

Motion 41 Response Summary Update

	Motion 41 Recommendation Update	Status	Activities/Notes
A	Action plan to stabilize the fleet size	Ongoing	<ul style="list-style-type: none"> -Added 500 new bicycles, increasing the fleet size to 1,800 and established 10% inventory; -Established goal of <1-2% monthly bike loss, consistent with industry standards; -Procured GPS units to ensure 100% GPS coverage for entire fleet; -Continually working with Operator on improved tracking and recovery of lost bikes; -Launched educational campaign to encourage correct docking of bikes
B	Action plan to address equitable access in current program and future form of program	Ongoing	<ul style="list-style-type: none"> -In-person survey to collect data on digital divide; -Collaboration to introduce MBS through digital skills classes; -Investigating and developing partnership opportunities with programs serving the unbanked (i.e., Metro LIFE, Angeleno Connect, MoCaFi); -Pursuing Metro/TAP solutions for the unbanked through PayNearMe and Mobility Wallet in addition to LIFE and Reduced Fares programs
C	Uninterrupted service plan as next iteration of the program is determined	Completed	-Current MBS Operations Contract extended through July 2023
D	Plan to convene industry forum bringing together partners, stakeholders and experts to provide recommendations to advance MBS	Completed	<ul style="list-style-type: none"> -Hosted an industry forum at The California Endowment in Los Angeles on Monday, August 22, 2022 -Forum convened academics, cities with existing bike share programs, community stakeholders, and industry experts -Provided information for consideration of future MBS operations
E	Perform market survey to identify best practices and business models among existing bike-share systems (local and global)	Completed	-Metro Bike Share completed a market survey with the participation of 15 programs (10 domestic and 5 international)
F	Recommendations to evolve Metro Bike Share program	Ongoing	<ul style="list-style-type: none"> -The October 2022 action requesting approval of the updated Metro Bike Share operational model and path forward ensuring system and ridership growth, innovation to improve customer experience and potentially lower operating costs; -Continue engagement with partners, stakeholders and internal Metro resources to identify potential new funding sources and/or legislative opportunities -Continue engagement with interest based jurisdictions as the details of the new model are identified