



# Metro's Homeless Outreach Efforts

## Quarterly Update

# PATH C3 Team Outreach Data

Performance Measures - Monthly	Number of Persons Served July 2021	Number of Persons Served August 2021	Total Served
Number of unduplicated individuals-initiated contact (pre-engagement phase)	150	177	327
Number of Unduplicated individuals engaged (engagement phase)	114	127	241
Number of unduplicated individuals engaged who successfully attained an interim housing resource (this includes crisis and/or bridge housing)	68	55	123
Number of unduplicated individuals engaged who are successfully linked to a permanent housing program	2	21	23
Number of unduplicated individuals engaged who are permanently housed	24	18	42

# Summary Motel Placements

## P.A.T.H. Motel Placements

- ▶ July: 44 homeless persons were housed in 16 motel rooms
- ▶ August: 39 homeless persons were housed in 19 motel rooms



# Operation “Shelter the Unsheltered”



Continued presence of outreach teams and select law enforcement partners at designated stations for end of the line services.



Off-loading of all riders at the end of the line. Riders must exit through the turnstiles.



Outreach Teams are positioned on platforms to offer interim housing, medical services, mental health and addiction resources.



Outreach Teams utilize Home At Last shelter as a primary resource to provide interim housing to people experiencing homelessness.

# Operation “Shelter the Unsheltered”

July 1, 2021 – August 31, 2021

METRO TRANSIT SECURITY (MTS)	
ACTIONS TAKEN	TOTAL
# OF AM OFF-LOADINGS	4,914
OUTREACH	
ACTIONS TAKEN	
# OF INDIVIDUALS SHELTERED (PATH only)	74
# OF INDIVIDUALS CONTACTED (LA DOOR only)	256
# OF INDIVIDUALS CONTACTED (THE DREAM CENTER only)	101

# Outreach

- Metro and the Department of Health Services are in the process of entering into Amendment Number Four to the Letter of Agreement for Multidisciplinary Street-Based Engagement Services. In order to provide the PATH C3 homeless outreach teams with additional shelter bed resources, Amendment No. 4 is required.
- SSLE is planning to convene a Metro Tiger Task Force Team to address homelessness throughout Metro's system and properties on a quarterly basis.
- SSLE senior leadership and homeless outreach team met with Los Angeles Mission's senior leadership team on August 23, 2021, to discuss a partnership.
- SSLE is revisiting partnering with the West Angeles Church of God in Christ Community Development Corporation (CDC).
- On August 9, 2021, SSLE Executive Officer and homeless outreach team participated in a National Consortium under the leadership of TriMet of Portland Oregon that regularly consults with transit agencies across the nation, representing agencies in California, Washington, Colorado, and AMTRAK.