

# TAP System Support Services

Board of Directors Meeting

April 25, 2019



# Proprietary Cubic Services

This is what Cubic maintains:

- Metro Hardware
  - 495 TAP Vending Machines (TVMs)
  - 305 Station Validators
  - 467 Turnstiles and ADA Gates
  - 154 Emergency Swing Gates
  - 17 Garage Computers (at bus divisions)
  - 535 Bus Mobile Validators
- Muni Hardware
  - 17 Garage Computers
  - 804 Bus Mobile Validators
  - 1,337 TAP Readers
- Other Cubic Support
  - Regional farebox software and hardware upgrade
  - Nextlink for TAP Mobile and Merchant app

# Support Services Agreement Summary

- Cubic's 5.5 year proposal is in alignment with NextLink and the TAP Mobile App contract end date (December 2024)
  - 20 additional improvements including more KPIs, more engineers & maintenance staff
  - 105 mobile validators for Metro Rapid All-Door Boarding, and the City of Glendora
- Funding is from Prop C 40%
- Cubic has exceeded their DBE goal by 2.18% for a total of 7.83%
- Staff's recommendation is to approve this agreement