

VINYL SEAT REPLACEMENT Improving Customer Experience



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Operations, Safety & Customer Experience Committee Meeting
June 16, 2022

Approval of Contract to Refurbish Seat Inserts

- **Objective - Improve Customer Experience**
 - Convert 100% of buses to vinyl seat inserts
- **Approval of Contract with Molina Manufacturing**
 - FY23 – provides for replacement of remaining seat inserts to vinyl
 - FY24 – provides for replacement of damaged seat inserts
- **Plan to refurbish remaining seat inserts to vinyl by June 30, 2023**

Background – FY22 Accomplishments

- New Buses Arrived with Vinyl Seat Inserts
 - ✓ New bus contracts modified to require Vinyl Seat Inserts
 - ✓ New buses arrived with new vinyl seat inserts – 333 buses
- Conversion of Existing Bus Fleet
 - ✓ Funding established to convert 350 buses
 - ✓ Converted 550 buses with vinyl seat inserts

Fabric vs Vinyl Seats

Fabric Seats	Vinyl Seats
• Retains dust, dirt moisture and other liquids • Require special cleaning equipment • Time consuming and requires drying period	• Easier to clean, sanitize and wipe down • Bottom drain hole to prevent moisture from spills • No special equipment required for cleaning • Quickly wipes up spills with no drying time

Removal of Fabric Seat Inserts



Remove seat inserts
from bus



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Remove fabric material
from seat inserts

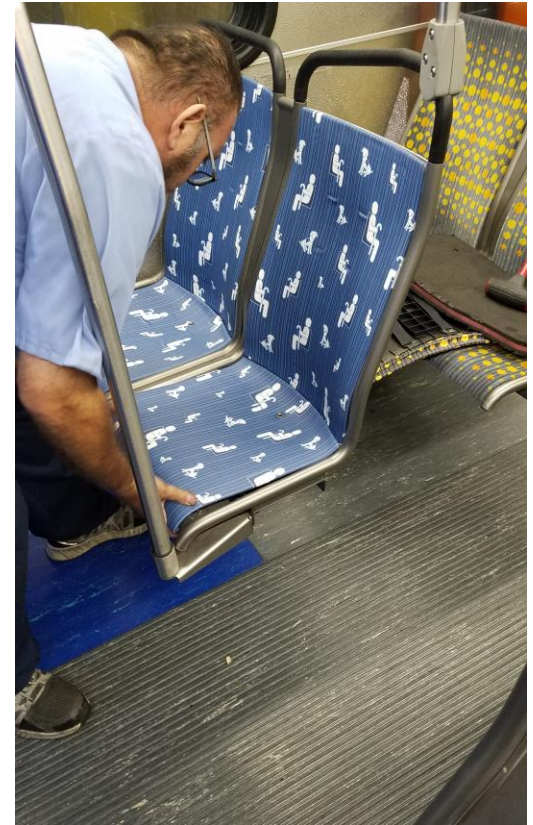
Installation of Vinyl Seat Inserts



Prepare New Seat
Insert



Install New Seat
Insert



Install New ADA
Seat Insert

Questions?