



Response to Motion 15.1 Enhancing Metro's Multi-layered Public Safety Presence and Response

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Metro's Public Safety Ecosystem

- **Contract Law Enforcement:** respond to calls needing law enforcement intervention, including safety emergencies, partnering on ancillary clean-up teams, supplementing field patrol with homelessness and mental health teams.
- **Metro Transit Security:** code of conduct enforcement, open/close stations, bus and train riding, de-escalation, administer CPR, carry naloxone, and revenue collection.
- **Contract Security:** patrol and secure facilities, crowd control for special events, and bus bridges.
- **Transit Ambassadors:** provide security awareness, de-escalation, customer information, maintenance reporting, administer CPR and carry naloxone.
- **Homeless Outreach:** outreach to riders, connection to services, and carry naloxone.



Current Service Level

Staff conducted an analysis of field personnel resources on the transit system to identify the hourly rate for each public safety layer. The table below represents the average FY24 “fully burdened” rates, which include a percentage for administrative costs and benefits, and “overhead,” which is any materials, equipment, etc.

Current Service Level Costs	
Public Safety Layer	Fully Burdened + Overhead Hourly Rate
LAPD	\$ 187.66
LASD	\$ 119.75
LBPD	\$ 158.55
Metro Security Unarmed	\$ 41.74
Metro Security Armed	\$ 55.11
Contract Security	\$ 43.70
Ambassador	\$ 40.01
Homeless Outreach	\$ 64.92

Developing the Optimal Service Level

- Three crime datasets were chosen:
 - Top 20 Rail Stations by Crimes Against Persons
 - Top 2 Rail Lines by Crimes Against Persons
 - Top 10 Bus Lines by Operator Assaults.
- Staff considerations in the cost analysis:
 - Cost of each security service
 - Appropriateness for the task at hand
 - Effectiveness of each deployment regarding coverage and flexibility to assign resources
- Refer to **Scenario 2 Enhanced Service Model** in the Transit Community Public Safety Department Implementation Plan.