



Metro

Public Safety Advisory Committee (PSAC)

PSAC Background

Second PSAC cohort refinements include:

1. Moved PSAC from Metro's System Security and Law Enforcement Department to the Customer Experience Department.
2. Established a selection process ensuring diverse representation of Metro riders.
3. Extended PSAC's second cohort membership term from one year to two years, with staggered terms.
4. Established a better-defined structure to support impactful meetings.
5. Established a clear scope of authority and workplan.

PSAC Membership Structure

- 15 Voting community members
- 3 Non-voting community alternates
- 3 Ex-officio frontline employee members
- 2 Ex-officio frontline employee alternates

PSAC Member Selection Process

Staff reviewed over 200 applications and interviewed the top 30 candidates. The top 15 candidates were interviewed by CEO and Chiefs of departments. The new PSAC members are representative of Metro’s diverse riders.

Following is the committee’s breakdown by race/ethnicity, gender, orientation and income.

Race / Ethnicity	Count	%
Black/African American	4	27%
Asian/Pacific Islander	2	13%
Hispanic/Latinx	5	33%
Caucasian	4	27%
Grand Total	15	100%

Sexual Orientation	Count	%
Heterosexual or straight	8	53%
Bisexual	3	20%
Gay	2	13%
Decline to state	2	13%
Grand Total	15	100%

Annual Income	Count	%
Under \$5,000	1	7%
\$5,000 - \$9,999	1	7%
\$20,000 - \$24,999	2	13%
\$50,000 - \$74,999	5	33%
\$75,000 - \$99,999	1	7%
\$100,000 - \$149,999	4	27%
\$150,000 or more	1	7%
Grand Total	15	100%

Gender	Count	%
Female	9	60%
Male	6	40%
Grand Total	15	100%

PSAC Members

15 Voting Members

1. Brandon Cheng
2. Candis Welch
3. Catherine Baltazar
4. Darryl Goodus*
5. David Sanchez
6. Delia Arriaga
7. Estar (Hyeonjin) Park
8. Florence Annang*
9. Jeremy Oliver-Ronceros
10. John Curley
11. Mariana Estrada
12. Mary Rose Fissinger
13. Misty Wilks
14. Olga Lexell
15. Troy Pierce

* Returning Member

3 Community Alternates

1. Edward Duong
2. Hector Soliman-Valdez
3. Jose Briceno Perez

Ex-Officio Frontline Employee Members

1. Rafaele Mastrangelo
2. Daniel De La Cruz
3. Stephanie Bunker

Ex-Officio Frontline Employee Alternate

Melissa Williams

PSAC Executive Leadership

Chair, Jeremy Oliver-Ronceros
Vice-Chair, Misty Wilks
Secretary, Catherine Baltazar



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PSAC Work Plan

The work plan outlines five objectives that will frame the PSACs scope of work. PSAC members, working with the CEO and Metro staff, will identify key strategies and milestones that the committee can review, evaluate, and/or help initiate.

The five objectives are:

1. Enhance the Customer Experience by addressing perceptions of safety for riders and employees through infrastructure.
2. Enhance the Customer Experience by addressing perceptions of safety for riders and employees through transparency and the use of data and technology.
3. Enhance the Customer Experience tied to safety for people with disabilities and aging.
4. Monitor strategies to address unhoused people sheltering on the system.
5. Monitor strategies that provide alternatives to law enforcement on the system.

PSAC Launch and Progress

PSAC second cohort was onboarded at a special retreat and has held three public meetings.

February 25, 2023

- Received a Brown Act training
- Briefed and provided comments on Westlake MacArthur Park Station Pilot Interventions

March 16, 2023

- Briefed on Metro's multi-layered approach to public safety
- Briefed on Metro's System Security and Law Enforcement Board reports:
 - Bias Free Policing Policy and Public Safety Data Analytics Policy
- Elected a Chair and Vice Chair

April 6, 2023

- Briefed on key results from Metro's 2022 Customer Experience Survey and 2021 Public Safety Survey
- Briefed on the Metro Ambassador Program
- Approved framework for the 2023-2024 Work Plan
- Approved the Charter & Bylaws



Thank You



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