

## Metro's Homeless Efforts

### C3 Homeless Outreach July 1, 2020 through July 31, 2020

Performance Measure	July Number Served	Project Year 2017 To date Number Served
Number of unduplicated individuals' initiated contact (pre-engagement phase)	170	7,881
Number of Unduplicated individuals engaged (engagement phase)	95	3,841
Number of unduplicated individuals who are provided services or who successfully attained referrals*	*Unavailable	Unavailable
Number of unduplicated individuals engaged who successfully attained an interim housing resource (this includes crisis and/or bridge housing)	39	1,768
Number of unduplicated individuals engaged who are successfully linked to a permanent housing program	1	406
Number of unduplicated individuals engaged who are permanently housed	11	286

These data include cumulative totals from inception and combines the work of the Swing and Day shifts.

### July Motel Report

Secured 29 motel rooms. Please see attachment containing the demographics with justification for each of the placements.

Brief Demographic Overview:

- A total of 53 homeless persons were housed in 29 motel rooms.
- 26 of the clients were single mothers with children
- 1 deaf couple
- 1 couple with 3 children
- 1 couple with four children
- 1 couple without children
- 14 clients were singularly housed.

**Total Motel Expense: \$59,733.23**

**COVID-19 Motel Expense: \$21,062.52**

### PATH Success Story

Client is a 62-year-old African American male with multiple medical conditions and mobility concerns. Client was first engaged at Union Station on January 28, 2019 Client had been released from custody on January 16, after approximately 13 years. Client was bussed to a shelter in Los Angeles and upon stepping off the bus, he suffered a heart attack and was hospitalized. First encountered client at Union Station, he had just been released from the hospital and was trying to get a ride to Bell Shelter. Client uses a walker/wheelchair for mobility and has multiple progressive medical conditions.

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Client has been in most shelters in the city. Due to background issues as well as medical needs, client had to move frequently. Over the past year and a half, the client's health began to decline significantly. Client has spent one or two nights in the hospital most every month. In recent months, he was connected to home health and hospice.

In June 2019, client was matched to a social worker through The People Concern. Through this organization, the client received a Section 8 voucher earlier this year but had difficulty finding housing. Due to the client's condition, he was temporarily housed in a motel paid for by PATH Metro (The People Concern assumed payment for the motel in June 2020) due to his inability to access another shelter as well as his now severe medical needs. He was referred to Project RoomKey. The client was granted an automatic extension on his voucher due to COVID closures. It was at that time that Metro outreach team received a call from Casa Lucerne. They had an opening and accepted Section 8 vouchers. The Casa Lucerne worker immediately conducted a phone interview with the client and shortly thereafter met with the client. The client was approved for a housing unit. The client signed the apartment lease and moved in July 21 and 22, 2020. In June of 2019, client was matched to a social worker through The People Concern. Through this organization, the client received a Section 8 voucher earlier this year but had difficulty finding housing.

### **LAPD Success Story**

While addressing encampments along the perimeter of the MTA property officers became aware of a camper shell parked on the street. Officers observed a female inside of the camper shell, they approached the female and asked her to exit the camper shell to conduct homeless outreach. The subject met with officers and advised she was living in the camper shell with her three (3) sons, ages 10, 7 and 4. Officers asked if they had eaten that morning and the subject said no. Officers picked up food for the family and brought it back to them. Officers contacted the Los Angeles County Department of Mental Health Social Worker, who is assigned to the LAPD Transit Hope Team to assist. Officers advised the subject that she was not in trouble and that the officers were there to provide outreach. The female was initially reluctant to talk to officers and later expressed concern that they were there regarding her sons. The three boys were very well kept, with short haircuts, clean cloths and new tennis shoes. Upon the Department of Mental Health Clinician's arrival, an assessment was done on the boys, and, it was determined there was no evidence of neglect or abuse.

The overall condition of the camper shell was poor, but the mother indicated she had been living in the camper shell for approximately three months and it was only temporary housing for her family that allowed her to keep the boys off the street. Officers observed bicycles, toys and sports equipment the boys used when playing at a baseball field which was located across the street from the camper shell. The boys were well-mannered and did not appear malnourished. The mother advised she was working with LA Family Housing to secure a permanent residence. She added that LA Family Housing referred her to PATH. Officers were concerned about the family remaining in the camper shell for even another night, due to the high-crime area they were in and with the upcoming extreme heat forecasted for Los Angeles. The officers advised the subject that their goal was to secure a motel room for temporary housing for her and her children. The

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Department of Mental Health (DMH) contacted PATH and negotiated with them to send a team to the camper site location to view the living situation. Through PATH's assessment of the family's living conditions, a motel room was secured. Officers followed PATH team members to the motel and stayed to ensure the family was processed into their room. The following day, July 9<sup>th</sup>, HOPE Officers and DMH conducted a follow-up to the motel to check on the mother and her children. Officers contacted Home Store Center & Bishops' Storehouse in Boyle Heights, where they picked up groceries and toiletries and delivered them to the family. DMH followed up with PATH to check on the progress of permanent housing for the family. Karla, the mother and her family moved into transitional housing.

### **LASD Success Story**

On July 29, 2020 while the Mental Evaluation Team unit at Santa Monica Pax was conducting a Homeless Outreach Operation, the MET observed a white female walking around the Pax platform who appeared to be homeless. The subject was wrapped in a dirty blanket. A MET officer offered her homeless outreach services. The subject stated she has been homeless for approximately six months since she arrived from Yuma, Arizona where her family lives. The subject further stated she had been trying to return home; however, she had run into some financial difficulties due to her drug problem. The subject stated she was willing to go into a drug program to get back on her feet. While talking to the subject, the MET officer noticed she had a black eye. When asked about her eye, she said she had been in an abusive relationship for the past three months and had not been able to get out of the relationship. The subject said it wasn't uncommon for her to suffer physical injuries while involved with her abusive boyfriend. The MET officer called a DMH clinician to assist the subject with her difficult situation. The DMH clinician was able to provide domestic violence victim services. After several phone calls, the MET officer was able to transport the subject to a battered women's shelter in Los Angeles. The MET officer revisited the shelter to follow-up on the subject and was advised that the subject had started the process for a new identification card and had enrolled in a drug program. The subject was also going to be receiving group therapy as well as counseling. The subject was able to start the process to return home in Arizona.

### **LBPD Success Story**

On July 8, 2020, Quality of Life officers (QOL) observed a 21-year-old female on the system that had recently become homeless. The QOL officers were able to ensure the subject was cleaned up and transported her to the long Beach Multi Service Center to facilitate the possibility of having her being placed into housing.

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### Law Enforcement Homeless Outreach Metrics, July 2020

<b>ACTION</b>	<b>LAPD HOPE/TSD</b>	<b>LASD MET</b>	<b>LBDP</b>
Contacts	109	482	99
Referrals	35	65	52
5150 Holds	10	18	0
Mental Illness	10	58	33
Substance Abuse	9	45	51
Veterans	4	02	1
Shelter	2	2	1
Motel Housing Plan	4	0	0
VA Housing	0	0	0
Return to Family	0	1	0
Transitional Long-Term Housing	2	0	0
Detox	0	0	0
Rehab	0	0	0

#### **Cleared Encampments Within Metro Right-of-Way**

No activity this reporting period.

#### **Cleared Encampments Outside, Adjacent to Metro Right-of-Way**

<b>Incident Date:</b>	<b>Location:</b>	<b>Work Required:</b>	<b>Comments:</b>
03/12/2020	Caltrans Park-n-ride lot Harbor Freeway-Slauson	Abandoned	Identified March 12 <sup>th</sup> , 2020 Clean-up completed July 20 <sup>th</sup> ; camps returned July 21 <sup>st</sup>