

# **Metro ExpressLanes Fiscal Year 2018 Performance Report**

**October 17, 2018**



**Metro**

# FY2018 Performance Summary

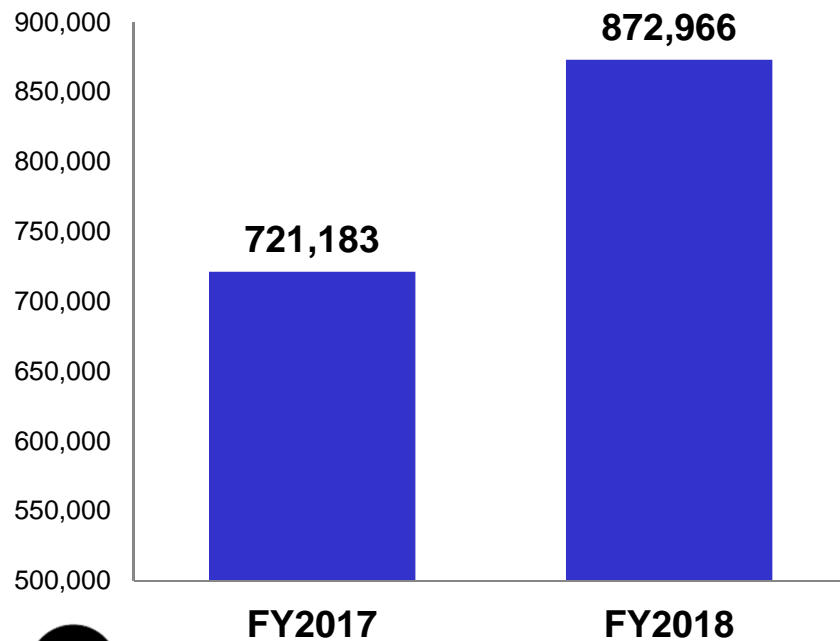
- **Over 195 million vehicle trips have been taken on the ExpressLanes in 5+ years of operations.**
- **702,500 Metro ExpressLanes FasTrak accounts have been opened.**
- **Metro ExpressLanes users save time compared to driving in the General Purpose Lanes:**
  - **An average of 13 minutes saved during the AM commute**
  - **An average of 7 minutes saved in the PM commute**
- **Between FY17-18, HOV-only minutes decreased by 14% and 5.8% on the I-10 and I-110, respectively.**



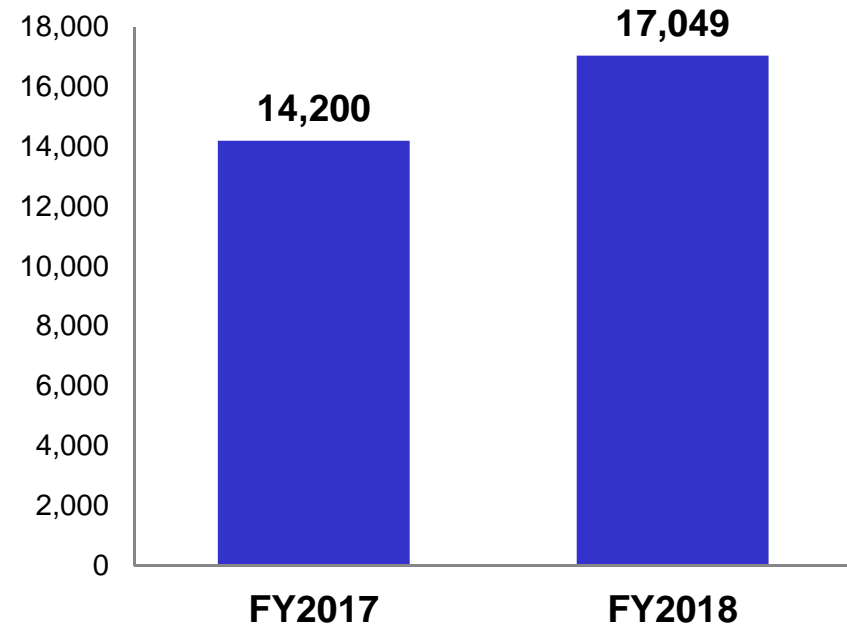
# FY18 Transponders and Accounts

- **872,966** transponders issued from inception through June 30, 2018, a **21% increase over FY17**
- **17,049** total Low-Income Assistance Plan accounts opened from inception, a **20% increase over FY17**

### FasTrak Transponders Issued

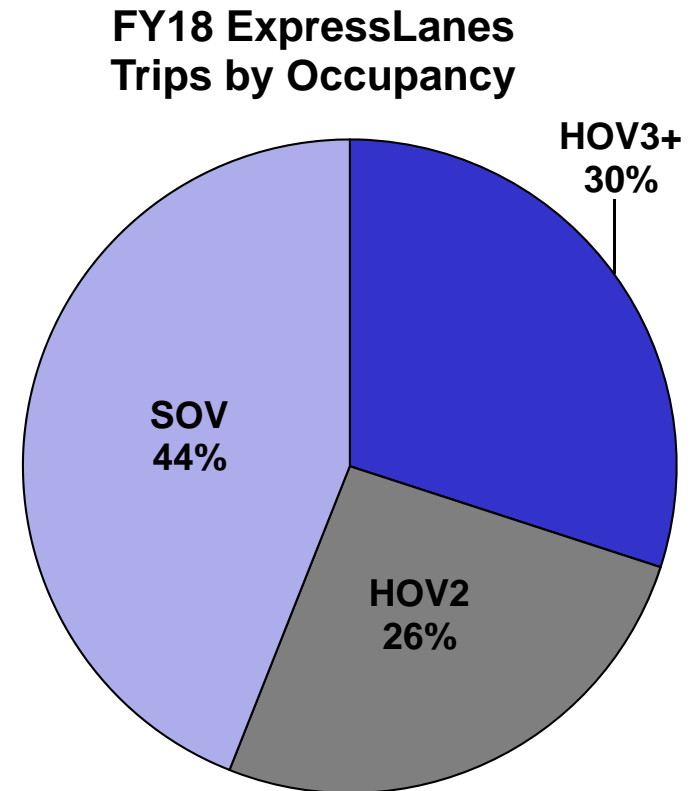
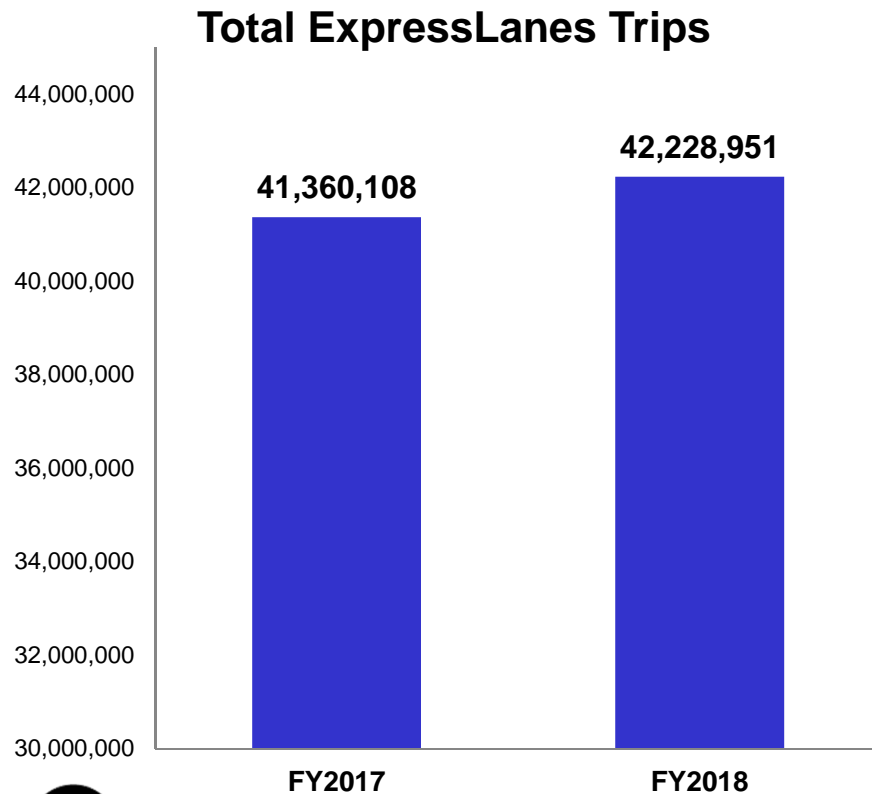


### Low-Income Assistance Plan Accounts Opened



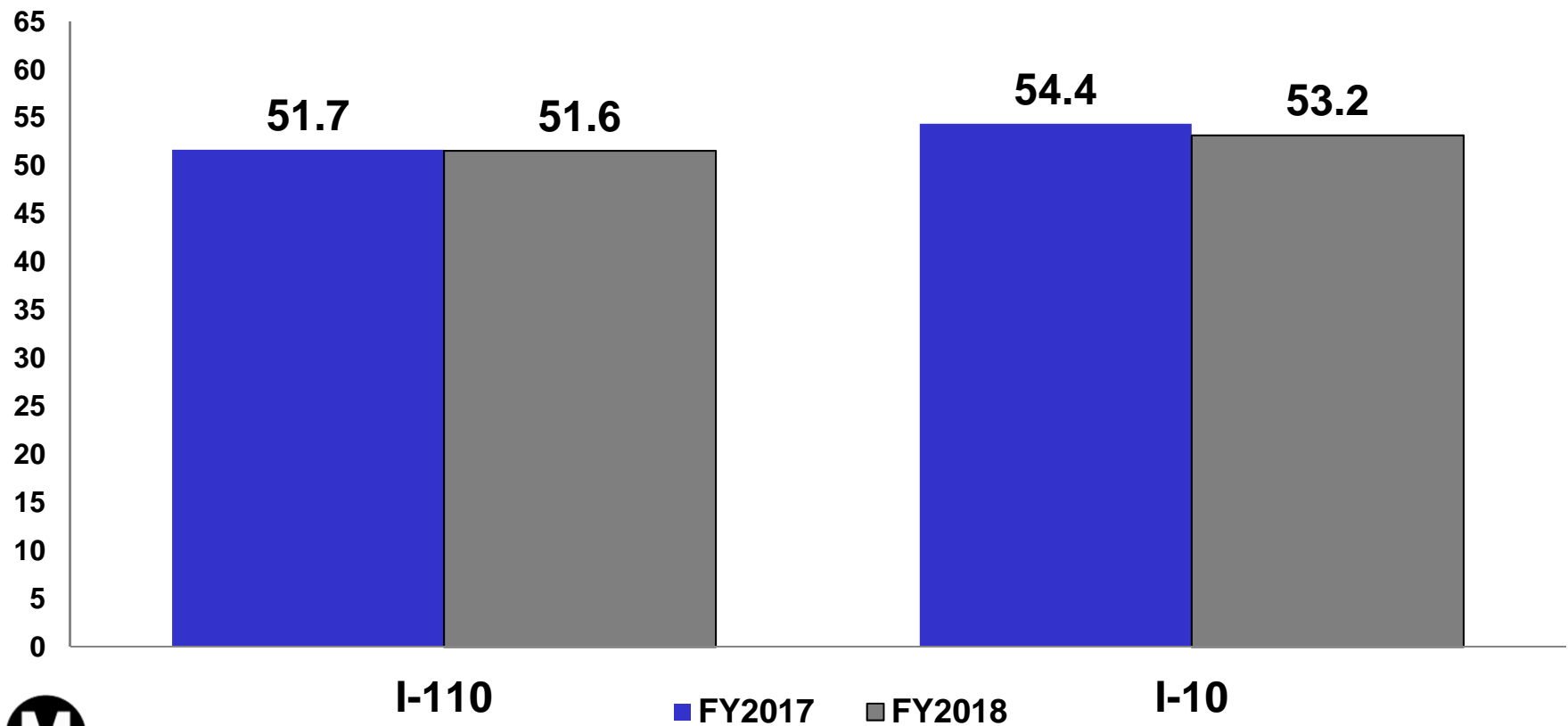
# ExpressLanes Trips

- In FY18 vehicle trips exceeded 42 million trips; a 2% increase over FY17
- 56% of ExpressLanes users drive in a vehicle with 2 or more occupants, the remaining 44% drive alone



# FY18 ExpressLanes Travel Speeds

## Average ExpressLanes Speeds (mph) – AM Peak Period



# 2018 Annual Customer Survey Findings

- **Conducted from August 1-15, 2018**
- **81,748 respondents**
- **Findings:**
  - **90% of respondents are satisfied with the amount of time saved relative to the toll paid; 10% increase over FY17**
  - **89% of respondents are satisfied with the maintained speed**
  - **93% of respondents are satisfied with safety of the ExpressLanes**
  - **More than 75% of respondents would support Metro ExpressLanes projects on additional LA County roadways**

# ExpressLanes 5<sup>th</sup> Year Anniversary

- **The Metro ExpressLanes celebrated the 5<sup>th</sup> anniversary of operations in FY18.**
  - I-110 ExpressLanes opened November 10, 2012
  - I-10 ExpressLanes opened on February 23, 2013
- **In appreciation of our customers:**
  - Tolls were reversed for trips taken on the anniversary date of each corridor.
  - All Low-Income Assistance Program participants received toll credits.
  - Transit riders at the El Monte and Harbor Gateway Transit centers received ExpressLanes branded giveaways.



# ExpressLanes Network Expansion Efforts

- **Network Project Study Report (PSR) for the I-10, I-405, and I-605 is scheduled to be completed in Summer 2019.**
- **I-105 ExpressLanes from I-405 to I-605:**
  - **Draft Project Approval/Environmental Document (PA/ED), Concept of Operations and Investment Grade Traffic & Revenue Study are expected to be released in Summer 2019.**
- **I-605 ExpressLanes from I-10 to I-105:**
  - **Draft PA/ED, Concept of Operations, and Level 2 Traffic and Revenue Study is scheduled to be released in Summer 2019.**

