



Milano Cortina 2026 Winter Games Lessons Learned



Metro

Item #2026-0213

April 15, 2026

Overview

- LA28-led GME Transportation and Security Observation Cohort
 - Main and Transportation Operations Centers
 - Athletes Village Transport Area and Main Entry Security
 - MiCo26 HQ briefings
 - Games Security Overview
 - Fleet Operations Overview
 - Olympics Route Network (ORN to our GRN)
- Metro Observation Program
 - Milan venues
 - Wayfinding, Volunteers, Fan Sites, Weather Mitigation, Micro Mobility, Ticketing



Metro

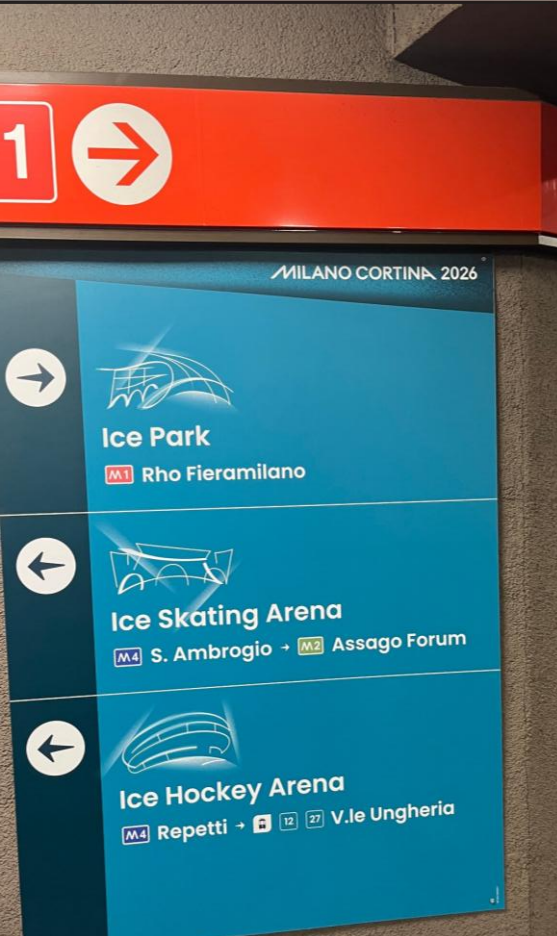
Wayfinding



Wayfinding, con't



Wayfinding, con't



Digital Approach

- Games shuttle schedule integrated into Google Maps

41 min Arrive 8:28 PM

5 min Walk > **M 3** > 4 min Walk > Shuttle 1 > 8 min Walk

M Montenapoleone
Enter via Via Alessandro Manzoni

3 San Donato **7:52 PM**
Scheduled · in 8 min

What's it like on board?
Accessible · **Crowded** · **Mo**

Also in 12 min & 16 min

Detour 2 alerts >

Boarding position for fastest exit
2

Also in 9 min & 12 min

M Milan Rogoredo **8:04 PM**
Exit via Via Rogoredo, Q.re Santa Giulia

Walk 4 min (280 m), then wait for up to 3 min

44 min Arrive 12:19 AM

6 min Walk > Shuttle 2 > 7 min Walk > **M 3** > 5 min Walk

Your location **11:36 PM**

Walk 6 min (450 m)

Santagiulia Ice Hockey Arena

Shuttle 2 Modotti **11:42 PM**
Scheduled · in 13 min

What's it like on board?
Crowdedness · **Accessibility**

Also in 15 min & 17 min

Ride 1 stop (9 min)

Modotti **11:51 PM**

Walk 7 min (450 m), then wait for up to 5 min

M Milan Rogoredo
Follow signs for Comasina



Volunteers

- MiCo26 had solid Volunteer numbers
 - Large contingency from outside of Milan
 - Volunteers travel from Games to Games
 - Should be prepared to coordinate early and often to educate on LA
- ATM (Milan transit agency) and City of Milan had minimal staff presence



Micro Mobility

- Bikes and scooters available outside central train station and venues
- City of Milan had existing bike infrastructure
- Distance from security perimeter to skating venue was 1-mile, not accessible



Main Fan Zone



Fan Zone – Sponsor Led



Other

- City of Milan sponsored water station – sparkling and flat
- No construction moratorium
- Open payment system



Conclusion

- Milan showed what is possible with a more minimalist approach, appropriate for a smaller event like the Winter Games
- LA will showcase our diverse communities and rich cultural heritage
- World Cup opportunity to observe, report, implement our own lessons learned in advance of 2028 Games

