

Metro’s Homeless Efforts

C3 Homeless Outreach September 1, 2020 through September 30, 2020

Performance Measure	September Number Served	Project Year 2017 To date Number Served
Number of unduplicated individuals’ initiated contact (pre-engagement phase)	248	8,347
Number of Unduplicated individuals engaged (engagement phase)	220	4,260
Number of unduplicated individuals who are provided services or who successfully attained referrals*	*Unavailable	Unavailable
Number of unduplicated individuals engaged who successfully attained an interim housing resource (this includes crisis and/or bridge housing)	34	1,837
Number of unduplicated individuals engaged who are successfully linked to a permanent housing program	0	417
Number of unduplicated individuals engaged who are permanently housed	15	313

These data include cumulative totals from inception and combines the work of the Swing and Day shifts.

September Motel Report

Secured 41 motel rooms. Please see attachment containing the demographics with justification for each of the placements.

Brief Demographic Overview:

- 71 homeless persons were housed in 41 motel rooms
 - 10 clients were single mothers with children
 - 14 clients were elderly -- combination of single men and women, a couple with a child and an elderly couple without children
 - 25 clients were singularly housed

Total Motel Expense: \$85,493.83
COVID-19 Expense: \$59,183.20

PATH Success Story

Client, Mr. Ricky Nelson, was originally outreached on the Metro Red line platform at Union Station. Mr. Nelson is a 58 year-old male who experienced homelessness for roughly 25 years before being engaged by a PATH outreach team. Mr. Nelson struggled with mental health and substance abuse issues in addition to strained family relationships due to his drug addiction. Instead of giving up, Mr. Nelson began to grab a hold of the services available and seemed to develop a sense of purpose. First To Serve - Vernon assisted PATH with Crisis Placement.

COVID 19 Project Room Key program placed client in a hotel facility, the Mayfair Hotel, where he was able to feel comfortable enough to begin the process of addressing long standing mental health and substance abuse issues. First To Serve - Vernon and Skid Row Housing Trust demonstrated endless patience assisting Mr. Nelson with navigating life at his interim facility. A Substance Abuse Specialist from PATH was able to be a voice of reason when situations occurred where the he felt that he could not overcome his substance abuse addictions.

Through collective agency efforts the client is permanently housed at The Crescent Apartments and has acclimated to his new environment well. Mr. Nelson has started to strengthened family relationship with his sister and participates regularly and independently in Mental Health and other supportive services; Mr. Nelson's apartment at the Crescent is the first place of his own after 25 years of residing in abandoned buildings in Downtown Los Angeles, the Metro train lines, or outdoors.

Quote: "I finally have a safe and clean place to lay my head to sleep at night after being homeless for so long, I feel like somebody now."



LAPD Success Story

On September 8, 2020 at approximately 1100 hours, TRSG HOPE Officers were conducting homeless outreach at Union Station (red-line platform) when they encountered a homeless couple with four (4) young children in common. The couple have been homeless for over one (1) year and are currently struggling with sobriety. Due to their current situation, their four (4) children are residing with their grandmother in Azusa. The couple are in the process of becoming sober and are actively looking to find stable housing in an effort to reunite the family under one roof.

TRSG HOPE Offices contacted People Assisting the Homeless (PATH) to assist with the outreach efforts in an attempt to locate emergency housing for the couple. Additionally, the assigned clinician to the HOPE Team from the Department of Mental Health (DMH) met with the couple to connect them to both mental health services as well as wrap around services for their children. Due to the diligent efforts of our DMH Clinician and USC social worker interns, the couple were immediately connected to and housed at a sober living facility in North Hollywood Division. TRSG HOPE Officers transported them to this facility to assist the couple with the intake process. Living on the streets for over one (1) year was a very discouraging and lonely experience for the couple. Additionally, being separated and disconnected from their children was a daily challenge for both. Being housed in a sober living facility will give them an opportunity to live in dignity and ultimately brings them one step closer to being reunited with their children.

LAPD Polling results

This polling was conducted on (2) days during Watch 2 and Watch 3 hours. The average response was approximately 9% of the homeless engaged would accept shelter if a bed were available. The most common reason for refusal included concern about not wanting to be around others. Also mentioned as reasons for refusal was simply not interested or working on other options. Historically most common reasons also include lack of security, location, rules, intake hours, lack of privacy and lack of options for unmarried couples to be housed together.

LASD Success Story

Client, Ms. Latrina Tatum, disembarked the "A" line at the Imperial Passenger Station with her one month old son (Apland Tatum) in his stroller. The stroller's bottom held all of Ms. Tatum's personal possessions and a small mylar baby balloon affixed to a cracked plastic handle which read "It's a Boy." Ms. Tatum was at her all-time low, she had nowhere to go for shelter, no money for baby formula or diapers and no back-up plan to resort too. Ms. Tatum was forced out of the shelter she was housed in because a volunteer who had recently worked there had tested positive for Covid-19 and had potentially exposed the staff and residents to the deadly virus, Ms. Tatum explained.

In Ms. Tatum's own words, "The Roach –Infested hotel room" stay ended quickly without her having obtained more housing. She was unable to locate a shelter because every shelter wanted her to have a negative "COVID -19" test and be isolated 2 weeks after the results. A promise was made to house her and Apland. Apland's grandfather extended a

temporary stay at his home in the city of Compton, only to renege hours before she and Apland's agreed upon arrival.

Ms. Tatum found herself at the Imperial Passenger Station near midnight with nowhere to go. As a last resort, she pushed baby Apland from the "A" line train towards the lobby of the Rail Operation Center. Ms. Tatus stated she walked into the lobby with the hope she would be helped by the Sheriff's Department. Once inside the lobby she contacted uniformed Deputy Sheriffs and explained her dire need of assistance. A Metal Health / Homeless Outreach Deputy was dispatched and responded. Temporary housing was located, transportation was provided, and resources were connected to Ms. Tatus which would enable her to provide for Apland until a plan of action was laid fourth and set in motion.

This terrible situation resulted in a positive outcome for M. Tatum and Apland because Metro-Transportation funds a Mental Health Team staffed with plain clothed Deputy Sheriffs nearly 24 hours a day 7 days a week with flexible schedules and unmarked police vehicles which encourages People In Need of Services to speak to the MET deputies.

LASD –Transports to Services

- 14 males – hospitals/centers/churches
- 6 females – hospitals/centers/churches

LBPB Operation "Shelter the Unsheltered"

The AM shift works with PATH during morning hours. PATH handles all outreach services for morning contacts with homeless persons who are desirous of services.

LBPB Transports to Services

- Family of five transported by PATH to services.
- One female transported to 7th & Metro for housing assistance.

LBPB Success Story

On September 18th at approximately 0830 hours, Long Beach Police Department Metro Transportation Detail officers worked in collaboration with People Assisting the Homeless (PATH) at the Downtown Metro Transit Mall Station, when they came across a family (2adults and their 3 small children) riding the train. The family informed PATH and Metro Detail officers that they were homeless and were removed from the train. One of the Metro Detail officers, using his own resources, went to Burger King and bought the children food while PATH offered much needed services and housing to the family. PATH outreach worker was able to place the family into a temporary housing program and enroll them in a long-term housing program workshop that will find permanent housing for them in the future.

Law Enforcement Homeless Outreach Metrics, September 2020

ACTION	LAPD HOPE/TSD	LASD MET	LBPD QOL
Contacts	309	410	147
Referrals	58	11	63
5150 Holds	5	15	0
Mental Illness	23	81	43
Substance Abuse	51	59	54
Veterans	2	2	1
Shelter	4	0	5
Motel Housing Plan	1	1	0
VA Housing	0	0	0
Return to Family	0	1	0
Transitional Long Term Housing	0	0	0
Detox	1	0	0
Rehab	1	0	0

Cleared Encampments Within Metro Right-of-Way

Incident Date:	Location:	Work Required:	Comments:
7/1/2020	Harbor Subdivision Inactive ROW MP 18.0 Redondo Beach	Clean-up Trash	Individuals left on their own accord. Trash removed September 10, 2020

Cleared Encampments Outside, Adjacent to Metro Right-of-Way

Incident Date:	Location:	Work Required:	Comments:
11/22/19	Long Beach, Caltrans Park-N- Ride Lot	Clean-up Trash	Individuals left on their own accord. Trash removed September 15, 2020

Metro's Homeless Efforts

C3 Homeless Outreach October 1, 2020 through October 31, 2020

Performance Measure	October Number Served	Project Year 2017 To date Number Served
Number of unduplicated individuals' initiated contact (pre-engagement phase)	218	8,565
Number of Unduplicated individuals engaged (engagement phase)	99	4,428
Number of unduplicated individuals who are provided services or who successfully attained referrals*	*Unavailable	*Unavailable
Number of unduplicated individuals engaged who successfully attained an interim housing resource (this includes crisis and/or bridge housing)	32	1,869
Number of unduplicated individuals engaged who are successfully linked to a permanent housing program	1	418
Number of unduplicated individuals engaged who are permanently housed	1	324

These data include cumulative totals from inception and combines the work of the Swing and Day shifts.

October Motel Report

Secured 41 motel rooms. Please see attachment containing the demographics with justification for each of the placements.

Brief Demographic Overview:

- 69 homeless persons were housed in 41 motel rooms
 - 43 families – women with children
 - 26 clients – singularly housed

Total Motel Expense: \$97,152.27

COVID-19 Expense: \$63,090.50

PATH Success Story

PATH Metro transit encountered male 59 year old client at Union Station. The client had several challenges that led him into being homeless. Client was provided assistance in becoming document ready for housing. Initially, client was sheltered at 38th & Broadway until a bed was provided for him. Client received assistance with accessing pension from prior job. Client is now housed after spending over a year in shelter. Client experienced difficulties in shelter and wanted to give up but stuck with it. Client quote: "Good Morning Mike, I took the studio. Thanks for all your help, god bless. Nice neighborhood everything close."

LAPD Impact Efforts

LAPD impact efforts were tied to improved public safety related to clean up operations and enforcement efforts.

LASD Referrals

LASD made 33 referrals to seven (7) agencies

LASD Transports to Services

- 23 males – hospitals/Centers/Churches
- 7 females – hospitals/Centers/Churches

LASD Success Story

On October 27 while conducting homeless outreach services at Citrus Pax, Gold Line with, the DMH clinician and MET officer encountered a 38 year old female by the name of Yadira Perez. Ms. Perez was by herself, homeless and 5 months pregnant.

Ms. Perez had a small utility cart with recycling containers that she collects on the streets and redeems for money in order to feed herself each day. Ms. Perez said she had been homeless for approximately 3 months and she did not have any friends or relatives that she could ask for shelter or any other type of assistance.

Ms. Perez told officers that the evenings are becoming colder and she rides the Gold Line trains at nighttime to stay warm. She also sleeps on the floor at the parking structure of Citrus Pax, Gold Line. Each day, she fears for her safety because she is by herself and it's not uncommon for men to approach her asking her for money.

The DMH clinician and MET officer were able to transport Ms. Perez to a local resource services location to obtain a shower, a clean change of clothes and food. The officers were unable to locate services for Ms. Perez due to the present Covid-19 restrictions at homeless shelters. In the meantime, the DMH clinician and MET officer sought more stable services to assist Ms. Perez with her situation.

The following day, October 28, the officers met with Ms. Perez at the same location and transported her to a Volunteers of America location for housing services.

At VOA, Ms. Perez will be assigned to a Case Manager to assist her with additional services such as permanent housing, medical services to assist her with her pregnancy, financial assistance, etc.

Upon dropping off Ms. Perez at Volunteers of America, she was very emotional, excited and thankful that she was not going to ride trains at nighttime to stay warm, nor was she going to be sleeping on a parking structure floor any longer and her newborn was going to be in a safe environment.

LBDP Operation “Shelter the Unsheltered”

The AM shift works with PATH during morning hours. PATH handles all outreach services for morning contacts with homeless persons who are desirous of services.

LBDP Transports to Services

- Family of five transported by PATH to services.
- One female transported to 7th & Metro for housing assistance.

LBDP Success Story

A male person experiencing homelessness became a constant fixture at the Willow Station over the past two months. LBDP Metro Quality of Life (QOL) officers interacted with him regularly – chatted with him and purchased lunches for him. The subject exhibited forms of mental impairment – talking to himself, yelling at the air, etc. The QOL officers took the subject to the Multi-Service Center on several occasions to shower and seek counseling. QOL officers contacted the subject’s sister who lives locally and arranged for her to pick up her brother and take him to her residence. The subject will stay with his sister for several days at a time, but eventually returns to the Willow Station. Metro QOL officers have every intention of helping the by getting him off the streets and into permanent housing.

Law Enforcement Homeless Outreach Metrics, October 2020

ACTION	LAPD HOPE/TSD	LASD MET	LBDP QOL
Contacts	360	561	36
Referrals	36	33	11
5150 Holds	10	21	1
Mental Illness	25	106	13
Substance Abuse	40	98	18
Veterans	3	6	1
Shelter	6	2	0
Motel Housing Plan	0	0	0
VA Housing	0	0	0
Return to Family	0	2	0

Transitional Long Term Housing	0	0	0
Detox	0	0	0
Rehab	0	1	0

Cleared Encampments Within Metro Right-of-Way

Incident Date:	Location:	Work Required:	Comments:
1/22/2020	L Line (Gold) behind Sound wall north of Figueroa Street grade crossing Track #2	Clean-up Trash	Identified January 2020 Individuals left on own accord. Trash removed October 26 th
6/22/2020	Harbor Subdivision inactive right-of-way, north of C Line (Green) Redondo Station	Clean-up Trash	Identified September 2020 Individuals left on own accord. Trash removed October 26 th per LASD
8/3/2020	Harbor Subdivision inactive right-of-way, at Slauson & McKinley Avenues	Clean-up Trash	Identified August 2020 Individuals left on own accord. Trash removed October 23 rd per LAPD
9/21/2020	C Line (Green) under Redondo Station Flyover	Clean-up Trash	Identified September 2020 Individuals left on own accord. Trash removed October 26 th per LASD

Cleared Encampments Outside, Adjacent to Metro Right-of-Way

Incident Date:	Location:	Work Required:	Comments:
No activity this reporting period.			

Day Team Motel Report

1. Family. 24-year-old mother, [28-year-old father, 3-year-old daughter, 2-year-old daughter, and 4-month-old son encountered at Union Station. We have motel'd them at Motel 6 Carson and Gardena for 7 months and have successfully connected them to Family Solutions Center, Good Shepherd, and Safe Place for Youth. The family has their Homeless Section 8 voucher in-hand, and are actively searching for apartments now. In October we spent \$3293.27 to motel them. This family is still motel'd.

2. 74-year-old single male veteran encountered at McArthur Park station. He has major mental health issues, heart failure, swelling in his legs and feet, and untreated diabetes and was high-risk for Covid-19. We have motel'd him for 3 months at Motel 6 Azusa. We have submitted a Project Room Key referral and are waiting for placement. He has also been referred to PATH's Veterans Program. He is now matched to Permanent Housing through them at PATH Villas; we are waiting for the housing application to be completed. In October we spent \$3886.59 to motel him. This individual is still motel'd.

3. 64-year-old single male encountered this month at Pershing Station with severe mental health concerns that include schizoaffective disorder. Client was at-risk for COVID and placed at Motel 6 Azusa. We referred him to A Bridge Home Civic Center and he was accepted; however, the client declined the placement and left the motel. His whereabouts are unknown at this time. In October, we spent \$1040.54 to motel him. This individual is no longer motel'd.

4.. 52-year-old single male encountered at Union Station. He is immune deficient with numerous health concerns, and at-risk for COVID. We have motel'd him at Crenshaw Inn and American Inn for 7 months. He is expected to move into permanent supportive housing in November; however, at this time he is in a recuperative care due to a serious surgery he had. We spent \$923.40 to motel him In October. If he returns from recuperative care, we will motel him until his permanent housing is secured. He is still motel'd.

5. 64-year-old single male encountered at the Slauson Station. He is suffering from cancer, uses a colostomy bag, and has mobility issues, and is at risk for Covid. We motel'd him at the Rosa Bell Motel for 2 months until he moved into permanent supportive housing this month. In October, we spent \$1651.60 to motel him. He is no longer motel'd.

6. 57-year-old single mother and 25-year-old son encountered at Union Station this month. Mother has hypertension, mobility issues, and Bipolar Disorder. Son has cancer and a neurological condition and is at risk for Covid. We motel'd them at the Rosa Bell Motel and found them placement at First To Serve shelter. We spent \$131.10 to motel them in October. They are no longer motel'd.

7. Family. 29-year-old mother and 6-year-old son encountered at Union Station this month. She is fleeing from a domestic violence situation so we motel'd her at Motel 6 Carson until we can

secure her an appropriate shelter placement. In October we spent \$928.19 to motel this family. They are still being motel'd.

8. 81-year-old single female encountered at Union Station, referred by LAPD. She has asthma, congestive heart failure, diabetes, mobility issues, and at-risk for COVID. We have motel'd her at the Rosa Bell Motel for 2 months; however, she left the motel before we could secure her a shelter placement. Her whereabouts are unknown and no contact has been made. In October, we spent \$2154.60 to motel her. She is no longer motel'd.

9. 69-year-old single female encountered at the Slauson railroad encampment site. She has diabetes, mobility issues, and at-risk for COVID. We motel'd her at Rosa Bell Motel for 3 months and referred her to Project Room Key. In October we spent \$3180.60 to motel her. She is still at the motel.

10. Family. 39-year-old mother and 11-year-old daughter encountered at Union Station. We have motel'd this family at the Stuart Hotel for 7 months, while the mother increased her income through employment. She has declined several transitional housing options and refuses to accept shelter placement. The family will take over motel payments starting November 01. In October we spent \$3200.00 to motel them.

11. 26-year-old single male encountered at Union Station. He has numerous and severe mental health concerns which interfered with his ability to succeed in a shelter setting. We have motel'd him at the Stuart Hotel for 2 months and submitted referrals to A Bridge Home program; he is currently waitlisted. In October, we spent \$3100.00 to motel him. He is still motel'd.

12. 52-year-old single male encountered at Union Station with diabetes and mobility issues and is at risk for Covid. We have motel'd him at the Stuart Hotel for 2 months and submitted an application for permanent supportive housing. Client has been approved and should be moving into his own apartment in November. In October, we spent \$3100.00 to motel him. He is still motel'd.

13. 42-year-old single female encountered at Union Station. She had just been discharged from the hospital due to numerous health conditions. We motel'd her at the Stuart Hotel for 2 months while trying to reunify her with family. This month she checked out of the motel and her whereabouts are unknown. No contact has been made. In October we spent \$1540.00 to motel her. She is no longer motel'd.

14. Family. 36-year-old single mother and 1-year-old son encountered at Union Station this month. They are fleeing a domestic violence situation. We motel'd them at the Lincoln Motel until an appropriate shelter placement is secured. In October we spent \$1136.98 to motel this family. They are still being motel'd.

15. Family. 34-year-old single father and 4-year-old son encountered at Union Station this month. We motel'd them at the Stuart Hotel and successfully reunified them with family. We spent \$1870.00 to motel them. They are no longer motel'd.

16. Family. 21-year-old single mother and 3-year-old son encountered at Union Station this month. We motel'd this family at the Rosa Bell Motel and successfully connected them to San Fernando Valley Rescue Mission for Shelter placement. In October, we spent \$1969.40 to motel them. They are no longer motel'd.

17. 50-year-old single female encountered at Hollywood & Highland station this month. She was referred to us by LAPD. She has asthma, major mental health issues, and a recent victim of severe assault. We motel'd her at the Lincoln Motel and submitted a Project Room Key referral. She checked-out of the motel before placement was secured. Her whereabouts are unknown and no contact has been made. In October we spent \$1046.00 to motel her. She is no longer motel'd.

OCTOBER 2020 MOTEL REPORT WITH NAME – SWING SHIFT

1. Family. A 56 year old single female, and her 8 year old nephew, were encountered at the 103rd Station have been in a motel for several months while efforts continue to locate a family shelter that they can transition to. The family has been referred to FSC, and numerous other agencies for families (Upward Bound House, Shields for Families, etc...) but shelter has not been located. The client has found an apartment and is expected to get her move in date on 11/6/20. In October, \$3200 was spent to motel the family at the Crenshaw Inn. The family is still motel'd.

2. A 73 year old trans female, with respiratory disease, mobility issues and incontinence, was encountered at Downtown Long Beach Station during offloading, was provided a motel stay due to her high risk for COVID-19 and other vulnerabilities while efforts are actively underway to locate an appropriate placement suitable to the participant's needs. On 10/27/20, the participant passed away. In October, \$2780 was spent at the Crenshaw Inn.

3. Family. A 31 year old single mother, with children ages 8 and 11, was encountered at Union Station. The family was placed at the Stuart Hotel while efforts are made to connect the family to programs and resources for families including shelter and housing programs. The participant has had an intake with FSC is receiving assistance to connect to a family shelter. In October,

\$3200 was spent at the Stuart Hotel. The family is still motel'd.

4. A 63 year old adult male was encountered at Downtown Long Beach station during offloading. He has a seizure disorder and respiratory difficulties. Due to his advanced age, health conditions, and high risk for COVID-19, a motel stay was approved pending linkage to other shelter options and resources. Referrals to shelters have been completed, but a bed has not been found. In October, \$3200 was spent to motel him at the Stuart. He is still motel'd.

5. A 41 year old male was encountered at the Westlake/MacArthur Park Station was provided a motel stay pending results of a COVID-19 test to enter shared housing. The client does not have a phone and is difficult to locate. There was concern he would miss out on this housing opportunity if he was not placed in a motel. The test results were negative, however, a problem arose with his benefits and the motel stay has continued while the CM assists him with that and attempts to link him to other shelter options. In October, \$3180.60 was spent to motel him at the Los Angeles Inn. He is still motel'd.

6. A 65 year old adult male, with a physical disability and chronic health condition, was encountered at Union Station. A motel stay was approved due to his advanced age, health issues, and high risk for COVID-19. He has been referred to PRK, but as the PRK program is demobilizing, new placements have slowed. Other shelter options are being explored. In October, \$3180.60 was spent to motel him at the Rosa Bell. He is still motel'd.

7. A 58 year old male at high risk for COVID-19 was encountered at the North Hollywood Red Line Station and a motel stay. He has a physical disability, mobility issues, and respiratory disease. He was offered while the CM assists with linkage to social service programs and other shelter resources, including a referral to Project Room Key. A PRK bed was offered, but not accepted as it was very far from the participant's health care providers and would pose a significant hardship for the participant receiving medically necessary health care services. The participant remains active on the PRK list for placement in SPA 2. The participant has had health issues over the past month that resulted in visits to urgent care and the ER. In October, we spent \$3180.60 at the Rosa Bell. He is still motel'd.

8. A 73 year old male with diabetes was encountered at Downtown Long Beach Station during offloading, was provided a motel stay due to his high risk for COVID-19 and other vulnerabilities. The CM has located permanent housing for the participant, however, his ID and Social Security card that were stolen, needed to be replaced. His ID has arrived and his SS Card is expected to arrive soon. In October, \$3180.60 was spent to motel him at the Rosa Bell. He is still motel'd.

9. Family. A Single Female and her 8 year old son were engaged at Union Station. The family was unsheltered and provided with an emergency motel stay. On 10/20/20, the family moved into permanent housing. In October, \$1949.40 was spent at the Rosa Bell Motel. Family is no longer motel'd.

10. A 65 year old Female, and her 38 year old adult son, who helps care for her, were engaged at the El Monte Station and provided an emergency motel stay due to the elderly female's significant health conditions (congestive heart failure, respiratory disease) and high risk for COVID-19. In October, the participant had a medical procedure and would benefit from recuperative care. She is eligible for the HFH program and is awaiting placement. In October, \$4064.10 was spent at the Casa Bell. Family is still motel'd.

11. A 72 year old Male with mobility issues and asthma was encountered at the Compton Station on the A line and offered an emergency motel stay. He is high-risk for Covid-19. A referral was made to Project Room Key and other shelter resources are being sought. In October, \$3180.60 was spent at the Rosa Bell. He is still motel'd.

12. A 34 year old mother of 2 children, ages 12 and 13, was encountered at the Santa Monica Station. The family is originally from another county and landed in Los Angeles fleeing domestic violence and have no supports in Los Angeles. The family is DCFS involved and the children

were placed in the father's custody. The CM assisted the mother with securing shelter elsewhere the motel stay ended on 10/16/20. In October, \$1966.50 was spent to motel the family at the Los Angeles Inn. Family is no longer motel'd.

13. A 44 year old female was temporarily put in a motel while she awaited moving into permanent housing. She moved in on 10/13/20. In October, \$1240 was spent at the Stuart Hotel. She is no longer motel'd.

14. A 52 year old father, and his 3 sons, ages 8, 7, and 5, were encountered at Downtown Long Beach during offloading, The family is unsheltered and were offered a motel stay while efforts are made to link the participants to family programs. The family was working with an FSC, but services were stalled due to not having a telephone and the family being transient. The family is in the process of being connected to a different FSC because they could not establish residency in the service area. In October, \$4064.10 was spent at the Los Angeles Inn. Family is still motel'd.

15. A 73 year old male with a history of back and neck problems, SUD, mental illness and respiratory disease from smoking and risk for Covid, was provided with an emergency motel stay. On 10/15/20, he was placed in shelter. In October, \$1436.40 was spent at the Los Angeles Inn. He is no longer motel'd.

16. A 67 year old male with asthma and high risk for Covid was provided an emergency motel stay and was encountered at the Downtown Long Beach Station during offloading. A PRK referral has been submitted and the CM is concurrently searching for shelter and permanent housing resources. In October, \$3200.60 was spent at the Rosa Bell. He is no longer motel'd.

17. Family. 42 year old single female, and her 4 kids, were encountered at the 7th Street/Metro Station. The family was referred to FSC, however, no assistance was rendered as the family shelters had no availability. The CM has reached out to a family program through Shields for Families for assistance. In October, \$4064.10 was spent at the Los Angeles Inn. The family is still motel'd.

18. A 20 year old single female and her infant son, 6 months of age, were encountered at the Artesia Station. She was reunified with her family and exited the motel on 10/13/20. In October, \$1333.80 was spent at the Rosa Bell. Family is no longer motel'd.

19. A 65 year old Male was encountered at Downtown Long Beach during offloading and provided with an emergency motel because of his health issues (heart condition and high blood pressure) and increased vulnerability to COVID-19. On 10/30/20, he transitioned out of the motel to interim housing. In October, \$ 3180.60 was spent at the Rosa Bell. He is no longer motel'd.

20. Family. A 25 year old Female, and her 6 year old daughter, were encountered at the 7th Street/Metro Center Station. The family was referred to the FSC in SPA 6, and was later redirected to the FSC in SPA 8. A family shelter has not been located as of yet. The CM will continue to provide advocacy and linkage to family programs. In October, \$3180.60 was spent at the Los Angeles Inn. The family is still motel'd.

21. Family. A 37 year old Female, and her 1 year old son, were encountered at Downtown Long Beach during offloading. An FSC referral was made and the CM is exploring other shelter options for families. In October, \$3180.60 was spent at the Los Angeles Inn. The family is still motel'd.

22. A 34 year old female was placed in an emergency motel due to her life threatening health condition and increased risk to COVID-19. While at the motel, the participant grew concerned for her safety due to threats made by an ex-girlfriend. On 10/13/20, she chose to exit the motel and declined resources for DV. In October, \$943.40 was spent at the Rosa Bell Motel. She is no longer motel'd.

23. A 47 year old male was approved for a temporary motel stay while he awaited COVID-19 test results to enter SUD treatment. In October, \$327.80 was spent at the Rosa Bell. He is no longer motel'd.

24. Family. A 27 year old mother and her 2 sons, ages 8 and 2, were encountered at the Downtown Long Beach Station during offloading. An emergency motel stay was approved while efforts to link to programs and shelters for families are made. In October, \$ 675.50 was spent at the Rosa Bell. The family is still motel'd.

Total: 41

Still in

motels:

22

Families with

children: 16 10

are still in

motels Covid-

risk: 20

9 are still in

motels

Day: \$34,152.27

Swing:

\$63,090.50

Total:

\$97,242.77

Covid:

\$47,923.93