



June 2024

**Bus Service Improvements
Effective Sunday June 23, 2024**

Operations, Safety, and
Customer Service Committee
June 20, 2024



Metro[®]

June 2024 Service Change Themes

Service Quality	Valuing Our Employees	NextGen
<ul style="list-style-type: none">Continued operation of full NextGen Bus Plan Service Level (7M Revenue Service Hours)Improved Bus Service Frequencies and added trips for more capacity.Adjust services for improved reliability (on time performance)	<ul style="list-style-type: none">Match schedules to increased traffic conditionsExtra trips to spread out loads	<ul style="list-style-type: none">Route changes to improve local access and connections for our ridersImproved frequencies and added trips for shorter wait timesOther minor changes (construction etc.)Transitioning from three to two contract operators



Bus Route Changes

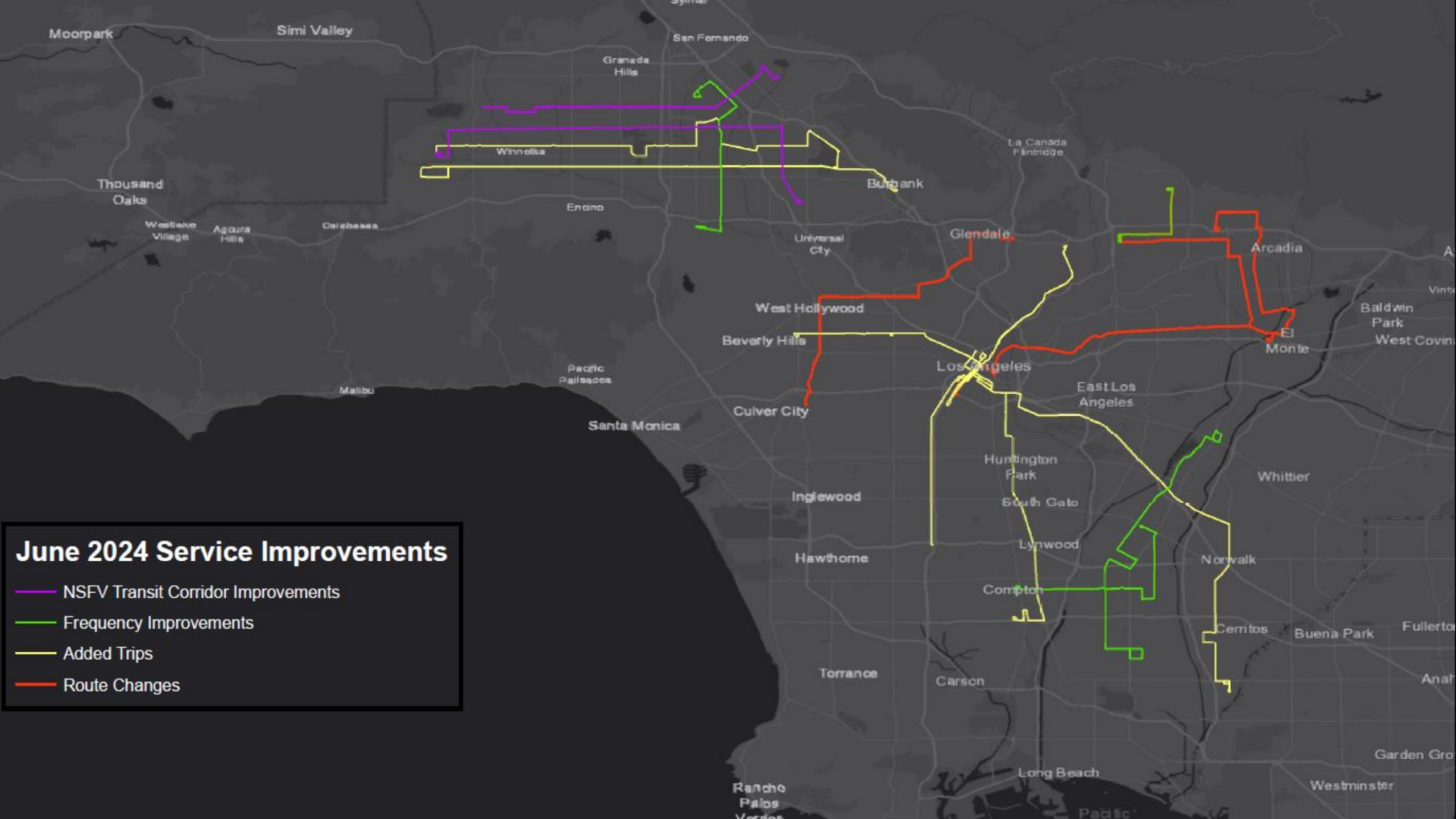
Improvements for easier access to key destinations:

- Line 76 will travel more directly to downtown LA via Little Tokyo/Arts District Station.
- Line 127 increased service between Compton and Downey via Compton Bl and Bellflower Bl.
- Line 217 will directly link Mid-City area to Glendale and Eagle Rock Plaza.
- Lines 267 and 686 will merge at Pasadena for more convenient local travel.
- Line 268 will better serve the City of Sierra Madre and El Monte Metrolink Station.

Bus Frequency, Reliability, and Efficiency Improvements

To promote ridership recovery and growth, the following improvements will be made:

- More frequent service for low-frequency lines to boost ridership recovery: Lines 158 (Woodman Av), 265 (Paramount Bl), and 686 (Altadena – Pasadena).
- Improve from 15-minute to 10-minute frequency AM and PM peaks weekdays for Lines 152 (Roscoe Bl) and 166 (Nordhoff St) to add capacity and reduce rider wait times, starting implementation of North San Fernando Valley Transit Corridor Improvements Project.
- Add trips on Lines 14 (Beverly Bl), 62 (Telegraph), 81 (Figueroa St), 165 (Vanowen St) and 169 (Saticoy St) to add capacity, avoid crowding, and improve reliability.
- Revise schedules for 49 weekday, 42 Saturday, and 41 Sunday bus lines to ensure times are realistic and improve reliability (on-time performance) for shorter rider wait times.
- Reduce low-usage trips across network to offset hours added for above improvements.



June 2024 Service Improvements

- NSFV Transit Corridor Improvements
- Frequency Improvements
- Added Trips
- Route Changes

Implementation

- Internal coordination through implementation team.
- Staff will support customers in areas with significant changes.
- Informational signs will be installed at all bus stops impacted by route changes.
- Information alert signs, brochures on buses & at customer service centers.
- Updated bus stop blades will be installed by service change date.
- Online “MyBus” information portal.
- Social media and print media releases.
- Printed schedules will be available on buses and at usual outlets.



Thank You!