

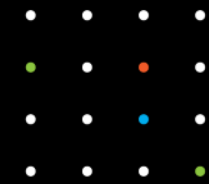
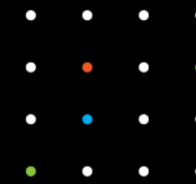
Technical Enhancement & Business Process Advisory Services



Metro

Finance, Budget and Audit Committee
Jul 16, 2026
File ID #2026-0170

Recommendation



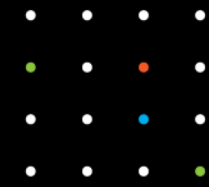
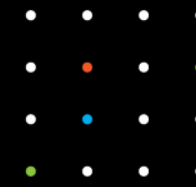
Authorize the Chief Executive Officer (CEO) to:

- A. Award a five-year on-call firm fixed unit rate Contract No. PS132584000 to KPMG LLP to provide custom application development and maintenance in Oracle, Salesforce, and Microsoft SharePoint in the Not To Exceed (NTE) amount of \$12,198,522, subject to the resolution of any properly submitted protest(s), if any; and
- B. Award a five-year on-call firm fixed unit rate Contract No. PS132584001 to Crowe LLP to provide business improvement process studies related to Metro financial/accounting functions in the NTE amount of \$1,562,830, subject to the resolution of any properly submitted protest(s), if any; and
- C. Award a five-year on-call firm fixed unit rate Contract No. PS132584002 to KPMG LLP to provide organizational and resource planning and management in the NTE amount of \$1,201,825, subject to the resolution of any properly submitted protest(s), if any.



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Issue and Discussion



ISSUE

Metro's Strategic Financial Management (SFM) requires access to specialized business processes and technical expertise on an as-needed basis. These services will support Metro's custom financial, budget, and accounting technology applications, business process improvement initiatives, and resource planning and management functions.

DISCUSSION

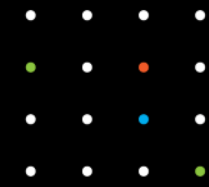
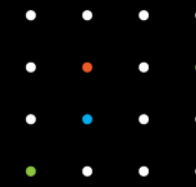
This On-Call Contract will:

- Enable SFM to respond promptly to time-sensitive policy analysis and procedural implementation demands that arise outside regular budgetary and financial cycles.
- Allow updates and enhancements to custom applications to quickly address business requirements
- Ensure continued financial sustainability while safeguarding internal controls in compliance with multi-governmental funding partners and oversight requirements.



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Procurement Evaluation and DEOD Goal



Recommended Vendor:

- 1) KPMG LLP (Contract No: PS132584000 - Custom Application Development and Maintenance in Oracle, Salesforce, and Microsoft SharePoint)
- 2) Crowe LLP (Contract No: PS132584001 - Business Improvement Process Studies)
- 3) KPMG LLP (Contract No: PS132584002 - Organizational and Resource Planning and Management)

Bids/Proposals Received:

- 5 (Custom Application Development and Maintenance in Oracle, Salesforce, and Microsoft SharePoint)
- 4 (Business Improvement Process Studies)
- 3 (Organizational and Resource)

DEOD Goal: 10% Overall; 7% SBE, 3% DVBE