

LOS ANGELES COUNTY METROPOLITAN TRANSPORTATION AUTHORITY
METRO REGIONAL SERVICE COUNCIL BYLAWS

March 24, 2011

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ARTICLE I: -PURPOSE

The purpose of ~~Metro~~Metro's Regional Service Councils (MSC or Service Councils) is to improve bus service, and promote service coordination with municipal and local transit providers. ~~The Service Councils are composed of representatives that should use public transit within the region they represent. Representatives should have an understanding of the mobility needs of their community and a knowledge and appreciation of their region's history. One of the Service Council's primary responsibilities is to receive community input on proposed service modifications, and to render decisions on proposed bus route changes considering staff's recommendations and public comments.~~

~~Metro Service Councils (MSC) will be responsible for approving all proposed permanent route changes, excluding turnaround and out of service route modifications, which exceed a cumulative \$100,000 annual operating cost change. Metro staff may implement all temporary route changes without council approval. In addition, all major service level changes that require public hearings will be brought to the MSC for approval. Any significant temporary service change should be brought to the Council for their information but not approval. Minor route changes that are expected to be permanent may be implemented prior to MSC approval. These minor route changes will be brought to the appropriate Service Council for approval within two months of implementation.~~

~~All route and major service changes that are approved by the MSC will be brought to the Metro Board of Directors as an information item. Should the Metro Board decide to move a Service Council approved service change to an Action Item, the Service Council will be notified of this change, prior to the next Service Council monthly meeting.~~

~~In order to~~

To achieve Metro's mission of being responsible providing for the continuous improvement of an efficient and effective transportation system for Los Angeles County, MetroMetro's Regional Service Councils, and staff supporting the Councils, shall be responsible for:

- ~~Contributing to the planning and approving~~Approving the implementation of transit route service changes within their area;
- ~~Calling~~Receiving community input on proposed bus service modifications; calling and conducting public hearings for all major service changes within their area;

rendering decisions on proposed bus route changes after considering staff recommendations and public comments;

- Providing locally accessible public forums (monthly meetings, public hearings) for transit users and others interested in transit ~~in each of the Council's regions~~ to voice their concerns, suggestions, questions, and input on how ~~we~~Metro can best serve ~~our~~its customers; and
- Facilitating a partnership that promotes a shared vision with service providers (municipal and local operators) to improve service integration, coordination in ~~geographical~~geographic areas, resulting in more efficient service and better use of public resources.

~~The Director of Metro Service Councils, in concert with the Councils, will monitor and make regular reports to the Chief Operations Officer (COO) of Council recommendations to improve service quality, safety and performance of bus service operated within the Council's jurisdiction. The Director will provide input to Operations staff to consider route and schedule adjustments, fleet reliability, cleanliness, on-time performance, safety, customer information and Operator courtesy. The Director will actively work with Service Planning to develop and implement changes in bus service that improve service quality, ridership and/or operational efficiency, and to develop and implement a planning and public communication process that listens and responds to the community and current and potential customers.~~

The Service Councils serve as one of Metro's primary sources of public input on projects, programs, initiatives, and transit services as reflected in the Public Participation Plan which is submitted to the Federal Transit Administration as part of Metro's commitment to meet and exceed the prescribed requirements of the U.S. Department of Transportation (USDOT), including Federal Transit Administration (FTA) Circular C 4702.1B prescribing recipients' responsibilities to Limited English Proficient persons, FTA Circular C 4703.1, guiding recipients on integrating principles of Environmental Justice into the transportation decision-making process, and the Federal Highway Administration's (FHWA) Title VI program.

ARTICLE II: MEMBERSHIP

A. COMPOSITION: ~~The Councils are~~Each Council is comprised of up to nine Representatives ~~that live, represent or work in the communities within the boundaries of a designated region they represent.~~ There are five Metro Service Councils representing the following areas: Gateway Cities (Southeast LA County), San Fernando Valley, San Gabriel Valley, South Bay Cities, and Westside/Central. These geographic regions are ~~detailed~~depicted in **Attachment A**.

Aligned with Metro's Equity Platform adopted in February 2018, to the maximum extent possible, representatives nominated to the Councils shall be selected to reflect the demographic profile of the region and the region's ridership, as well as a broad spectrum of the interests and geographic areas of the region over which the

MSC has jurisdiction; multiple representatives from the same jurisdiction are strongly discouraged. Membership on the Council is not transferable or assignable. 1-All members will be asked to voluntarily complete an Advisory Body Member Demographic Form. The Office of Equity and Race seeks collection of this data as a strategy to highlight areas for improved representation across gender, race/ethnicity, and income brackets for Metro to track and strive for more equitable demographic representation on its various advisory bodies.

A.B. QUALIFICATIONS: Representatives of the MSC may be elected officials and/or private citizens, and at most live, represent, or work in the communities within the boundaries of the designated region they represent (See **Attachment A**). At least fifty percent of each ~~Council~~Council's members shall be regular users of Metro Rail or Bus (public transit services-) service. A regular public transit user is defined as one normally using public transit multiple times each month. ~~The bodies that appoint MSC Representatives listed in Attachment 2, have the option of retaining structures already in place, or may request of the Metro Board a change in the number of members represented on the Council (no more than 9 members). Metro Board Members and employees are prohibited from membership on any Service Council.~~All Council members must have at least some experience using Metro Rail or Bus service. Representatives should have a basic understanding of the public transit network/service within their region and an understanding of passenger transit needs. To do so, each Representative is expected to ride at least one transit service per month.

C. TERM ELIGIBILITY TO SERVE: Representatives of the MSC may be elected officials and/or private citizens; Metro Board Members, employees, and consultants working directly on projects or initiatives in their region related to bus service or that may impact bus service are not eligible to serve on a Service Council. An essential criteria for municipal and other agency representative nominations and appointments is the improved coordination and cooperation between the municipalities/agencies and Metro for the provision of efficient and effective transit within Metro's service area.

D. NOMINATIONS AND APPOINTMENTS: Nominations to the MSC are submitted in writing to MSC staff, who then takes them to the Metro Board for confirmation and appointment. Each region's designated nominating authority/authorities that nominate MSC Representatives for appointment are listed in **Attachment B**. The nominating authority/authorities, have the option of retaining the composition structure already in place, or may request that the Metro Board change the number of members on the Council (no more than 9 members). Metro Board Members shall confirm and appoint representatives of Service Councils based on the nominations submitted through the locally adopted process by the designated nominating authorities.

B. E. TERM OF SERVICE:- Each Representative of the MSC shall serve a term of three-years, which shall be staggered among members. so that the terms of three

members per Council, per year will expire; Service Council terms are tied to the individual seat, rather than the representative and the date of their nomination or appointment. Representatives can serve more than one three-year term if ~~re-appointed~~they have maintained compliance with the requirements of the position and are re-nominated by the nominating authority and confirmed by the Metro Board.

~~C. APPOINTMENTS: Metro Board Members shall confirm and appoint representatives of Service Councils based on nominations submitted through a locally adopted process by a coalition comprised of Councils of Governments and any cities and unincorporated county areas. As much as possible, representatives of the Councils shall be selected to reflect a broad spectrum of the interests and geographic areas of the region over which the MSC has jurisdiction. Membership on the Council is not transferable or assignable. The specific terms of service and nominating authority are shown in Attachment 2.~~

~~D.F. CODE OF CONDUCT: Representatives of the MSC shall adhere to the Metro Board Code of Conduct and Metro Board of Directors Code of Conduct, all other relevant applicable State and Federal laws, and the sanctions for non-compliance detailed therein. Metro Council Representatives have no individual authority over Metro Operations and must act only through the Service Council of which they are a member.~~

- ~~1. Service Council Members shall file Statements of Economic Interest with the Ethics Officer pursuant to state law, within 30 days of assuming office, annually, and within 30 days of leaving office.~~
- ~~2. Council Members shall file an addendum to the required statement under subdivision disclosing all financial interests both within and outside Los Angeles County, including those financial interests received during the reporting period by all entities in which the member is an officer, principal, partner, or major shareholder.~~
- ~~3. Any amendments to the Statement of Economic Interest or addendum shall be filed within 30 days of the occurrence of the change.~~
- ~~4. Service Council Members complete and maintain compliance with AB 1234 Ethics Training.~~

~~G. ID BADGE/TRANSPORTATION PASS: Each MSC Member shall be issued a Metro badge to serve as unlimited fare media on Metro Bus and Rail services, so as to facilitate Member use of Metro transit service on a regular basis. Only the MSC Member is eligible to receive a badge; staff, family members, and dependents are not eligible to be issued passes. Metro may charge the individual a designated fee for replacing a lost or stolen ID Badge/Transportation Pass. Misuse of the issued Transportation Pass or allowing an unauthorized person to use their Transportation Pass will be considered cause for removal.~~

E.H. VACANCIES: -Council vacancies will be filled in the same manner as appointments are made. -When filling an unexpired term, the appointee shall serve ~~out~~the remainder of the term of the Council Representative they ~~replaced~~replace.

F.I. ATTENDANCE: -If a Representative has more than three absences over a floating six-month period, staff will notify the Council Chair ~~or~~and Vice-Chair, who may ~~ask~~propose that the Council ~~if they would like to~~ declare the ~~council~~Council representative inactive and direct staff to initiate a nomination process to have the nominating authority fill the vacancy of the inactive member.

~~**G. Knowledge:** -Representatives should have a basic working knowledge of public transit service within their region and an understanding of passenger transit needs. To do so, each Representative is expected to ride at least one transit service per month.~~

H.J. RESIGNATION: -A Representative may tender their resignation from ~~the Council~~ by writing a letter to the Metro Board Secretary and the Director of a Metro Service Councils, ~~with copies to the Metro Board~~Council by notifying the lead staff member of the Council, the nominating authority, and Chair of ~~that~~the Service Council in writing.

I.K. REMOVAL: -The Service Council can remove any representative of the Council at any time if ~~it deems this is~~deemed to be in the best interest of Metro.- Removal by MSC requires a two-thirds (2/3) supermajority vote of those Representatives of the Council and confirmation by the Metro Board. **Representatives may also be removed by a simple majority of the Metro Board if: 1) removal of the Representative is requested by the nominating authority of the member; or 2) for any cause for which the Board deems removal of the member to be warranted.**

ARTICLE III: -DUTIES OF OFFICERS, COUNCILS, AND STAFF

A. **OFFICERS:** -Each MSC shall include a Chair and Vice-Chair, ~~whom~~who shall be elected from among Representatives of the Council on an annual basis at its June meeting or at such other time as there may be a vacancy. The term of Chair and Vice-Chair shall be one year, beginning July 1. Chairs and Vice-Chairs may serve more than one term in that capacity if they are re-elected by their fellow Service Council Representatives:;

1. **Duties of the Chair:**- The Chair shall preside at all meetings of the Service Council and shall exercise and perform such other powers and duties as may be ~~assigned by the Council or~~ prescribed herein.

2. **Duties of the Vice- Chair:** -The Vice-Chair shall perform the duties of the Chair in his or her absence, and when so acting shall have all the powers of and be subject to all the restrictions of the Chair.

~~3. **SECRETARY:** In the absence of the Chair and Vice Chair, the attending Service Council Representatives present shall determine the presiding officer for the meeting.~~

B. **CLERK:** A member of the Metro Board ~~Secretary's~~**Clerk's** office shall keep or cause to be kept minutes of each **Council** meeting for distribution to ~~the Metro Board and the Metro Chief Executive Officer,~~ Metro Service Council Representatives, and posting on the Metro website. ~~The Metro Board Secretary~~**Service Council staff** shall maintain, or cause to be maintained, an up-to-date roster of Representatives, (and those individuals receiving agendas and minutes) ~~and have it available at all meetings of the Council;).~~

~~C. In the absence of the Chair and Vice Chair, the attending Service Council Representatives present shall determine the presiding officer for the meeting; and,~~

~~D. The Chair and Vice Chair of each Council, in collaboration with their Service Council, shall provide input to the Deputy Chief Executive Officer on the performance of the Director of Metro Service Councils and an evaluation of each Service Council's progress toward set goals and objectives.~~

ARTICLE IV: WORK PROGRAM

~~In June of each year, the Director of Metro Service Councils shall present to each Council a draft work plan for review and comment. The work plan, which will be for the fiscal year starting in July, will be submitted for adoption in June. This work plan will outline the activities and priorities of the Council for that year. The work program will include the process and targets for monitoring transit service and collaborating with COO regarding service quality and safety. In addition, the work plan will include items such as a review of the proposed Metro budget in February, or as soon as available, each year. The work program shall be consistent with the Metro Board adopted mission, vision and goals and must comply with all Board adopted policies, service standards and other criteria.~~

ARTICLE V: MEETINGS

~~A. **AGENDA:** Matters to be placed on the agenda for any regular meeting will be coordinated through the Director of Service Councils. Any Representative of the Council may also place items on the agenda through the Director of Service Councils. The Service Council Secretary shall work with the Director to prepare, finalize and make copies of agendas and previous meeting's minutes to be mailed or delivered at least five days prior to the regular meeting date to council~~

~~representatives and appropriate Metro staff, and ensure that MSC agendas are posted in accordance with Brown Act regulations;~~

~~**B. REGULAR MEETINGS:** The Councils will hold regularly scheduled monthly meetings. If a regularly scheduled meeting day falls on a national holiday, the meeting shall be rescheduled or cancelled. Scheduled meetings should not conflict with regularly scheduled Metro Committee and Board meetings. Service Councils can also vote to reschedule, relocate, or cancel an upcoming monthly meeting if circumstances necessitate a change. MSC meetings shall be conducted pursuant to Robert's Rules of Order;~~

~~**C. RALPH M. BROWN ACT:** All meetings of MSC shall be called, noticed and conducted in the manner prescribed by the Section 54952.3 of the Government Code (the Ralph M. Brown Act) as amended from time to time;~~

~~**D. PARTICIPATION:** Anyone attending a meeting is eligible to be heard. No person or representative shall address the Council at any meeting until first recognized by the Chair. The decision of the Chair not to recognize a person may be changed by vote of a majority of the Representatives of the Council present at the meeting. The Chair may, in the interest of facilitating the business of the Council, limit the amount of time which a person or Representative may use in addressing the Council;~~

C. PUBLIC HEARINGS: All major bus service changes that require public hearings will be brought to the MSC for approval. Metro defines major bus service changes in Metro's 2022 Title VI Program Update as follows:

1. A revision to an existing transit route that increases or decreases the route miles and/or the revenue miles operated by 25% or more at one time or cumulatively in any period within 36 consecutive months since the last major service change;
2. A revision to an existing transit service that increases or decreases the scheduled trips operated by at least 25% at one time or cumulatively in any period within 36 consecutive months since the last major service change;
3. An increase or decrease to the span of service of a transit line of at least 25% at any one time or cumulatively in any period within 36 consecutive months since the last major service change;
4. The implementation of a new transit route that provides at least 50% of its route miles without duplicating other routes;
5. Six months prior to the opening of any new fixed guideway project (e.g. BRT line or rail line) regardless of whether or not the amount of service being changed meets the requirements in the subsections 1 - 4 above to be inclusive of any bus/rail interface changes.

- Experimental, demonstration or emergency service changes may be instituted for one year or less without a Title VI Equity Analysis being completed and considered by the Board of Directors. If the service is required to be operated beyond one year the Title VI Equity Analysis must be completed and considered by the Board of Directors before the end of the one year experimental, demonstration or emergency.
- A Title VI Equity Analysis shall not be required if a Metro transit service is replaced by a different route, mode, or operator providing a service with the same headways, fare, transfer options, span of service and stops.

Title VI analyses are also to be considered as part of any proposed major service changes. The Service Councils will not vote on Title VI analyses, but forward any related comments received through the public hearing process to the Board to be considered in their adoption of the analyses.

~~**E. QUARTERLY MEETINGS:** The MSC shall meet and confer with the Metro Chief Executive Officer and other executive staff on a quarterly basis to discuss the overall effectiveness of the Service Councils and other related matters. The Director of Metro Service Councils, in coordination with the Chairs for all Service Councils will develop the agenda for these quarterly meetings;~~

~~**F. QUORUM:** A majority of council Representatives (50%+1) shall constitute a quorum to do business; two-thirds (2/3) of the Council shall constitute a supermajority. Even if all Representatives are not present, passage of items require a majority vote based on all council seats (i.e., nine-member councils would require five votes to pass even if only five Representatives are in attendance);~~

~~**G. STIPEND:** Representatives of the Service Councils will be paid a stipend of \$100 per meeting, with a maximum of two meetings per month;~~

~~**H. PUBLIC HEARING:** Each MSC will be responsible for holding public hearings that relate to major service changes to Metro bus and rail lines that provide significant service within their Region. Following public input, the Councils will be responsible for approving all major service changes that are to be implemented;~~

I.D. CENTRALIZED HEARING: When a major service change program requires three or more Councils to hold public hearings, an additional hearing will be held at a central location, normally at the Metro headquarters building, on an appropriate Saturday; ~~and.~~

E. MAJOR BUS SERVICE CHANGE DECISIONS: At their meeting subsequent to the public hearing(s) to receive public input, the Service Council(s) will vote to approve, modify, or deny the proposed major service changes proposed for implementation.

Results of Service Council deliberations shall be forwarded to the Board as the final recommended bus service changes.

- F. MINOR AND TEMPORARY ROUTE CHANGES: Metro staff may implement all minor (i.e. below above thresholds) or temporary route changes including turnaround and out of service route modifications without Council approval, though the Council should be given informational updates on minor changes where they may be refinements to previous major changes in response to multiple public comments. Similarly, any significant temporary service change should be brought to the Council for their information but not approval. Should a temporary or pilot service meeting the definition of a major service change be in operation for a period of more than six months, MSC will convene public hearings to gather public comment on those route or service changes and approve/modify the continued operation of such services.
- G. ANNUAL WORK PLAN: Each year, Metro Service Council Representatives shall review their annual work plan and provide comments and revisions for updates to be incorporated for the upcoming fiscal year. The work plan, which will be for the fiscal year starting in July, will be submitted for adoption in June. This work plan will outline the activities and priorities of the Council during the upcoming fiscal year. The work program will include the process and targets for monitoring transit service and collaborating with Metro's Chief Operating Officer regarding service quality and safety. In addition, the work plan will include items such as a review of the proposed Metro budget in February, or as soon as available, each year. The work program shall be consistent with the Metro's adopted mission, vision and goals and must comply with all Board adopted policies, service standards and other criteria.
- H. SERVICE COUNCIL RECOMMENDATIONS/FEEDBACK: Service Council staff will provide input to Metro Operations staff to improve service quality, safety and performance of bus service.. Service Councils will continue to receive regular reports from Metro staff on service performance within the Council's jurisdiction. The Service Councils will work to develop and implement changes in bus service that improve service quality, ridership and/or operational efficiency, and facilitate a planning and public communication process that listens and responds to the community and current and potential customers.
- I. PERIODIC REPORTS TO METRO BOARD: Updates to the Metro Board regarding MSC recommendations on Metro service, programs, initiatives, and other issues that the MSC feel the Metro Board should be informed of on a periodic basis.
- J. AREA TRANSIT OPERATORS: MSC shall invite municipal and local transit operators to a regular monthly meeting on a quarterly basis to discuss service plans and opportunities for service coordination.
- K. EVALUATION OF STAFF: Service Council Representatives shall annually submit an evaluation to the department's Executive Officer on the performance of the staff

responsible for managing the Metro Service Councils and an evaluation of each Service Council's progress in meeting established goals and objectives.

ARTICLE IV: MEETINGS

- A. AGENDA: Matters to be placed on the agenda for a regular meeting will be coordinated through the Service Council's staff. Any Representative of the Council may also place items on the agenda through this process. Service Council staff will prepare, finalize and have the agendas and previous meeting minutes posted online prior to the regular meeting, and ensure that MSC agendas are posted in accordance with Brown Act. All meeting presentations will be posted at least 24 hours in advance of the meeting.
- B. REGULAR MEETINGS: The Councils will hold regularly scheduled monthly meetings at times and locations accessible to members of the public. Metro Service Council meetings will be held at locations accessible using Metro services, with preference given to locations with frequent transit service. If a regularly scheduled meeting day falls on a national holiday, the meeting shall be rescheduled or cancelled. Scheduled meetings should not conflict with regularly scheduled Metro Committee and Board meetings. Service Councils can also vote to reschedule, relocate, or cancel an upcoming monthly meeting if circumstances necessitate a change. MSC meetings shall be conducted pursuant to Robert's Rules of Order.
- C. RALPH M. BROWN ACT: All meetings of MSC shall be called, noticed and conducted in the manner prescribed by the Ralph M. Brown Act.
- D. PARTICIPATION: Anyone attending a meeting may submit public comments. Members of the public may also submit comments by mail, email, phone, or online. No person or representative shall address the Council at any meeting until first recognized by the Chair. The decision of the Chair not to recognize a person may be changed by vote of a majority of the Representatives of the Council present at the meeting. The Chair may, in the interest of facilitating the business of the Council, limit the amount of time which a person or Representative may use in addressing the Council.
- E. QUARTERLY MEETINGS: The MSC shall meet and confer with the Metro Chief Executive Officer and other executive staff on a quarterly basis to discuss the overall effectiveness of the Service Councils and other related matters. MSC staff, in coordination with the Chairs of all Service Councils will develop the agenda for these quarterly meetings.
- F. QUORUM: A majority of Council Representatives (50%+1 or 5 members) shall constitute a quorum to do business; two-thirds (2/3 or 6 members) of the Council shall constitute a supermajority. Passage of items requires a majority membership vote based on all Council seats rather than Representatives present at the time of

the vote (i.e., nine-member Councils would require five votes to pass an item even if only five Representatives are in attendance).

G. **STIPEND:** Representatives of the Service Councils are eligible to be paid a stipend of \$150 for their attendance per meeting in accordance with their responsibilities as defined in Metro's Advisory Body Compensation (ABC) Policy. Representatives may be compensated for attendance at a maximum of two meetings per month. To receive the stipend, members must first submit a completed ABC Policy agreement. In accordance with the ABC Policy Section 2.3, public agency, Council of Governments, or elected office staff who serve on advisory bodies as part of their professional role are not eligible to receive the stipend. Members who 1) work for a contractor or organization holding an active contract with LACMTA and 2) participate or are listed in the contract activities while serving on an advisory body are not eligible for advisory body compensation for the duration of the contract.

ARTICLE V:~~VI~~: AMENDMENTS

AMENDMENTS TO BYLAWS: ~~the~~The Metro Board, by a simple majority, may amend the bylaws from time to time. In addition, a Metro Service Council, by a supermajority vote ~~of the membership as listed on the membership roster at the time of such a vote,~~ may recommend amendments to bylaws, which ~~should~~must then be reviewed and similarly agreed upon by all other Regional Service Councils by a supermajority vote. Any proposed bylaws amendments must be properly noticed on the agenda of a regularly scheduled Council meeting ~~and scheduled for a membership vote at that same regularly scheduled Council meeting.~~ Any Council amendments to the bylaws are subject to Metro Board approval.

ARTICLE ~~VII~~: VI: AUTHORITY

Metro Service Councils were created and given perpetual succession by terms of the Los Angeles County Metropolitan Transportation Authority. ~~MSC are responsible for Metro bus lines operating a significant amount of service within their geographical region. A significant amount of service shall be defined as any Metro bus or rail line that operates more than 1/330% of its service miles within a region, excluding the LACBD. A listing of downtown Los Angeles.~~

Metro's Administrative Code (§2-50-025(E)) authorizes the Metro bus lines allocated Board of Directors to each delegate to another body or a hearing officer appointed by the CEO the authority to hold the public hearing related to a change in transit service. The Metro Board has designated the Service Councils as the bodies responsible for calling and conducting public hearings for all major service changes within their area. As such, Metro's Regional Service Councils (MSC) are responsible for convening public hearings to receive public comments regarding proposed permanent major bus and rail service changes, and approving, modifying, or denying the service change proposals for their region as of December 2010 is provided in Attachment 3.

Metro Regional Service Councils shall be responsible for convening public hearings as described in Article III. If a bus line operates a significant amount (over 30% of full one-way route alignment miles) of service in more than one region, the Councils responsible for service in those regions will share responsibility for the line. #The Council region with the larger share of one-way route mileage shall be assigned primary authority of a given line; secondary authority shall be assigned to the Council region with the next largest portion of one-way revenue service miles outside of the primary region. Lines operating in downtown Los Angeles (see Attachment D) where the segment in downtown is less than (30%) of revenue service miles shall be excluded from the calculation of route authorities. Where a line does not have at least 30% of its revenue miles within a Council region, that line would be allocated to the region(s) with the largest shares over 25%, and the region with the largest share would be designated as primary. A listing of the Metro bus lines with the primary and secondary authorities allocated to each region as of December 2023 is provided in Attachment C.

Each primary and secondary MSC will be responsible for convening public hearings that relate to major service changes to Metro Bus and Rail lines that provide significant service within their region. Hearings will be scheduled at times and dates intended to maximize public involvement. Public hearings will be held at locations accessible using Metro services, with preference for locations with frequent service and near the area of the proposed change(s) to facilitate participation of the riders that would be most affected by the changes.

All major route and service changes approved by the MSC will be brought to the Metro Board of Directors as an informational item. Should the Metro Board decide to move a Service Council approved service change to a Board Action Item, the Service Council will be notified of this change during their next monthly Service Council meeting subsequent to the Board's action, and be informed of the outcomes of any decisions made by the Board. Title VI analyses are also to be considered as part of any proposed service changes. The Service Councils ~~do~~ will not vote on Title VI analyses, but forward any related comments received through the public hearing process to the Metro Board for its consideration.

Should the assigned Service Councils not agree about service decisions affecting a shared line, ~~the Director of Metro Service Councils~~ staff will work with the Service Development staff and the ~~chairs~~ Chairs of the Councils to develop a mutually agreeable resolution, which will be presented to both Councils for approval. If a resolution cannot be reached, the Metro Board of Directors will ~~render a decision~~ resolve the matter.

Each MSC shall work with the ~~Director of Metro Service Councils~~ staff to coordinate with Metro's Service Development and Operations staff to:

- A. Review route planning studies to better route and schedule services operated within each Service ~~Council's~~ Council region;

- B. Call public hearings pertaining to major bus route changes and Title VI analysis for rail project operating plans within the Service Council's jurisdiction consistent with State and Federal laws and with Metro policies pertaining to public hearings;
- C. Approve changes that modify, add, or delete Metro bus routes within the Service Council's jurisdiction in conformance with Metro service standards, collective bargaining agreements and Metro policies;
- D. Coordinate with planning staff, businesses, consultants, other local transit operators ~~and to address~~ any ~~other transit~~ needs unique to the Service Council's region in accordance with agency Metro guidelines;
- E. Promote coordination of transit services, including Metro Bus and Rail service, and Municipal and Local Return Operators;
- F. ~~Conduct on-going meetings with~~ Invite Municipal and Local Operators to discuss their proposed service plans changes and develop service coordination plans;
- ~~G. Meet in a general forum with Representatives from each of the Service Councils and the Metro Board of Directors to report on the progress each Council has made and establish lines of communication to ensure cooperation between each of the Councils and the Metro Board at least once per year;~~
- ~~H. The Director or his designee will provide input to the Metro Board regarding service plans and other issues the MSC feel the Metro Board should be informed of;~~
- I.G. Identify other issues related to transit user experience, including customer information and way finding, fare collection, safety, cleanliness of vehicles and facilities; ~~and,~~
- J.H. Monitor key performance indicators and provide feedback to ~~the COO~~ appropriate staff or departments regarding areas ~~to address for~~ needing improvement; and
- I. Monitor and provide feedback on Metro programs, projects, and policies affecting their region.

The Metro Board of Directors shall retain all mandated responsibilities in accordance with Metro enabling legislation under ~~Public Utilities Code 130051 et seq. For example, the Board will retain hiring of~~ Public Utilities Code 130050.2 et seq., including hiring the Chief Executive Officer and other Board appointees; approval of the agency budget and capital plan; negotiation of collective bargaining agreements; setting fare and service policies; establishing and monitoring agency programs; conducting public hearings for fare changes and rail service; conducting major procurements; managing construction projects, setting regional policies and having ultimate responsibility for resolving disputes regarding agency matters. -Lastly, Metro Finance will be responsible for administering all banking, investing and debt issuance.

ARTICLE ~~VIII~~-VII: LIABILITY PROTECTION

Any Representative of the Metro Service Council identified as an actual or potential party to any action, suit or proceeding by reason of the fact that s/he is or was a Representative or Officer of a Metro Service Council shall be indemnified and defended by ~~the Metro~~ pursuant to the as permitted by law in the same manner as an officer or employee of ~~the Metro~~.

ATTACHMENT A: Service Council Regions

ATTACHMENT B: Regional Nominating Authorities

ATTACHMENT C: Primary and Secondary Assignment of Bus Lines

ATTACHMENT D: Downtown Los Angeles Map



Metro Service Council Regions



Map Produced By Countywide Planning and Development, LACMTA, September 2023
Thematic Data: Data | Last With Permissions: Countywide Data | Version: 2017

0123456789101112131415161718192021222324252627282930313233343536373839404142434445464748495051525354555657585960616263646566676869707172737475767778798081828384858687888990919293949596979899100

Metro Service Councils Regional Nominating Authorities

Region	Nominating Authorities
Gateway Cities	Gateway Cities Council of Governments (9)
San Fernando Valley	Cities of Burbank, Glendale, San Fernando (2) City of Los Angeles Mayor (4) LA County 3 rd District Supervisor (1) LA County 5 th District Supervisor (1) Las Virgenes-Malibu Council of Governments (1)
San Gabriel Valley	LA County 1 st District Supervisor (1) LA County 5 th District Supervisor (1) Cities of Alhambra, South Pasadena, San Gabriel, San Marino (1) Cities of Arcadia, El Monte, Temple City (1) Cities of Montebello, Monterey Park, Rosemead (1) Cities of Pasadena, Sierra Madre, La Cañada Flintridge (1) San Gabriel Valley Council of Governments (3)
South Bay Cities	South Bay Cities Council of Governments (9)
Westside Central	City of Los Angeles Mayor (4) LA County 2 nd District Supervisor (1) LA County 3 rd District Supervisor (1) Westside Cities Council of Governments (3)

- Each Council has nine Board-appointed members who serve staggered three year terms (3 seats per Council expire each year).
- Nominated by the region’s nominating authorities and confirmed by the Metro Board. There are no term limits.
- Members must live, represent, or work in the communities within the region’s boundaries, and should use public transit within the region they represent.

Primary and Secondary Assignment of Bus Lines as of December 2023

Line	Primary	Secondary	Line Description
2	WSC		Westwood - Exposition Park via Sunset-Alvarado
4	WSC		Dtwn LA - Santa Monica via Santa Monica BI
10	WSC		W Hollywood-Dtwn LA
14/37	WSC		Cedar Sinai - Dtwn LA - Washington/Fairfax via Beverly-Adams
16	WSC		Dtwn LA - West Hollywood via West 3rd St
18	WSC	SGV	Montebello Metrolink Sta - Wilshire/Western Sta via 6th St - Whittier BI
20	WSC		Dtwn LA - Santa Monica via Wilshire BI
28	WSC		Century City - Dtwn LA - Eagle Rock via Olympic BI
30	WSC		Pico Rimpau - Dtwn LA - Little Tokyo via Pico BI
33	WSC		Dtwn LA - Santa Monica via Venice BI
35	WSC		Dtwn LA - W LA via Washington BI
37	WSC		Dtwn LA - W LA via Adams BI
38	WSC		Dtwn LA - W LA via Jefferson BI
40	SBC	WSC	Dtwn LA - South Bay Galleria via King - Hawthorne Bls
45	WSC	SBC	Lincoln Heights - Dtwn LA - Harbor Fwy Sta via Broadway
48	SBC	WSC	Dtwn LA - Avalon Sta via Main St & South San Pedro
51	SBC	WSC	Westlake/MacArthur Pk Sta-Dtwn LA - CSU DH via 7th St-Avalon BI
53	GWC	SBC	Dtwn LA - Willowbrook/Rosa Parks Station - CSU DH via Central Av
55	WSC	GWC	Dtwn LA – Willowbrook Sta via Compton Av
60	GWC		Dtwn LA - Artesia Sta via Long Beach BI
62	GWC		Dtwn LA - Hawaiian Gardens via Telegraph Rd
66	WSC		Dtwn LA/Wilshire Ctr to Montebello 8th St & Olympic BI
70	SGV		Dtwn LA - El Monte via Cesar Chavez Av-Atlantic BI - Garvey Av
76	SGV	WSC	Dtwn LA - El Monte Sta via Valley BI
78	WSC	SGV	Dtwn LA - Arcadia via Huntington - Main - Las Tunas & Huntington Dr

Line	Primary	Secondary	Line Description
81	WSC		Eagle Rock - Dtn LA - Harbor Fwy Sta via Figueroa
90	SFV		Dtn LA - Sunland via Glendale Av, Foothill Bl, Vineland Av
92	SFV		Dtn LA - Burbank Station via Glendale Bl, Brand Bl, Glenoaks
94	SFV	WSC	Dtn LA - Glendale - Burbank - NoHo via San Fernando Rd - Magnolia Bl
96	WSC		Chinatown - Burbank Sta via Griffith Park Dr
102	WSC		LAX City Bus Center - South Gate via La Tijera, Exposition Bl
105	WSC		Vernon - West Hollywood via La Cienega Bl & Vernon Av
106	SGV	WSC	Monterey Park - Cal State LA - LA Union Sta - Little Tokyo - Montebello via Garvey Av & 1st St
108	WSC	GWC	Marina Del Rey - Pico Rivera via Slauson Av
110	GWC	SBC	Playa Vista - Bell Gardens via Jefferson Bl - Gage Av
111	GWC	SBC	LAX City Bus Center - Norwalk Sta via Florence Av
115	GWC	SBC	Playa Del Rey - Norwalk via Manchester - Firestone
117	SBC	GWC	LAX City Bus Center - Downey via Century Bl & Imperial Hwy
120	GWC	SBC	Aviation/LAX Sta - Whittwood Town Center via Imperial Hwy
125	GWC	SBC	El Segundo - Norwalk Sta via Rosecrans Av
127	GWC		Harbor Fwy Sta - Compton Sta - Downey via Compton Bl - Broadway
128	GWC		Compton Sta - Cerritos Towne Center via Alondra Bl
134	WSC		Eastbound Dtn Santa Monica Sta - Westbound Malibu via Pacific Coast Hwy
150	SFV		Chatsworth - Canoga Park - Tarzana via Topanga Canyon Bl - Ventura Bl
152	SFV		West Hills Medical Center - N Hollywood Station via Roscoe Bl
154	SFV		Sepulveda Bl - Burbank Station via Oxnard St - Burbank Bl
155	SFV		Sherman Oaks - Burbank - via Riverside Dr, Olive St
158	SFV		Chatsworth Sta - Sherman Oaks via Devonshire - Woodman
161	SFV		Thousand Oaks - Agoura Hills - Calabasas - Warner Ctr
162	SFV		Woodland Hills – West Hills - N Hollywood Sta via Sherman Way - Vineland Av
164	SFV		West Hills - Burbank Sta via Victory Bl

Line	Primary	Secondary	Line Description
165	SFV		West Hills - Burbank via Vanowen St
166	SFV		Canoga Av - Sun Valley - Chatsworth via Nordhoff St and Osborne St
167	SFV		Chatsworth Sta - Studio City via Plummer St & Coldwater Cyn Av
169	SFV		Warner Ctr - Burbank Airport via Valley Cir-Saticoy St
177	SGV		JPL - Pasadena (Caltech)
179	SGV		Rose Hill Transit Center - Arcadia via Huntington Dr
180	WSC		Pasadena - Glendale - Hollywood via Los Feliz Bl & Colorado Bl
182	WSC		Northeast LA - E Hollywood
202	GWC		Willowbrook/Rosa Parks Sta - Compton - Del Amo Sta
204	WSC	SBC	Hollywood - Athens via Vermont Av
205	SBC		Willowbrook/Rosa Parks Sta - San Pedro via Wilmington Av, Vermont Av
206	WSC	SBC	Hollywood - Athens via Normandie Av
207	WSC	SBC	Hollywood - Crenshaw Sta via Western Av
209	SBC	WSC	Expo/Crenshaw Sta - Crenshaw C Line Sta via Van Ness Av - Arlington Av
210	WSC	SBC	Hollywood/Vine Sta - South Bay Galleria via Vine St-Wilshire/Western Sta - Crenshaw Bl
211, 215	SBC		Inglewood - South Bay Galleria via Prairie-Inglewood
212	WSC		Hollywood/Vine Sta - Hawthorne/Lennox Sta via La Brea
217	WSC		Hollywood/Vine Sta - La Cienega Sta via Hollywood Bl, Fairfax Av
218	WSC	SFV	Studio City - Cedars Sinai Medical Center via Laurel Canyon Bl - Fairfax Bl
222	SFV		Lankershim/Tuxford - Burbank RITC - Hollywood via Hollywood Wy & Cahuenga Bl
224	SFV		Sylmar Sta - Universal City Sta via San Fernando Rd, Lankershim Bl (+Hollywood Owl Service)
230	SFV		Sylmar - Studio City via Laurel Canyon Bl
232	SBC		LAX City Bus Center - Long Beach via Sepulveda Bl & PCH
233	SFV		Lake View Terrace - Sherman Oaks via Van Nuys Bl (+Westside Owl service)
234	SFV		Mission College - Sylmar Sta - Sherman Oaks via Sepulveda Bl
236	SFV		Sylmar Sta - Encino via Balboa, Rinaldi, Foothill Bl, Glenoaks Bl

Line	Primary	Secondary	Line Description
237	SFV		Encino - Granada Hill - Mission Hills - NoHo via White Oak-Woodley Av - Chandler
240	SFV		Northridge - Universal City Sta via Reseda Bl - Ventura Bl
242/243	SFV		Devonshire St - Woodland Hills via Tampa Av - Winnetka Av
244	SFV		Chatsworth Sta - Woodland Hills via De Soto Av
246	SBC		San Pedro - Harbor Gateway Transit Center via Avalon Bl
251	WSC	GWC	Eagle Rock - Cypress Park - Long Bch Bl C Line Stn via Eagle Rock - Soto St
256	SGV	WSC	Highland Park - Sierra Madre Villa Sta via Ave 64, Washington Bl
258	SGV	GWC	Highland Park/South Pasadena - Paramount via Fremont Av, Eastern Av
260	SGV	GWC	Artesia Sta - Pasadena via Fair Oaks Av - Atlantic Bl
265	GWC		Pico Rivera - Lakewood Center Mall via Paramount Bl
266	GWC	SGV	Sierra Madre Villa Sta - Lakewood Center Mall via Rosemead Bl
267	SGV		El Monte Sta - Pasadena via Del Mar Bl, Temple City Bl
268	SGV		Sierra Madre Villa Sta - El Monte Sta via Baldwin Av
287	SGV		El Monte Sta - Arcadia Sta via Santa Anita Av
294	SFV		Burbank Sta - Sylmar Sta via San Fernando Rd
344	SBC		Harbor Gateway TC - Palos Verdes via Hawthorne Bl
460	GWC		Dtwn LA - Disneyland via 110 ExpressLanes (Harbor Transitway) - 105 Fwy - Norwalk C Line Sta
487/489	SGV	WSC	Dtwn LA - Sierra Madre Villa Sta - Temple City
501	SFV		North Hollywood - Pasadena Express via 134 Fwy
550	SBC		Exposition Park/USC - Harbor Gateway TC via 110 ExpressLanes (Harbor Transitway)
577	GWC	SGV	El Monte Sta - Rio Hondo College - Long Beach VA Medical Center via 605 Fwy
601	SFV		Warner Center Circulator
602	WSC		Westwood - Pacific Palisades via Sunset Bl
603	WSC		Glendale Galleria - Grand/LATTC Sta via San Fernando Rd, Rampart Bl & Hoover St
605	WSC		LAC+USC Outpatient Clinic - Boyle Heights Shuttle
611	GWC		Huntington Park Shuttle

Line	Primary	Secondary	Line Description
617	WSC		Culver City Sta - Cedars-Sinai Med Center via Beverly Dr - Burton Wy - Robertson Bl
660	SGV		Del Mar Sta - Altadena via Fair Oaks Shuttle
662	SGV		Altadena - Pasadena Shuttle
665	SGV		Rose Hill Transit Center - CSULA - Indiana Sta via Eastern, Indiana
686	SGV		Altadena - Del Mel Mar Sta via Colorado - Allen - New York
690	SFV		Sylmar Olive View Hosp - Sunland via Foothill Bl
720	WSC		Dtwn LA - Santa Monica via Wilshire Bl
754	WSC	SBC	Hollywood - Athens via Vermont Av
761	SFV	WSC	Sylmar Sta - E Line Sepulveda Sta via Van Nuys Bl-Sepulveda Bl
901	SFV		G Line (N Hollywood Sta - Warner Center - Chatsworth Sta)
910	WSC	SBC	J Line (El Monte Sta - Dtwn LA - Harbor Gateway Transit Center - San Pedro)
950	SBC		Harbor Gateway Transit Center - San Pedro

Downtown Los Angeles

