

Management Audit Services

FY 2025 First Quarter Report

Finance, Budget & Audit Committee
November 21, 2024

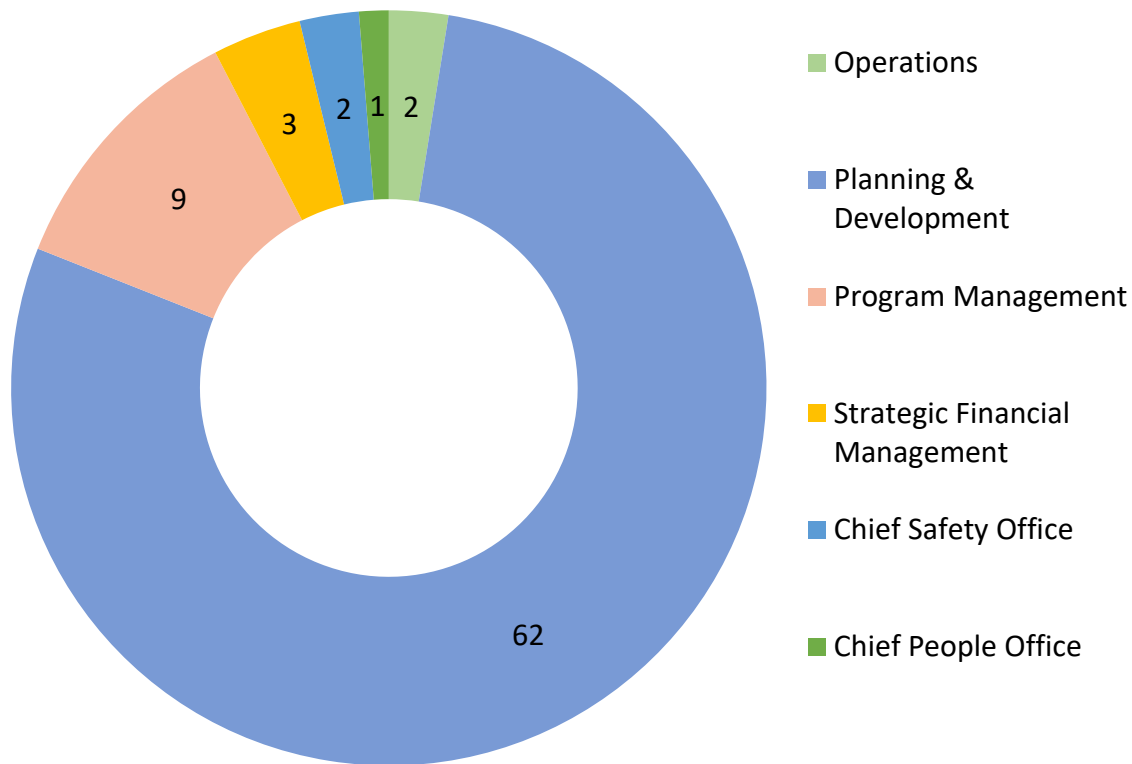
Kimberly Houston, Deputy Chief Auditor



MANAGEMENT
AUDIT SERVICES








In Progress: MAS Audit Activity

Agency Representation



- 7 Performance Audits
- 75 Contract, Financial and Compliance Audits

In Progress: Performance Audits

	Audit Title	Description	Estimated Completion		
			FY25 Q2 Oct - Dec	FY25 Q3 Jan - Mar	FY25 Q4 Apr - Jun
1	Third Party Risk Management	Assess Metro's third party risk management policy and program, with a focus on management of information security risks.			
2	Business Continuity Plan - Bus	Evaluate the adequacy of Bus Operations' COOP and SOPs to support Bus Operations' mission essential functions during emergencies.			
3	Employee Pension Benefits	Verify accuracy of pension payroll deductions and contributions for active eligible employees.			
4	Employee Health Care Benefits	Verify accuracy and completeness of health / dental benefits enrollment and corresponding payroll deductions for all active eligible recipients, excluding represented employees and retirees.			
5	Eastside Access Improvement Project	Assess whether usage of funds complied with applicable terms and determine whether the scope aligned with the board approved scope and other agreements.			
6	Purple (D-Line) Extension 1	Evaluate the state of processes and planning for final-year activities (testing, certification, training, activation) of PDLE1 transit project prior to start of revenue operations.			
7	Physical Security Monitoring Equipment	Assess the adequacy of policies and procedures regarding video monitoring equipment at the agency.			

Completed: Critical Spare Parts Inventory

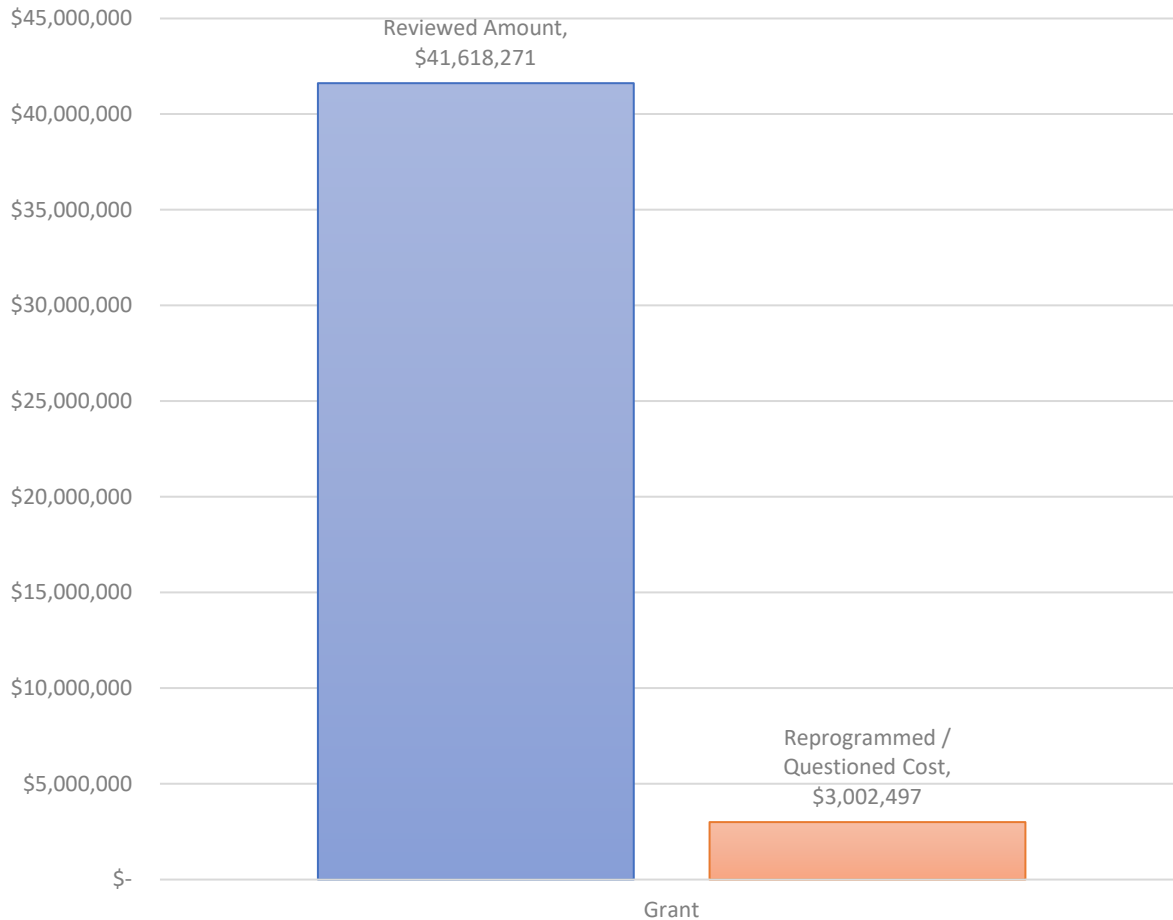
Objective

Determine if Logistics is managing the critical spare parts inventory in accordance with Metro policies and procedures and evaluate how Logistics identifies critical components to ensure availability.

Audit Results

Critical spare parts inventory records appeared complete, and the staff was experienced and knowledgeable. However, MAS noted improvements in parameters used to establish reorder points for critical spare parts, classification of business impact codes used to indicate the criticality of parts impacting revenue vehicles and warehouse physical access oversight.

Completed: Contract, Financial & Compliance Audits



- Delivered financial audits that reviewed \$42M of funding and identified \$3M (9%) for reprogramming

Thank you