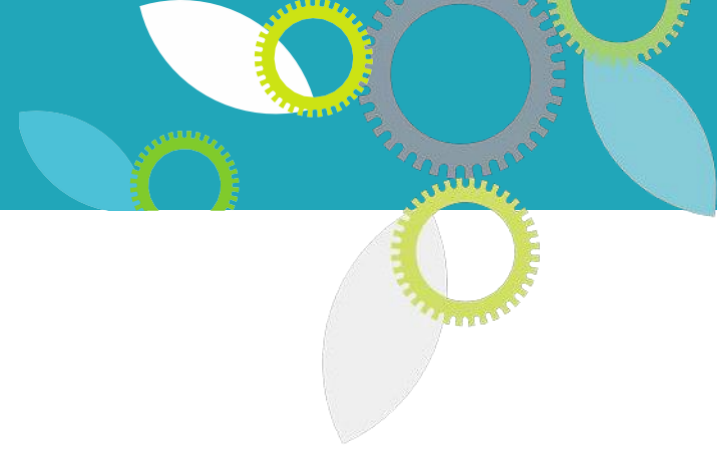




Metro



Bus Stop Improvements Plan Report Back

Cris Liban, Sustainability Officer

June 15, 2023



Metro's Commitment: Improving the experience of our bus riders by collaborating and coordinating with local jurisdictions to ensure their residents who ride Metro and local buses have access to bus stops that are comfortable, well-designed and well-maintained.

Addressing Bus Stop Needs

Metro does not own the bus stop locations

- Shelter and Seating: Providing comfort for waiting passengers
- Safety and Security: Ensuring a secure environment
- Customer Experience: Enhancing overall satisfaction

Key to Success

Collaborating with local jurisdictions

- Jurisdictional Priorities: Recognizing differing needs and preferences
- Scarce Resources: Working together to optimize resource allocation
- Ensuring Sustainability: Maintenance is a crucial factor for long-term benefits



Metro

Bus Stop Related Activities

- Metro Initiatives and Technical Documents
- Metro Board Motions and Staff Response/Outcomes
 - Including Motion 20, March 2023 on Bus Stop Improvements
- Outreach and collaboration
 - Collaborating with stakeholders for input and feedback, working together to achieve common goals
- Bus Stop Portal
 - Centralized Information Hub, access to bus stop-related resources, interactive Maps
- Bus Stop Summit
 - Bringing together stakeholders for discussions and solutions through workshops and presentations, sharing best practices and innovative ideas



Near Term Timeline

Metro

