      [2020-0809](#)**  
**RECOVERY PLAN (JANUARY 2021)**

**RECOMMENDATION**

RECEIVE AND FILE status report on the January 2021 response to Motion 10.1: FY21 Operations Recovery Plan.

**Attachments:**      [Attachment A - Motion 10.1: FY21 Operations Recovery Plan](#)  
[Attachment B - December 2020 Scheduled vs. NextGen Planned Frequencies](#)  
[Presentation](#)

- 31. SUBJECT:      MOTION 22.1: NEXTGEN BUS SPEED ENGINEERING      [2020-0810](#)**  
**WORKING GROUP STATUS UPDATE**

**RECOMMENDATION**

RECEIVE AND FILE the status report in response to Motion 22.1 entitled NextGen Bus Speed Engineering Working Group (July 2019). This update provides details regarding a technical working group appointed by Metro and its efforts to coordinate with a complementary group from Los Angeles Department of Transportation (LADOT) to develop a work program to improve bus priority and assess the need to coordinate with other jurisdictions and municipal operators.

**Attachments:**      [Attachment A - Motion 22.1](#)  
[Presentation](#)



**SUBJECT: GENERAL PUBLIC COMMENT**

[2020-0879](#)

RECEIVE General Public Comment

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Committee or Board; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Committee subsequent to the posting of the agenda.

COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN COMMITTEE'S  
SUBJECT MATTER JURISDICTION

**Adjournment**