


Monthly Update on Transit Safety & Security Performance

OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE

MAY 19, 2022



Crime Stats

VIOLENT CRIMES	March 2022	February 2022	% Change	February 2022	January 2022	% Change	Jan to Mar 2022	Jan to Mar 2021	% Change	Jan to Mar 2022	Jan to Mar 2020	% Change
Homicide	0	0	0.0%	0	1	-100.0%	1	1	0.0%	1	0	N/A
Rape	1	1	0.0%	1	0	N/A	2	4	-50.0%	2	4	-50.0%
Robbery	33	30	10.0%	30	24	25.0%	87	46	89.1%	87	61	42.6%
Agg Assault	51	27	88.9%	27	33	-18.2%	111	58	91.4%	111	55	101.8%
Agg Assault on Op	4	4	0.0%	4	0	N/A	8	6	33.3%	8	2	300.0%
TOTAL VIOLENT	89	62	43.5%	62	58	6.9%	209	115	81.7%	209	122	71.3%

PROPERTY CRIMES	March 2022	February 2022	% Change	February 2022	January 2022	% Change	Jan to Mar 2022	Jan to Mar 2021	% Change	Jan to Mar 2022	Jan to Mar 2020	% Change
Burglary	1	1	0.0%	1	3	-66.7%	5	2	150.0%	5	2	150.0%
Larceny	56	47	19.1%	47	35	34.3%	138	66	109.1%	138	149	-7.4%
Bike Theft	7	4	75.0%	4	2	100.0%	13	5	160.0%	13	17	-23.5%
Motor Vehicle Theft	4	1	300.0%	1	2	-50.0%	7	2	250.0%	7	5	40.0%
TOTAL PROPERTY	68	53	28.3%	53	42	26.2%	163	75	117.3%	163	173	-5.8%
TOTAL PART 1	157	115	36.5%	115	100	15.0%	372	190	95.8%	372	295	26.1%



Law Enforcement Community Engagement

Each law enforcement agency hosts community events to strengthen relationships with community members and bring awareness to safety issues.



- **Children Travel Safe Campaign:** April 14, 2022, at the San Gabriel Valley School of Arts
- **On the Move Riders Program Meeting:** April 15, 2022, at Union Station
- **Coffee With a Deputy:** April 18, 2022, at El Monte Station

Respect the Ride Campaign Update

In collaboration with Operations, Customer Experience, and Homeless Outreach and Engagement, the pilot program began on April 4th at the 7th Street and Metro Center Station.

Metro employed a layered and comprehensive approach to safety.

Custodians feel safer while conducting their duties. A comprehensive daily cleaning at 7th and Metro has transitioned to general maintenance.

Security and law enforcement personnel are visible and working together in a collaborative manner.

Respect the Ride Campaign Update

PATH teams have distributed hundreds of Metro “Care Kits” and have reported:

- 486 engagements
- 75 enrollments
- 33 housed




Street Teams engaged 41,000 customers and distributed masks



Respect the Ride Campaign Update

From April 1st through April 20th, the Blue Shirt teams have distributed:

- 1068 LIFE Brochures
- 484 LIFE Applications
- 407 TAP Cards
- 104 Transit Maps



25 patrons gave thanks for assistance with the TVMs



25 patrons stated they are happy and feel safe with security on site



130 patrons were grateful for Blue Shirt support & 115 patrons thanked the Blue Shirts for their help and support



30 patrons were very thankful for assistance at TVMs, at the Hope St. entrance

Respect the Ride Campaign Next Steps

- In effort to collect campaign feedback, the Blue Shirts have been handing out paper surveys and online surveys.
- Due to positive preliminary feedback, the pilot program has expanded to Pershing Square, Union Station, and North Hollywood stations, in addition to the bus system.
- Ten identified bus lines with the highest number of operator assaults were shared with law enforcement so they can deploy resources at the time and place where bus operators are most vulnerable.