

## Metro Transit Security & Contract Security Activities (December 2025)

### Metro Transit Security

MTS Citations and Warnings		
	December 2025	12-month Avg
Citations	792	236
Warnings	918	198

MTS Citations and Warnings - December 2025	
Category	Count
Proof of Fare	1,696
Loitering	3
Smoking/Vaping	5
Wheeled Riding Device Over 6ft Long	2
Disruptive Activities	1
Littering or Dumping	1
Sound Devices	1
Weapons Prohibited	1
<b>Total</b>	<b>1,710</b>

In addition to Code of Conduct enforcement, Transit Security Officers (TSOs) offer safety tips, such as staying aware of surroundings while using mobile phones, and promote the Transit Watch app for incident reporting. Many TSOs are bilingual, assisting customers in languages such as Spanish, Korean, and Thai. They engage with bus operators to discuss safety issues for the Bus Safety Teams to address. When possible, TSOs give operators verbal tips on safety and de-escalation tactics to respond appropriately to potential threats.

MTS Bus Safety Teams conducted EOL operations during Owl Service on Line 2 in Exposition Park and Line 4 in Downtown Los Angeles to address bus operators' concerns about individuals refusing to alight buses at the end of the line. In December, these operations resulted in 159 removals on Line 2 and 187 removals on Line 4 for non-compliance.

TRANSIT SECURITY BUS SAFETY TEAMS - DECEMBER 2025				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS <sup>1</sup>	REMOVALS <sup>2</sup>	VERBAL WARNINGS <sup>3</sup>
12/01/25 - 12/07/25	G Line, J Line, 4, 115, 207, 720	200	99	131
12/08/25 - 12/14/25	G Line, J Line, 4, 207, 720	166	107	92
12/15/25 - 12/21/25	G Line, J Line, 4, 207, 720	196	141	96
12/22/25 - 12/28/25	G Line, J Line, 4, 207, 720	159	95	68
12/29/25 - 01/04/2026	G Line, J Line, 4, 207, 720	142	91	76

<sup>1</sup> Combined number of trips taken by BST on the referenced bus lines.

<sup>2</sup> Combined number of persons removed at the bus door for fare evasion.

<sup>3</sup> Combined number of verbal warnings given inside the bus for Code of Conduct violations.

Transit Security Fare Compliance Teams are assigned to conduct fare compliance at station turnstiles, mezzanines, and platforms. The table below provides a recap of December's monthly activity.

<b>TRANSIT SECURITY FARE COMPLIANCE TEAMS - DECEMBER 2025</b>			
DEPLOYMENT PERIOD	LINES COVERED <sup>1</sup>	REMOVALS-FARES <sup>2</sup>	REMOVALS-CoC <sup>3</sup>
12/01/25 - 12/07/25	A, B, C, E,	228	297
12/08/25 - 12/14/25	A, B, E,	206	366
12/15/25 - 12/21/25	A, B, C, E, K	384	505
12/22/25 - 12/28/25	A, B, C, E	76	170
12/29/25 - 01/04/26	A, B, C, E	140	239

<sup>1</sup> Refers to Focus Stations and End-of-Line Stations on indicated rail line.

<sup>2</sup> Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

<sup>3</sup> Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

Transit Security Train Safety Teams provide a uniformed presence and enforce Metro's Code of Conduct aboard trains. The table below provides a recap of December activities.

<b>TRANSIT SECURITY TRAIN SAFETY TEAMS - DECEMBER 2025</b>				
DEPLOYMENT PERIOD	LINES COVERED <sup>1</sup>	TRIPS <sup>1</sup>	REMOVALS-FARES <sup>2</sup>	REMOVALS - CoC <sup>3</sup>
12/01/25 - 12/07/25	A, B, K	76	76	18
12/08/25 - 12/14/25	A, B	60	55	18
12/15/25 - 12/21/25	A, B, D	130	155	83
12/22/25 - 12/28/25	A	12	5	5
12/29/25 - 01/04/26	A	8	29	3

<sup>1</sup> Combined number of trips taken by TRT on the referenced train lines.

<sup>2</sup> Combined number of persons removed at the train for fare evasion (No proof of fare).

<sup>3</sup> Combined number of verbal warnings given inside the bus for Code of Conduct violations.

## Contract Security

Contract Security (CS) officers offload trains at 11 end-of-line (EOL) rail stations. Staff are seeing a substantial year-over-year decline in refusal rates. December 2025 recorded an 85% decrease in offloading refusals compared to December 2024. This significant decline underscores the effectiveness of Metro's ongoing strategies and interventions to enhance customer engagement and compliance with the Metro Customer Code of Conduct. Compliance includes offloading the train at the EOL stations and re-tapping to adhere to fare payment rules.

