



2028 Games Mobility Concept Plan Accessibility and Key Stations Oral Presentation



Metro

*Item #2025-0658
September 17th, 2025*

Games Mobility Executives (GME) Accessibility Subcommittee

Lead	City of Los Angeles
GME Members	LA Metro, LADOT, LA Mayor's Office, LA28
Purpose	To identify, evaluate and coordinate accessibility needs across all aspects of transportation planning for the Games.
Subcommittee Goals	<ul style="list-style-type: none">• Analyze accessibility work across all GME workstreams• Identify any gaps in accessibility planning• Identify and share accessibility resources• Align accessibility strategies across different agencies• Ensure accessibility remains a core priority across all Games-related workstreams• Highlight best practices, common standards, and aligned policy goals across jurisdictions to ensure consistent, equitable access to venues and transit systems throughout the region

Accessibility Planning for the Games to date

- GME Accessibility Subcommittee established
- Identification, promotion, and coordination of accessibility planning across all GME workstreams
- Initial Games Universal Inclusive Design Strategy including a RACI matrix of roles and responsibilities
- Engagement with Metro Accessibility Advisory Committee, The Los Angeles City Commission on Disability and the Los Angeles County Commission on Disabilities



Games Universal Inclusive Design Strategy

- Rooted in the principles of human-centered design and universal accessibility
- Aims to ensure transportation planning for the Games prioritizes the diverse needs of all customers especially:
 - Those with a disability
 - Older adults
 - Families with young children
 - Others who face barriers to mobility
- Identifies practical enhancements including:
 - Accessible pathways
 - Tactile paving
 - Shade and rest/recovery areas
 - Upgraded amenities



Partnership with the wider Accessibility Plan for the Games

- Metro continues to work in partnership with the City of Los Angeles to ensure the Games Universal Inclusive Design Strategy forms a coherent part of the wider Accessibility Plan for the Games, which is expected to include the following elements (DRAFT):
 - Policy
 - City Budget & Personnel Resources
 - **Community Engagement**
 - Transportation & Mobility
 - Venues & Infrastructure
 - Operations & Services
 - Public Safety
 - Effective Communication
 - Website and Mobile App Accessibility
 - Workforce, Economic and Business Development
 - Event Staff, Contractors, and Volunteers
 - Cultural Events



LA28 Games - Host City Accessibility Commitment:



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18 Accessibility Projects have been identified

18 accessibility projects identified by Metro include:

- Paratransit and shuttle services
- Tactile guidance systems
- Hands-free access to intercoms and elevators
- Disability-focused operator training

Status

- Projects evaluated based on feasibility, alignment with the Games, long term legacy and funding status
- Projects are currently unfunded

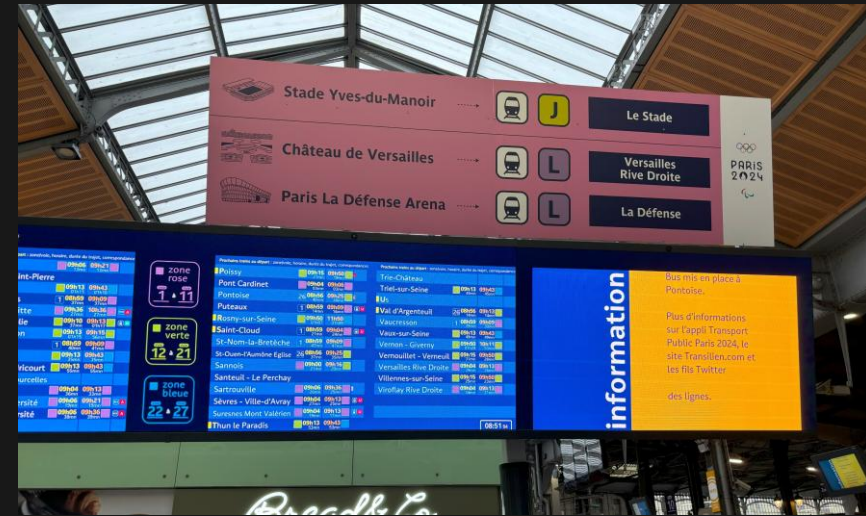


Games Mobility Executives Key Stations Subcommittee

Lead	Metro
GME Members	LA Metro, LADOT, LA Mayor's Office
Purpose	To identify and coordinate station improvements that will accommodate increased volumes of travelers, ensure accessibility needs are met, and improve overall customer experience.
Subcommittee Goals	<ul style="list-style-type: none">• Confirm priority projects• Seek and secure funding• Deliver planning and environmental clearance phase

The Importance of Key Stations during the Games

- LA28 will be a "Transit First" Games
- Key stations will serve as critical nodes to the transit system used by Games visitors
- Stations will often be the first point of contact to transit services for international visitors



Key Stations identified for Improvements

Major improvements at 3 stations:

- Pico Station (A and E Lines serving Downtown LA venue zone)
- LA Union Station (A, B and D Lines providing focal point for services to multiple LA28 venues)
- 7th/Metro Center Station (A, B, D and E Lines serving Downtown LA venue zone and interchange for access to multiple venues)

Improvements at 5 older underground stations:

- Civic Center/Grand Park (B and D Lines)
- Hollywood/Highland (B Line)
- Universal City/Studio City (B Line)
- Wilshire/Vermont (B and D Lines)
- North Hollywood (B Line)

Collaboration with Metrolink to upgrade Pomona Fairplex Station



7th Street/Metro Center Station Customer Environment Update

- Work led by Countywide Planning & Development
- Improvements include major enhancements to the station's safety, security, universal accessibility, and overall customer experience
- Metro's updated design standards for subway station interiors are state of the art, developed using 7MC Station as canvas and employ best practices from the world's best transit systems
- Project Schedule
 - 30% design and detailed cost estimates complete
 - Identify capital funding in Q4 FY25/Q1 FY26
 - Construction completion: target 2028 Games
 - Phasing of most critical elements in time for 2028 Games may be necessary
- Work coordinated across departments



Before

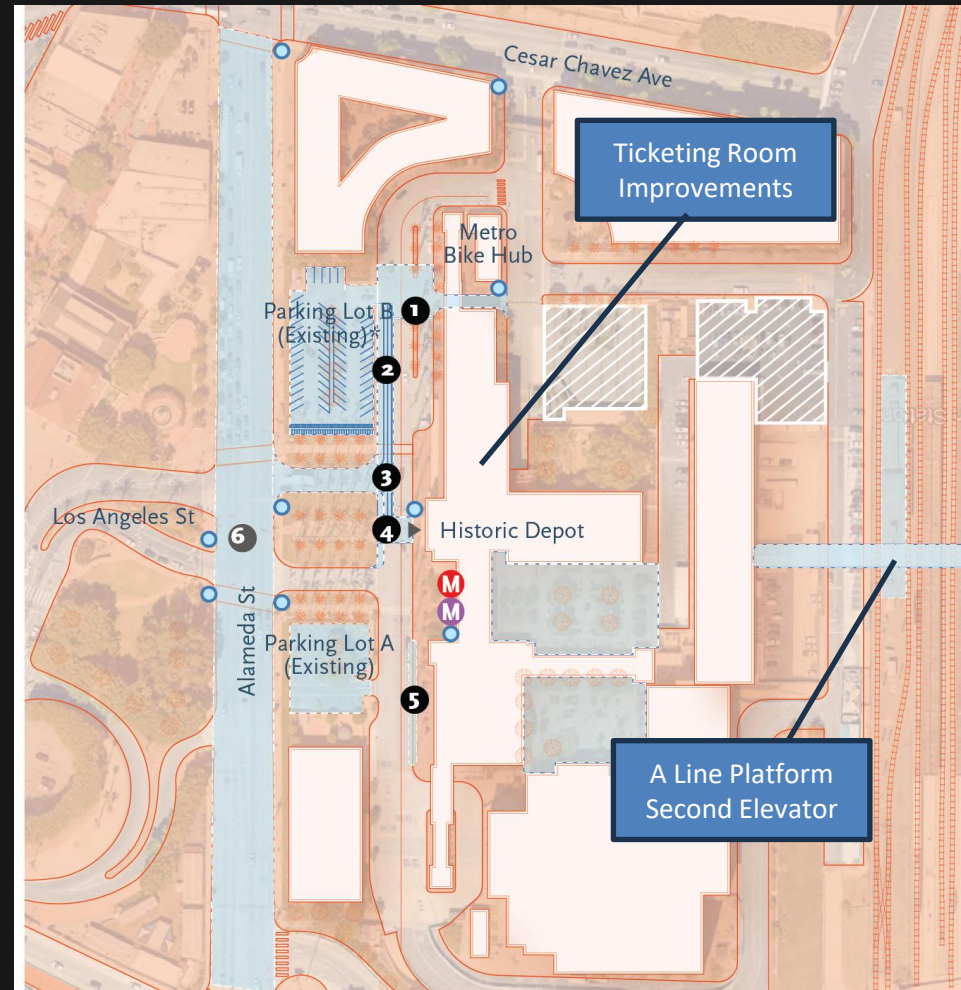


After



LA Union Station

- A Line Platform Second Elevator
- Pedestrian improvements
 - Install widened, raised, enhanced crossing that allows bicyclists to connect to bike hub entrance
 - Extend sidewalk and install protected multi-use path to connect to existing Metro Bike Hub
 - Install conflict striping in the intersection
 - Add extended crosswalk
 - Add curb ramps alongside taxi and Dodger bus pickup zone for improved ADA access
 - Enhanced crosswalks
- Ticketing Room Improvements
 - Upgrade historic wood raised floor system behind the ticket counter to enhance viability for future events
 - Install rigging systems at overhead truss system for event use
 - Renovate back of house areas for event use of "green room"



2028 Games Regional Transportation Summit Sept 4-5, 2025

- Thursday, September 4, 2025
 - Transportation Practitioners
 - 300+ attendees
 - Workshop deep dives on GETS, Wayfinding, Fan Zones and Open Streets, Accessibility, TDM, Customer Journey and Customer Journey Mapping
- Friday, September 5, 2025
 - Transportation Adjacent Stakeholders
 - 200+ attendees
 - Main Stage Panels
 - GME Principals
 - System Wide Enhancements
 - Venue Area Enhancements



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Next Steps

- Advance project development for accessibility and key station projects
- Seek funding for those projects that are not yet funded
- Collaborate with GME partners and engage with accessibility stakeholders, including customers with disabilities, to iterate project designs
- Deliver an enhanced transit system that is inclusive, intuitive, and ready to welcome the world in 2028