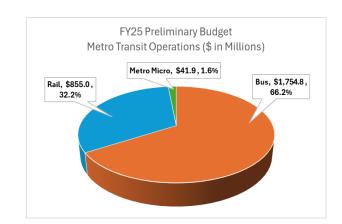
FY25 Budget Development Monthly Update: **Metro Transit Program Operations & Maintenance & Capital Improvement Program Customer Experience: Station Initiative, Cleaning, Room to** Work and Public Safety **General Planning & Programs Congestion Management Oversight & Administration** Represent Approx. 40% of the annual budget Early, Improved and Expanded Public Outreach **Board Budget Workshop & Next Step**

Agenda

	Operations & Maintenance		FY24		FY25	\$		%	% of
	(\$ in millions)		Budget	Pre	eliminary	CI	nange	Change	Total
1	Bus	\$	1,533.0	\$	1,754.8	\$	221.8	14.5%	66.2%
2	Rail		806.2		855.0		48.8	6.1%	32.2%
3	Metro Micro		40.1		41.9		1.8	4.4%	1.6%
4	Operations & Maintenance Total	\$	2,379.3	\$	2,651.7	\$	272.4	11.4 %	100.0%
5	Cost per RSH								
6	Bus	\$	215.3	\$	245.2	\$	29.8	13.9%	
7	Rail	\$	535.4	\$	609.4	\$	74.0	13.8%	
8	Metro Micro	\$	147.2	\$	154.2	\$	7.0	4.8%	



Other

Asset

31%

Rail 42% Bus

27%







- O&M budget estimate is based on service level as measured in Revenue Service Hours (RSH):
 - Bus: 7.16 million RSH, 3.6% increase over FY24 est. actual
 - Rail: 1.4 million RSH, 16.4% increase over FY24 est. actual, plus 90k Pre-Rev testing hours for AMC, PLE 1 and Foothill ext.
 - Metro Micro: 271.7 thousand RSH
- Additionally, FY25 preliminary budget plans for further advancement of customer experience in Station Initiatives, Cleanliness, and Public Safety

Capital Improvement Program (\$ in millions)		FY24 Budget	FY25 Preliminary	C	\$ Change	% Change	% of Total	
Bus	\$	135.2	141.7	\$	6.4	4.8%	26.7%	
Rail		230.0	225.7		(4.2)	-1.8%	42.5%	
Other Asset Improvements		174.2	163.2		(10.9)	-6.3%	30.8%	
CIP Subtotal	\$	539.4	\$ 530.6	\$	(8.7)	-1.6%	100.0%	

Capital Improvement Program: Reflect annual cashflow requirement to maintain, upgrade, & modernize infrastructure and peripheral systems to perform at optimal levels. Main priority is to continue procurement of 100 Zero Emissions Buses (ZEB) (\$34.6M) & assemble charging infrastructure (\$26.9M). Also focus on new rail vehicle procurement & refurbishment of existing vehicles



METRO TRANSIT OPERATIONS & MAINTENANCE (O&M)
CAPITAL IMPROVEMENT PROGRAM (CIP) FY25 PRELIMINARY BUDGET

Station Experience

Expand Station Experience initiatives at Westlake/MacArthur Park to additional stations

- Includes improvements to lighting, ventilation, fare gates, cameras, elevators, & restrooms
- Next stations: Pershing Square, Compton, Firestone, Harbor Freeway, Norwalk, & Pico

Cleaning

- Daily Bus cleaning 4 terminals, 7 days a week
- Daily Rail cleaning & end-of-line cleaning 7 days a week
- Custodial staff at 17 Rail station "hot spots"
- Facilities cleaning

Cleaning Resources:

								(\$ in millions)
	FY24	FY25			FY24	FY25		
Area	FTE	FTE	Change	% Change	Budget	Preliminary	\$ Change	% Change
Buses	388	400	12	3.1%	7		\$ 4.6	6.1%
Trains	164	210	46	28.0%	32.2	39.7	7.5	23.4%
Facilites	108	108	-	0.0%		29.9	(0.5)	-1.7%
Stations	237	334	97	40.9%	80.7	91.7	11.1	13.7%
Stops	23	23	-	0.0%	4.3	4.3	0.0	0.8%
Station Experience	2	12	10	500.0%	0.4	9.9	9.6	2695.0%
Cleaning Total	922	1,087	165	17.9%	\$ 223.2	\$ 255.4	\$ 32.2	14.4%

Room to Work Program

- Supports unhoused riders & other individuals with career opportunities in transportation
- Capacity for up to 50 part-time
 Custodians

Public Safety

Multi-layered approach

- Private and Metro Security Officers (53 additional TSO's for weekend & late night coverage)
- Dedicated bus riding teams
- Transit Ambassadors
- Community Intervention Specialists (CIS)
- Homeless & mental health outreach

Public Safety Deployment Dollars:

	Public Safety Resource Deployment (\$ in millions)	FY24 Budget		FY25 eliminary	\$ Change		% Change
1	Transit Ambassadors ⁽¹⁾	\$	23.5	\$ 33.3	\$	9.8	29.5%
2	Homeless/Mental Health Outreach		25.2	25.2)	
3	Metro Transit Security (2)		50.9	57.9		7.1	12.2%
4	Private Security		43.5	43.6		0.1	0.3%
5	Law Enforcement		175.8	194.1		18.3	9.4%
6	Public Safety Resource Deployment Total	\$	318.9	\$ 354.1	\$	35.2	9.9%

Note: Totals may not add up due to rounding.

⁽¹⁾ Includes Street Teams, Community Intervention Specialists (CIS), and expansion of the Ambassador breakrooms and deployment sites in FY25.

⁽²⁾ Includes salary, fringe benefits, workers' compensation, and other indirect costs.

General Planning & Programs: \$228.8M

- Active Transportation, Bike &
 Other Studies (42%) \$95.8
- Property Mgmt (34%) \$76.8
- Financial, Grants
 Mgmt and Admin (21%) \$48.3
- Unsolicited Proposals,P3 (3%) \$7.9

Congestion Management: \$124.4M

- Express Lanes (45%) \$55.5
- Freeway Service Patrol (33%) \$40.8
- Motorist Services (11%) \$14.1
- Rideshare Services (11%) \$14.0

Oversight & Adm: \$90.2M

- Ongoing Activities (66%) \$59.9
- Valuing Workforce (26%) \$23.3
- Customer Experience (5%) \$4.8
- Diversity, Equity,& Inclusion (3%) \$2.3

- Program is to advance countywide mobility initiatives
- Budget is based on:
 - Federal or State regulatory requirement
 - Funding stipulations for grant or developer agreement
 - Sales tax ordinances

- ExpressLane: operations, subsidies and I-10 expansion studies
- Freeway Service Patrol: new tow service contracts
- Motorist Services: LA SAFE, the Kenneth Hahn Call Box Program and SoCal 511 Traveler info sys
- Rideshare Services: Vanpool subsidy and services

- About 1% of the FY25 preliminary budget
- EZBB cost controls for ongoing activities include legal services, ethics compliance, OIG services, regulatory environmental assessments, legally mandated financial and compliance audits



My Metro Budget Activity Statistics



Statistics



4,300+ Respondents, statistically significant sample size (over 2,200)

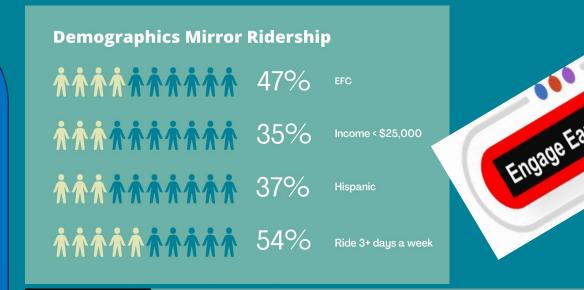


Average response of Metro Ridership captured in sample, unlikely to change with more responses



76% of budget item responses left unchanged when aggregated

*Responses to Date (April 12, 2024)





+ Westside Cities

Gateway Cities

Committee

Accessibility Advisory

Metro Youth Council

Public Outreach & Stakeholder Engagement Calendar

Bus Operators Subcommittee

Community Advisory Council

Streets & Freeways

Gateway Cities COG

Telephone Town Hall

Westside Cities COG



Accessibility Advisory Committee

San Gabriel Valley COG

Budget Public Hearing

Subcommittee

Board Budget Workshop (3/29/2024)



Updated Ops Financial
Outlook, Causes, Cost Incr,
Revenue Opportunities



Four Areas of Metro Program Focus





- National Transit Trend
- Economic context
- Add'l info for policy

Next Step



- Near-Term Update
- FY24 EZBB
- Prelim. Sales Tax & CPI Forecast
- Public Outreach & Engagement



- Sales Tax Forecast, Resources Assumptions
- Cost Inflation Estimates
- Other Expense Assumptions



- Transit Infrastructure
- Multimodal Hwy Investments
- Regional Rail
- Regional Allocations & Pass-Throughs



- Metro Transit Operations & Maintenance (O&M) and Capital Improvement Program (CIP)
- Congestions Management
- Planning & Administration

WE ARE HERE



- Consolidated Agency-wide Expenses & FTEs
- Proposed Budget Document
- Public Hearing
- Planned Board Adoption