

The background features a large, stylized letter 'M' composed of several white, 3D rectangular blocks. The 'M' is set against a dark green circular backdrop, which is itself on a larger orange circular backdrop. The bottom left corner of the slide is black.

Workers' Compensation Utilization and Peer Review Services

Finance, Budget, and Audit Committee

April 16, 2026

File #2025-0881



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Recommendation

AUTHORIZE the Chief Executive Officer to execute Modification No. 2 to Contract No. PS73428000 with Genex Services, LLC in the amount of \$259,125 to continue to provide workers' compensation utilization and peer review, physician consulting, and expedited review services, increasing the contract value from \$609,090 to \$868,215.

Background

- Utilization and peer review (UR) services are consistent with industry best practice.
- It is a primary technique employed to lower workers' compensation-related medical expenditures.
- CA Labor Code specifies self insured employers may evaluate appropriateness of medical care.
- On May 26, 2021, the Board awarded a four-year base term contract with two two-year options to Genex Services, LLC for workers' compensation (WC) utilization and peer review, physician consulting, and expedited review services.

Utilization and Peer Review Services

- There has been an increase in contract usage, attributed to the current open WC claims of 2,437, up from 1,429 at the start of FY21.
- Under California Division of Workers' Compensation regulations, the WC Division refers non-certified medical care to UR to ensure compliance with the Medical Treatment Utilization Schedule, evidence-based medicine standards and Labor Code §4610 requirements.
- The WC division has increased its contract usage year over year, going from 153 UR referrals in the first contract year to 572 referrals in contract year 4.

Next Steps

Upon Board approval, staff will execute Modification No. 2 to Contract No. PS73428000 with Genex Services, LLC to continue to provide WC utilization and peer review, physician consulting, and expedited review services.



Thank you.



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