

# Monthly Update on Transit Safety & Security Performance

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OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE

NOVEMBER 18, 2021

# September 2021 Crime Stats

<b>VIOLENT CRIMES</b>	<b>September 2021</b>	<b>August 2021</b>	<b>% Change</b>	<b>August 2021</b>	<b>July 2021</b>	<b>% Change</b>	<b>YTD 2020</b>	<b>YTD 2021</b>	<b>% Change</b>	<b>YTD 2019</b>	<b>YTD 2021</b>	<b>% Change</b>
Homicide	1	0	N/A	0	0	N/A	2	3	50.0%	1	3	200.0%
Rape	2	1	100.0%	1	4	-75.0%	5	12	140.0%	6	12	100.0%
Robbery	19	18	5.6%	18	24	-25.0%	177	165	-6.8%	218	165	-24.3%
Agg Assault	35	31	12.9%	31	36	-13.9%	181	272	50.3%	200	272	36.0%
Agg Assault on Op	4	5	-20.0%	5	2	150.0%	10	18	80.0%	7	18	157.1%
<b>TOTAL VIOLENT</b>	<b>61</b>	<b>55</b>	<b>10.9%</b>	<b>55</b>	<b>66</b>	<b>-16.7%</b>	<b>375</b>	<b>470</b>	<b>25.3%</b>	<b>432</b>	<b>470</b>	<b>8.8%</b>

  

<b>PROPERTY CRIMES</b>	<b>September 2021</b>	<b>August 2021</b>	<b>% Change</b>	<b>August 2021</b>	<b>July 2021</b>	<b>% Change</b>	<b>YTD 2020</b>	<b>YTD 2021</b>	<b>% Change</b>	<b>YTD 2019</b>	<b>YTD 2021</b>	<b>% Change</b>
Burglary	2	1	100.0%	1	4	-75.0%	4	14	250.0%	6	14	133.3%
Larceny	42	42	0.0%	42	32	31.3%	312	282	-9.6%	592	282	-52.4%
Bike Theft	4	2	100.0%	2	8	-75.0%	40	33	-17.5%	58	33	-43.1%
Motor Vehicle Theft	1	3	-66.7%	3	0	N/A	12	10	-16.7%	18	10	-44.4%
<b>TOTAL PROPERTY</b>	<b>49</b>	<b>48</b>	<b>2.1%</b>	<b>48</b>	<b>44</b>	<b>9.1%</b>	<b>368</b>	<b>339</b>	<b>-7.9%</b>	<b>674</b>	<b>339</b>	<b>-49.7%</b>
<b>TOTAL PART 1</b>	<b>110</b>	<b>103</b>	<b>6.8%</b>	<b>103</b>	<b>110</b>	<b>-6.4%</b>	<b>743</b>	<b>809</b>	<b>8.9%</b>	<b>1,106</b>	<b>809</b>	<b>-26.9%</b>

# Community Policing/ Engagement

- **Community Policing Updates** : As part of the Metro's community policing plan under contract, each agency hosts their own community policing events and engages with the community .
  - **LASD:**
    - Coffee with a Deputy
      - November 16, 2021 at 6am at the Norwalk Bus Layover
      - November 30, 2021 at 6am at the Metro Rail Operations Layover
      - December 14, 2021 at 6am at the El Monte Bus Terminal
    - LASD worked with the California School of the Arts and created immediate multi-pronged plan to address unhoused person sexually harassing student: -- increased visibility at the school and on system around school, student engagement, homeless outreach, and student education.
  - **LBPD:** Officers observed a male adult hanging on the side of a Long Beach located Metro parking structure construction scaffold (4th Floor). Subject had a rope tied around his neck. Officers contacted the subject, built rapport, climbed on the scaffold and freed him from the rope to save his life.
  - **LAPD :** Presented to the LAPD General Staff (Captains and above) on MTA student safety initiative and free ride program. Allowing introductions to be given to 7,000 active Cadets, 3,000 other youth, program participants, CPABs and the City's 140 + Senior Lead Officers so they can start talking about Metro programs at Neighborhood watch, Neighborhood Council and PTA meetings.



# Law Enforcement & Metro Transit Security (MTS)



August to September 2021 Law enforcement compliance check showed 100% compliance.

August to September 2021 MTS Quality of Service Audits reflected "meets" and "exceeds" expectations of our officers.

MTS completes quarterly Implicit bias training. Q3 shows 98% training complete.

MTS received 262 calls for service 4 calls of which were high priority calls and responded to on average within 2 minutes.

# Children Travel Safe Campaign

- **GoPass: Students Ride Free Pilot Program(October 2021-June 2023)**
  - “Students” defined as, K-12 and community college.
  - Total of 41 School Districts in LA County participating, 726,735 students from 1,201 schools
  - More students on our system means it is important for students to know how to travel safely.
- **Campaign messaging includes:**
  - Calling 911 in emergencies.
  - Use of Metro’s Transit Watch Application
  - How spot law enforcement and security on the system.
  - The importance of traveling with a parent for those 13 years and younger.
  - How to avoid distractions when on the system.



# Bystander Program & LA vs. Hate

- **Purpose:** Metro believes that it is our duty to support one another and protect our community members whenever possible from threats of sexual harassment, violence and mistreatment.
- **Two Initiatives:**
  - Bystander Program
    - Metro SSLE, Operations, and Communications program to encourage employees and riders to report incidences. Includes Expectations: What patrons can expect from Metro and what Metro employees can expect of System Security and Law Enforcement Response.
  - Anti-Hate Program
    - Partnering with LA County's: LA vs. Hate, United Against Hate week, November 14<sup>th</sup> to 20<sup>th</sup>.
    - Contracted law enforcement invited to attend Department of Justice and UCLA's anti-hate training on November 16<sup>th</sup>.
    - LASD hosting anti-hate community art event at Willowbrook/ Rosa Park Station on November 17<sup>th</sup>.

