

Frontline Safety – Additional Data (May 2025)

Operator Safety

Figures A and B provide context on operator assaults in May compared to prior months and years. Figures C and D illustrate the methods and reasons for assaults, respectively.

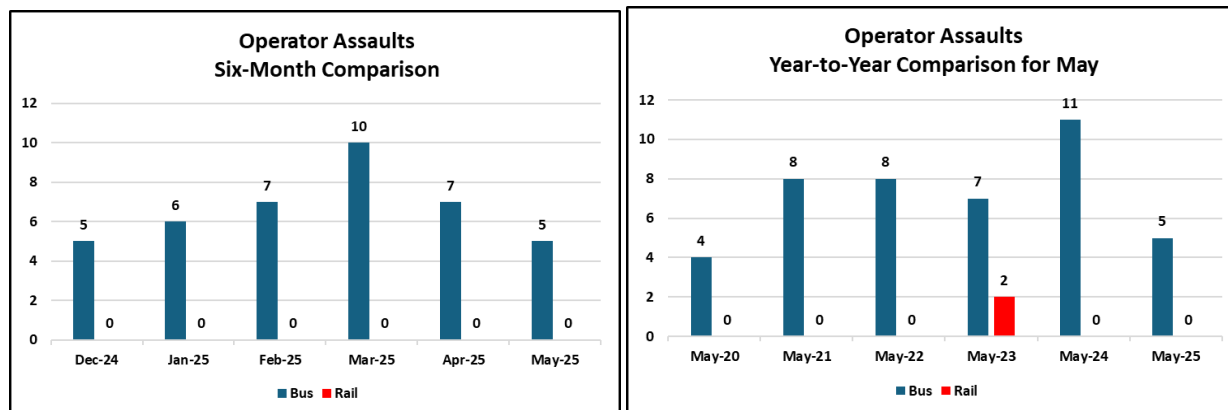


Figure A (Left) and Figure B (Right)

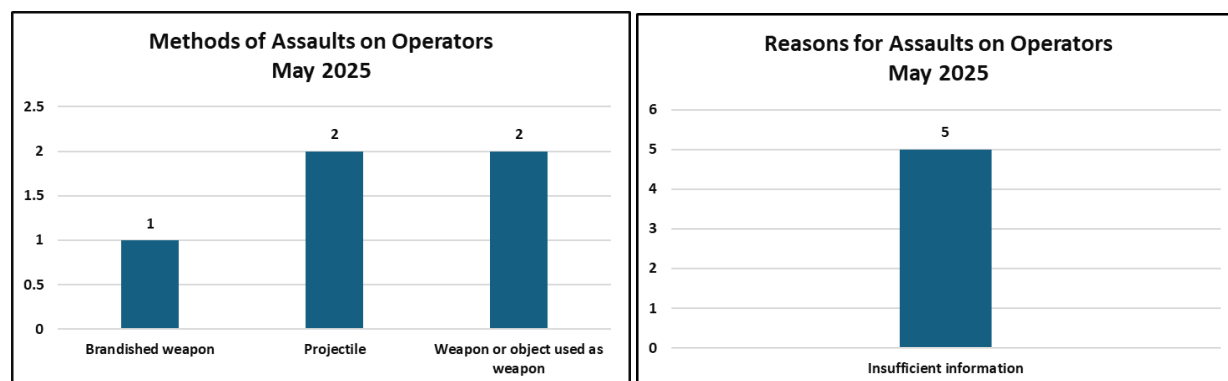


Figure C (Left) and Figure D (Right)

For more details on each report of an operator assault, see the next page.

Date	Time	Line	Bus	Intersection/City	Narrative	Barrier	Reason	Method	Transported to Hospital?
5/5/2025	6:10	240	8450	Devonshire & Reseda	Suspect got upset, ripped wiring on rear door and urinated on victim's leg and boots through the barrier.	Barrier present - closed	Insufficient information	Projectile	No
5/10/2025	12:25	N/A	N/A	San Fernando & Paxton	Suspect used vehicle to intentionally hit bus during road rage incident. Suspect brandished firearm.	Outside of operator area	Insufficient information	Weapon or object used as weapon	No
5/14/2025	2:00	224	2000	Foothill & Roxford	Suspect was angry at operator, brandished a firearm at victim from outside of the operator's window.	Outside of operator area	Insufficient information	Brandished weapon	No
5/14/2025	11:25	108	5911	E Slauson & S Central Ave	Four juveniles threw water at victim.	Barrier present - closed	Insufficient information	Projectile	No
5/17/2025	13:09	690	6141	Foothill Blvd & Foothill Pl	Suspect threw a box of pudding at moving bus, shattering the front window.	Outside of operator area	Insufficient information	Weapon or object used as weapon	Yes

Assaults per Vehicle Revenue Mile

The Federal Transit Administration (FTA)'s National Transit Database (NTD) added an assaults per vehicle revenue mile (VRM) requirement as part of the reporting of assaults on transit workers from transportation agencies. While transit agencies are required to report this metric annually to the NTD, this report will provide a monthly update, showing the most recent 12-month rolling average. Due to Metro's vast service area (measured in Vehicle Revenue Miles), the metric is normalized by 100,000 miles.

The rolling yearly average rate of assaults on transit workers (including rail, bus, and other frontline workers) per 100,000 vehicle revenue miles in May 2025 was 1.06, compared to 1.12 in April 2025. This means that over the last 12 months ending May 2025, there was an average of 1.06 assaults per 100,000 revenue miles, a 5.3% decrease compared to the 12 months ending April 2025.

Other Frontline Staff Safety

Figures E and F illustrate assault methods and reasons, respectively.

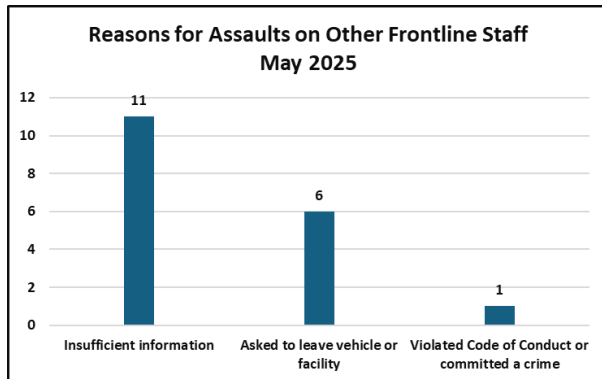
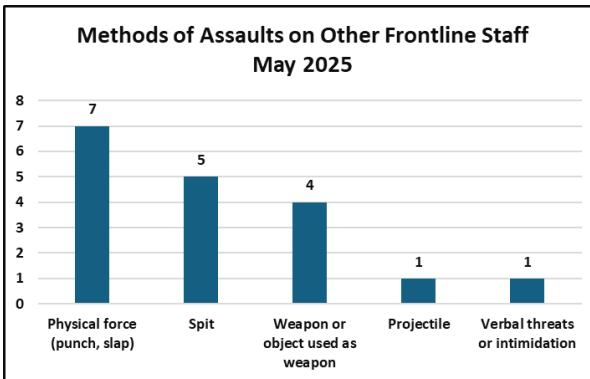


Figure E (Left) and Figure F (Right)