

Metro's Homeless Efforts

C3 Homeless Outreach July 1, 2021, through August 31, 2021

Performance Measure	July Number(s) Served	August Number(s) Served	Project Year 2017 To date Number Served
Number of unduplicated individuals'-initiated contact (pre-engagement phase)	150	177	9,659
Number of Unduplicated individuals engaged (engagement phase)	114	127	5,307
Number of unduplicated individuals engaged who successfully attained an interim housing resource (this includes crisis and/or bridge housing)	68	55	2,421
Number of unduplicated individuals engaged who are successfully linked to a permanent housing program	2	21	441
Number of unduplicated individuals engaged who are permanently housed	24	18	498

The data include cumulative totals from inception and combines the work of the Swing and Day shifts.

July Motel Report

Secured 16 motel rooms. Please see attachment containing the demographics with justification for each of the placements.

Brief Demographic Overview:

- 44 homeless persons were housed in 16 motel rooms
 - 11 families – 7 women with children, 2 couples with children, and 2 couples without children
 - 5 clients – singularly housed: 1 older adult female and 4 older adult males

Total Motel Expense: \$29,867.58

COVID-19 Expense: \$0

August Motel Report

Secured 19 motel rooms. Please see attachment containing the demographics with justification for each of the placements.

Brief Demographic Overview:

- 39 homeless persons were housed in 19 motel rooms
 - 8 families – 7 women with children, 1 male with a child, 1 couple without children, 1 older adult couple without children.
 - 9 clients – singularly housed: 2 older males, 3 females, 4 males

Total Motel Expense: \$35,120.70

COVID-19 Expense: \$X

PATH Success Story (July)

One of the clients has an Emotional Support Animal (ESA) that was exhibiting signs of illness (not eating). PATH teams are normally able to access resources such as Bark Avenue or Woof Wednesday, but these services have ceased or significantly decreased access during COVID.

When a dog doesn't eat, it becomes a medical emergency, so staff assisted with accessing Pedialyte and different food to encourage eating. The PATH team member located an emergency vet to assess the dog, unfortunately, the vet turned them away due to overcrowding and the client opted out of trying another vet. The team was able to get the dog to eat some of the new food. The team is going to monitor her to watch for decline.

A PATH outreach team member is meeting with the client the week of August 08, 2021, to assess emotional stability and connect the client to additional services.



PATH Success Story (August)

PATH Mental Health Specialist initially engaged the client at Union Station. He reported utilizing the entire red line as a safe place to sleep. The client is a 29-year-old male that was originally from Reno, NV. He struggled with a severe substance-use disorder and would eventually leave Reno for a fresh start. He ventured to CA and would eventually find himself homeless due to his mental health and co-occurring substance-use disorder. Initially, his substance of choice was heroin, and he would later switch to methamphetamine.

The client described a severe history of mental health and substance abuse issues but appeared stable at first meeting. He requested assistance with shelter resources. The PATH Mental Health Specialist would successfully refer and place client at A Bridge Home El Puente. This is where the Mental Health Specialist would discover the client's irritability/anger issues. He was removed after two-weeks due to making threats toward his shelter case manager. The Mental Health Specialist and client addressed this and sought a new placement. He then went to A Bridge Home Civic Center next. He remained in this placement for one month, and then was exited due to threatening another participant. PATH staff viewed this as an important improvement as his stay was twice as long. Once again, the staff addressed the issue with the client and assisted him with improving anger management skills. Next, the staff referred the client to A Bridge Home Schrader as he felt comfortable in Hollywood. He would successfully remain at A Bridge Home Schrader until permanently housed. He was matched to a unit at Skid Row Housing Trust, where he receives on-site case management. He then requested assistance with obtaining documentation for an emotional support animal. The PATH staff felt this would be a beneficial intervention and provided the client with the documentation.

The client is now permanently housed. He now has his own space; it has provided him with great motivation. When he first heard of the match to the unit, his entire demeanor changed. It was clear that being able to have a real-world view of his goal was extremely motivating. He remained in ABH (A Bridge Home) Schrader for nearly 2-months until being permanently housed. His stay was not issue free, but he was able to manage his issues in an adaptive manner and display impulse control. He credits this to what can be viewed as a harm reduction intervention. He was able to quit methamphetamine use and replace it with marijuana and alcohol. The change worked for him; it was clear he could manage his irritability/anger more effectively. The bond and coping support provided by his emotional support animal was also clearly beneficial in his recovery. "This is just a first step. I will not get complacent. I will continue to strive for more."

