

**Review of Metro Measures  
to Reduce COVID-19 Transmission**  
*OIG Report No. 21-AUD-05*

Karen Gorman, Inspector General

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March 17, 2021



# Objectives

The objectives of the review were to determine whether:

- The public complies with state, local government, and Metro requirements to wear a mask and practice social distancing on the Metro System.
- Metro has taken appropriate measures recommended and/or required by Centers for Disease Control and Prevention (CDC), State of California Physical Distancing Protocol, Los Angeles City and County Social Distancing Protocol and Federal instructions.

# Results & Recommendations

- Metro generally complied with and has taken appropriate measures recommended and/or required by federal, state, and local agencies. Metro has been proactive in monitoring and adapting to evolving situations related to the COVID-19 pandemic.
- However, notwithstanding Metro's efforts, there were instances of non-compliance by Metro staff and passengers.
- We made 15 recommendations for Metro to take enhancement actions to ensure a healthy, safe and secure environment for the community and all Metro employees and its passengers.