

Metro's Homeless Outreach Quarterly Update

January 2022

Operations, Safety and Customer Experience
Committee



Metro[®]

Metro's Street Based Outreach



People Assisting the Homeless (PATH)

Metro's Homeless Outreach Service Provider



8 Street Based Outreach Teams

40 PATH staff deployed 7 days per week on Metro's system and at encampment sites on or near Metro-owned property



Multi-Disciplinary Teams

Outreach workers, Case managers, Addiction Specialists, Clinicians, and Medical Personnel



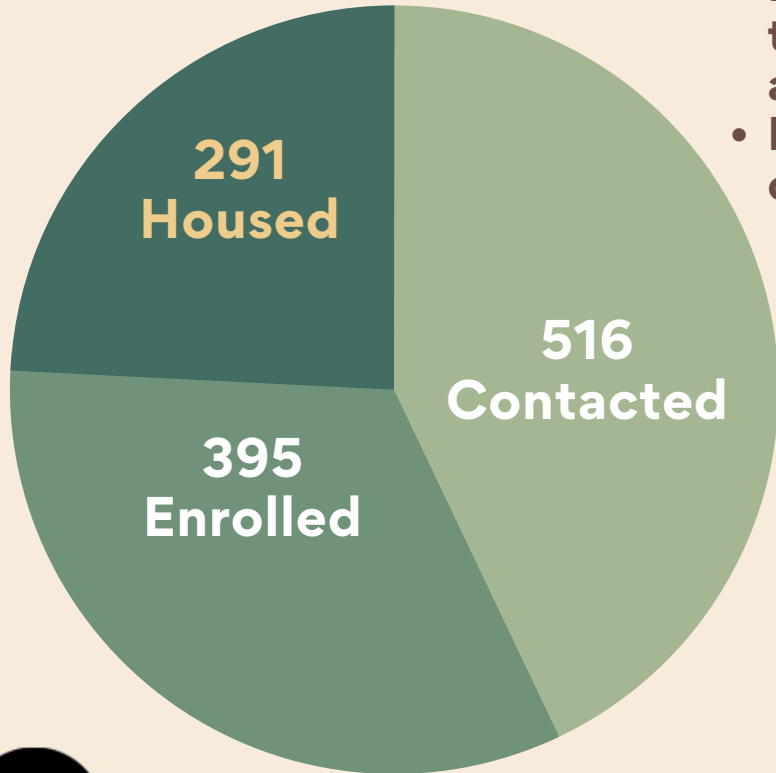
Tracking Impact

PATH collects data regarding each contact, enrollment/engagement, housing placement, records success stories and shares challenges

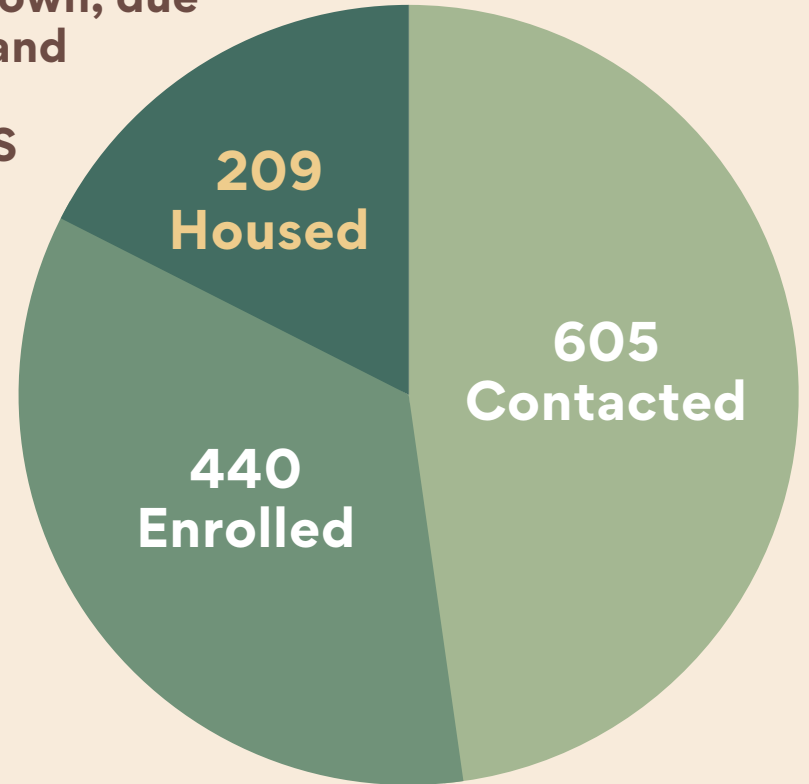


Outreach Impacts

- > 15% increase in contacts
- > 10% increase in enrollments
- Housing referrals are down, due to COVID restrictions and availability
- PATH is exceeding DHS countywide targets



M Previous Quarter
June - August 2021



Current Quarter
September - November 2021

Public Safety and Security



End of Rail Line Outreach

Initial outreach contacts and supports Metro's transit Operations - Facilities & Maintenance Teams



Partnerships around LA County

SSLE coordinates outreach efforts with law enforcement partners who have dedicated and trauma informed trained staff after-hours and when PATH is not available



Next Steps

LAHSA POINT IN TIME COUNT

Working with LAHSA to conduct accurate annual point in time count on Metro's bus and rail system

EXPANDING OUTREACH

Engaging LA Mission and other SPA lead coordinators for support during major events

PROGRAM ASSESSMENT

~~Exploring additional funding opportunities, working with external local partners and conducting comprehensive assessment~~



Thank you.

