

SUMMARY OF PUBLIC COMMENTS RECEIVED BY MAY 31, 2018

Comments Theme	Metro Response
General	
Comments expressed concerns that there was not enough stakeholder engagement on the Plan.	List of stakeholder meetings, interviews, and presentations included in Appendix B of the Plan.
Comments asked how V28 relates to other efforts underway at Metro and at the regional and state levels (e.g., LRTP update, NextGen Bus Study, SCAG RTP, etc.).	Added language (p. 16) to document on role of V28 and relationship to other plans.
Comments expressed that sustainability, climate change, and resilience are not sufficiently addressed. Comments expressed a desire for more emphasis on GHGs, sustainability, and resiliency to ensure that Metro continues to be eligible for funding and support.	Added more explicit language on sustainability and resilience and tie achievement of mobility goals to achievement of environmental and air quality goals throughout the document, particularly on pp. 16 and 34.
Comments expressed interest in partnering with Metro to accomplish vision and goals.	Comment noted.
Comments expressed concerns about level of funding needed to accomplish vision and goals.	Staff clarified for stakeholders that funding for initiatives will be determined later through other processes, such as LRTP, Strategic Budget Plan, discretionary grants, etc. Individual projects may be eligible for discretionary grant programs. Language has been added throughout the document to address the development of details in later plans.
Comments asked for details about the data and metrics that will be used to measure progress on the goals in V28.	Staff clarified for stakeholders that detailed data and metrics to measure progress on goals and initiatives will be determined later through other processes (e.g. LRTP, NextGen, BRT Vision & Principles Study, etc.). Language has been added throughout the document to address the development of details in later plans.
Vision	
Comments expressed support for the vision, but requested more details about how the vision will be accomplished. Comments expressed desire for more definition around the mode share measure and how we will measure the visionary outcomes. Comments expressed interest in understanding what data is available to determine mode share and requests to provide clarity on what types of trips (i.e. commuter vs. all) are included.	Revised metric for mode share (p. 9) to use percentage rather than total number. Action Matrix describes actions to determine data to be used.

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Goal 1	
Comments requested more specifics about equity, specifically regarding how outreach will engage underrepresented populations and how community engagement will be conducted. Comments suggested that Metro look at equity in terms of areas of highest need and not in terms of geographic equity (spreading money around).	Comment noted - Defer to equity framework to provide more detail.
Comments expressed desire for more language on roles of modes other than SOVs and mass transit, such as bikes, peds, telecommuting.	Added language to reference Active Transportation Strategic Plan.
Comments expressed desire to elevate the role of asset management in V28.	Comment noted.
Comments expressed both support for congestion pricing as well as some opposition. Opposition was more specific to congestion pricing on local streets.	Comment noted. Clarified for stakeholders that managing demand is essential to the improving mobility, and Metro is open to ideas on how to do that without pricing. Language for Initiative 1.3 has been modified to reflect that Metro is not looking solely at pricing to manage demand.
Comments expressed that there is not enough emphasis on goods movement and that highways and driving are ignored in V28. Comments expressed desire to acknowledge the need for new highway capacity for safety improvements and goods movement.	Added language to clarify the role of passenger mobility in improving goods movement. Added language on state of good repair on roads, highways, and shared-use freight corridors. Also added language to clarify that additional new capacity must consider demand management as part of implementation.
Goal 2	
Comments requested acknowledgement that the term "safety" means different things to different people.	Comment noted. Language in document reflects Metro's desire to work with the community to inform security efforts.
Comments requested that Metro more explicitly address operations safety, in addition to security.	Adding more explicit language on safety culture (Initiative 5.6, p. 39).
Comments requested clarification that user experience initiatives applies to bus stops as much as rail stations. Comments expressed desire for consistency of experience for user, regardless of mode.	Clarified for stakeholders that Metro's Transfers Design Guide includes bus stops.
Comments requested removing reference to homeless populations from security initiative to avoid criminalizing homelessness. Comments asked V28 to address homelessness on the transit system.	Removed reference to homeless populations from Initiative 2.1. Added Initiative 3.4 on homelessness (p. 32).
Goal 3	
Comments expressed desire for more language on Metro's role in placemaking and activating spaces.	Revised language in Initiative 3.2 to reference draft TOC policy (pp. 31-32).

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Goal 4	
Comments highlighted need for coordination with local municipalities, other transit operators, Caltrans, and other stakeholders to implement the plan. Comments requested clarity on who partners are and how they will be incentivized to partner with Metro on these initiatives.	Added language in Initiative 4.1 to defer to specific efforts for detailed strategies on key partners and coordination approach, as each process has different needs (pp. 34-35).
Comments requested clarity on what the term “incentives” means and how "incentives" will impact grant funding.	Clarified for stakeholders that Metro intends to leverage and pool resources to achieve goals of V28. Details will be developed through additional plans such as LRTP.
Goal 5	
Comments expressed interest in data availability for outside parties.	Added Initiative 5.3 on data management.