

## Montoya, Eric

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**To:** Crawford, Kristie  
**Subject:** RE: Bus Fares Resuming January 2022

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**From:** Metro Community Relations <[communityrelations@metro.net](mailto:communityrelations@metro.net)>  
**Sent:** Wednesday, October 13, 2021 7:02 AM  
**To:** Cortez, Michael <[CortezMic@metro.net](mailto:CortezMic@metro.net)>  
**Subject:** Bus Fares Resuming January 2022



### **Fare collection resumes on the Metro bus system on January 10. Your fares help keep our system running.**

To keep riders and our employees safe, we suspended front door boarding on our buses in March 2020 at the outset of the COVID-19 pandemic. We also relaxed our rules requiring riders to use the farebox and TAP validator.

With COVID-19 vaccinations well underway and mask wearing on our system required, we will resume front door boarding only and fare collection on January 10, 2022.

We're working to make sure everyone knows about these changes well in advance. Some big discounts are also coming to our fares.

For more information about bus fare collections beginning in January, discounted Fares, Free Rides or the LIFE program [click here](#).

We also want to let you know **we are always here to listen to any insights from our partners regarding the customer experience on our transit system**. Please email [communityrelations@metro.net](mailto:communityrelations@metro.net) to share your thoughts with us.



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This email was sent to [cortezmic@metro.net](mailto:cortezmic@metro.net)

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323.GO.METRO (323.466.3876)  
8am - 7pm (Monday - Friday)  
8am - 4:30pm (Saturday/Sunday)