



## Ad Hoc Board Composition Community Engagement

May 27, 2026

Item 41

# **Metro Board Composition Community Engagement**

**Purpose:** Gather countywide input to inform Metro's governance review following voter approval of Measure G and anticipated changes to LA County governance.

## **Engagement Objectives:**

- Increase public understanding of Metro governance
- Gather perspectives on representation and Board composition
- Provide accessible opportunities for public participation
- Support transparency and public trust

# Countywide Engagement Approach and Participation

## **Broad, Multi-Method Community Engagement**

- Hybrid community listening sessions at Metro Service Councils and Advisory body meetings (in-person and online)
- Presentations to local government entities and business stakeholders
- Pop-up transit and community event outreach
- Multilingual online survey and polling
- Dedicated website, email address, and phone line

## **Participation was designed to ensure**

- Geographic balance across LA County
- Diverse stakeholder representation

- Low-barrier, equitable participation opportunities

## **Participants Included**

- Metro Bus and Rail and Regional Rail transit riders
- Community members, including youth and older adults
- Students
- Accessibility and safety advocates
- Local governments, elected officials and councils of government (COGs)
- Business organizations and stakeholders

# Scope of Outreach Efforts

- ✓ Staff made formal presentations to over **25 stakeholder organizations, reaching over 900 attendees** across councils of governments (COGs) and other public bodies, business associations, youth groups, and transit advisory bodies.
- ✓ **Business outreach** included the Valley Industry & Commerce Association, Greater San Fernando Valley Chamber of Commerce, Central City Association, San Gabriel Valley Economic Partnership, Long Beach Chamber of Commerce, and BizFed committee.
- ✓ **Eleven community listening sessions, which drew nearly 200 participants** in hybrid format.
- ✓ **Thirteen pop-up transit intercepts and community events** reached riders at locations across the county.
- ✓ **Listening sessions, digital outreach, and direct in-person engagement** surveys generated approximately **900 responses** from zip codes across LA County.
- ✓ Significant representation from Metro Board Members and Committee Members at many of these community engagement events.
- ✓ Additional public comments received via a dedicated project email and hotline.
- ✓ In total, Metro logged **over 1,300 interactions** across all sessions, events, and survey submissions.

# Survey Tools and Methods

**A multi-channel approach woven together to ensure broad, inclusive engagement across Los Angeles County.**

- 1. Listening Sessions:** Live polling conducted during eleven hybrid sessions (Slido.com).
- 2. Digital Outreach:** Online surveys promoted via weekly Metro emails, dedicated website ([gometro.la/governance](https://gometro.la/governance)), and QR codes on all Ad Hoc informational flyers.
- 3. Direct In-Person Engagement:** Paper surveys collected at COGs and stakeholder briefings, alongside direct outreach at community events and transit intercepts



# Data We Collected: Listening Sessions and Surveys

## Participation Snapshot

- 900 surveys
- Surveys from listening sessions
- Surveys from a dedicated website
- Surveys from paper surveys, collected at meetings and events

## Survey Results Reinforced In-Person Feedback, Highest-Ranked Governance Priorities are:

- ✓ Governance reflecting community and rider perspectives
- ✓ Lived transit experience alongside expertise
- ✓ Accountability and transparency in decision-making





# What We Heard: Council of Governments (COGs)/JPAs

- **Presented at all COGs and one JPA**, including the Las Virgenes-Malibu, Westside Cities, Gateway Cities, San Fernando Valley, San Gabriel Valley, and Southbay Cities COG, and the North LA County Transportation Coalition (NCTC) JPA; materials provided to the Arroyo Verdugo Communities JPA.
- Two COGs, the South Bay Cities and the Las Virgenes-Malibu, took positions opposing Board expansion and expressed concerns that additional seats could dilute city representation. Both COGs' comment letters stated that there should not be an additional dedicated seat for the County's future elected Chief Executive Officer.
- The San Fernando Valley COG stated that if changes occur, proportional regional representation must be preserved.
- Westside Cities, Gateway Cities, and San Gabriel Valley COG Board of Directors and the NCTC have not taken a position as of print time.



# What We Heard: Key Themes Across All Engagement Efforts for Metro Governance

## **1. Emphasis on Metro Board Representation that Reflects Community Voices**

- Riders
- Diverse communities
- Regional perspectives
- Transit-dependent populations

## **2. Strong interest in balancing Lived Experience and Expertise**

- Regular transit rider experience
- Technical, planning, and policy expertise
- Real-world operational understanding

## **3. Accountability and Transparency in Metro Board Decision Making**

- Clearer Metro Board roles and authority
- Stronger accountability mechanisms
- Greater transparency in Metro Board decision-making and use of public input



**THANK YOU**