

November 2023 Monthly Update on Public Safety

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Chief Safety Officer

New Multi-Layered Deployment Update

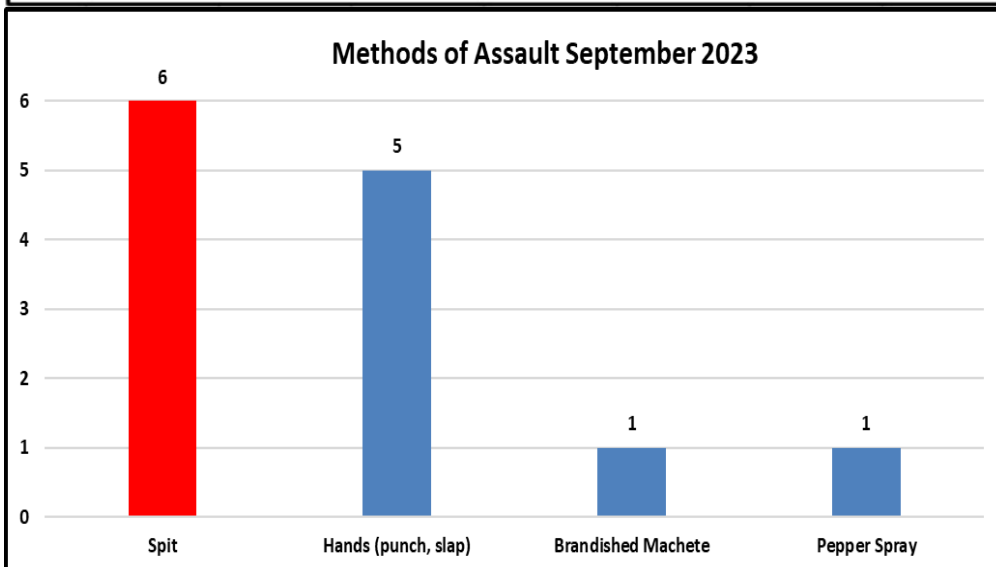
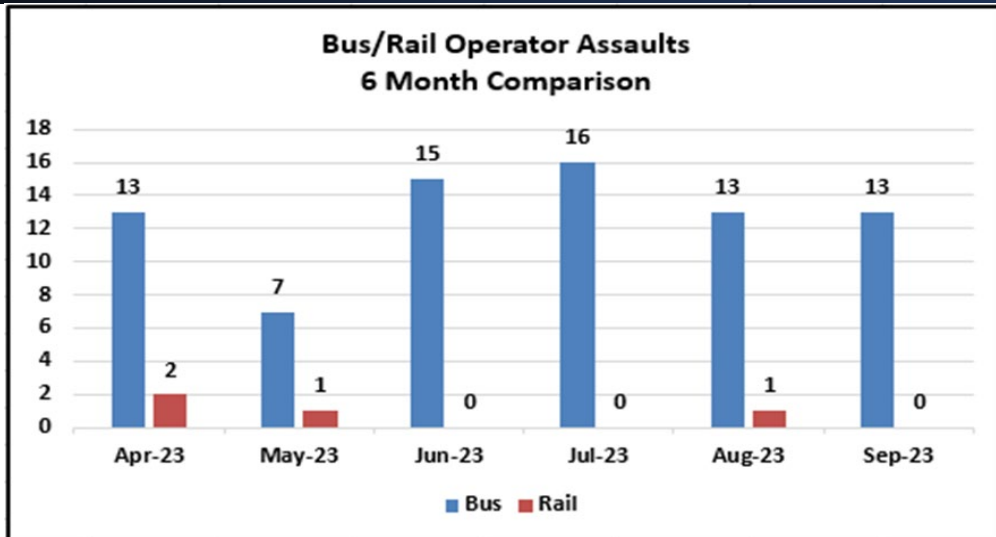
- On July 10, Metro established a multi-layered deployment that will have a significant impact across the entire rail system including end-of-line stations and mid-point (Focus) stations, decreasing the number of non-destination travelers that are required to leave the rail system at the end of the night when the system closes.
- The following reflects the results of the deployment for the month of September.
 - 207 citations and written warnings, and 1,901 verbal warnings issued by Transit Security Officers.
 - Law enforcement conducted:
 - 347 arrests
 - 558 citations
 - 733 warnings

Law Enforcement Homeless Outreach	Totals
LAPD HOPE Team Outreach Services	Offered: 93 Accepted: 6
LASD MET Team Outreach Services Contacts	Offered: 613 Accepted: 1
Long Beach Quality of Life Team (QOL)	Offered: 55 Accepted: 30

September Public Safety Trends and Statistics

- Overall systemwide Part 1 crimes (violent or major crime classification) declined by 17% (117 vs 141) when comparing August to September.
 - The decline was associated to a drop of 41.8% (32 vs 55) in aggravated assaults and 21.6% (29 vs 37) in robberies.
- Part 2 crimes (less serious crime classification) systemwide increased by 47.5% (295 vs 200) in comparison from August to September.
 - The increase was a direct result of a significant rise of 145% (98 vs 40) in trespassing arrests, 26.2% (106 vs 84) in battery incidents, and 22% in narcotic arrests.
 - The substantial increase in the number of trespassing arrests is directly attributed to an increased focus on addressing trespassers both in the ancillary areas and on the system.
- Since our increased enforcement efforts began in April, overall crime is still sharply down across the system by 42.7%.

September 2023 Operator Assaults



- Bus/Rail **operator assaults decreased from 14 in August to 13 in September**
- Spitting on the operator was the top method of assault followed by assault with hands (punch, slap)
- No reason and upset over stop were the top reasons for assaults

Top Reasons for Assault September 2023	
Reason	Count
No reason	10
Upset over stop	2
Upset over fare	1
Grand Total	13

Metro Ambassadors Update

SUPPORT

Metro Ambassadors continue to support riders, connect riders to resources, and report incidents or maintenance needs. They were deployed on the A Line, B Line, C Line, D Line, E Line, K Line, J Line, as well as bus lines 210, 40, 20, and 720.

CONNECT

For the month of **September 2023**, Metro Ambassadors conducted **53,964** customer interactions and reported the following:

- 881 Cleanliness Issues
- 262 Elevator and Escalator Problems
- 278 Graffiti Incidents
- 209 Safety Issues

REPORT

Ambassadors were certified and equipped to carry and administer Narcan in April 2023. For the month of September 2023, Metro Ambassadors reported **11 Narcan** incidents:

- (4) incidents at WLMP
- (2) incidents at Union Station
- (1) incidents at 7th St. Metro Ctr.
- (1) incident at Wilshire/Vermont Station
- (1) incident at Historic Broadway Station
- (1) incident at Civic Center/Grand Park Station
- (1) incident at Irwindale Station