



Metro

Interoffice Memo

Date October 21, 2016

To Karen Gorman
Inspector General

From James T. Gallagher *JTG.*
Chief Operations Officer

Subject Safety Culture Report

I have received from your office and reviewed the Safety Culture Report dated October 6, 2016.

We in Operations will begin the process of understanding and implementing the recommendations immediately. I expect to provide you in approximately a month, a separate document with a detailed matrix of the status of our agreement with an approach to the various recommendations.

I trust this meets your immediate needs in this matter.

CC:

Greg Kildare

✓ Bernard Jackson

Bob Spadafora

✓ Frank Alejandro

✓ Diane Corral-Lopez

Jon Hillmer

Bob Holland

Alex DiNuzzo