Fare Capping Response to Motion 31.1

Executive Management Committee March 18, 2021



Fare Capping/Best Fares

- Instead of paying upfront for a pass, customers use their TAP cards to pay-as-they-go to earn 1-day, 7-day or 30day passes
- Once a customer reaches the fare equivalent for each specific pass period, the remaining rides are at no cost
- Implementation of fare capping will result in more streamlined fare structure, and provide accessible and equitable fare payment options
- Preliminary cost estimate for full system software development and integration for fare capping on Metro is between \$6 and \$8 million

Fare Capping Implementation Strategy

Step 1 - Early Pilot

Limited launch with select group for day pass. Pilot can be implemented after 6 to 9 months from Notice-To-Proceed

Step 2 - Expanded Pilot (6 months)

Expand to all groups and passes; full Metro launch

Step 3 (Simultaneous with Step 1 to 2)

Work with TAP partner agencies to simplify regional fare structure

Fare Capping Coordination with FSI

- TAP is flexible and can easily coordinate with Fareless System Initiative (FSI) recommendations
- Various programs can run concurrently or separately

For example:

- 1. Once approved, TAP will begin software development followed by pilot of fare capping of Metro's day pass
- 2. FSI recommendations for a particular rider class or classes can be accommodated at any time with two months' notice