

# March 2024

## Monthly Update on Public Safety

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# January 2024 Public Safety Trends & Stats

## Systemwide:

- Crimes Against Persons were **down 12%** from December 2023 and **down 16.8%** from a year ago in January 2023.
- Crimes Against Property were up 7.4% from December 2023 and down 1.7% from a year ago in January 2023.
- Crimes Against Society increased by 16.5% from December 2023 due to Metro’s continued efforts to remove individuals from the system for trespassing in the ancillary areas and for narcotics use; it increased by 566.7% compared to January 2023 before efforts to support the ancillary areas went into effect.
  - Law enforcement, transit security, and contract security’s collaborative efforts in critical areas led to a 17.3% increase in trespassing arrests and a 15% increase in narcotics arrests compared to December 2023.

Systemwide	Jan-24	Dec-23	% Change Jan 24 vs Dec 23	Jan-23	% Change Jan 24 vs Jan 23
Crimes Against Persons	154	175	-12.0%	185	-16.8%
Crimes Against Property	58	54	7.4%	59	-1.7%
Crimes Against Society	460	395	16.5%	69	566.7%
Ridership	24,024,647	23,362,749	2.8%	21,234,326	13.1%
Crimes Against Persons per 1 Million Boardings	6.41	7.49	-14.4%	8.71	-26.4%
Crimes Against Property per 1 Million Boardings	2.41	2.31	4.4%	2.78	-13.1%
Crimes Against Society per 1 Million Boardings	19.15	16.91	13.2%	3.25	489.2%

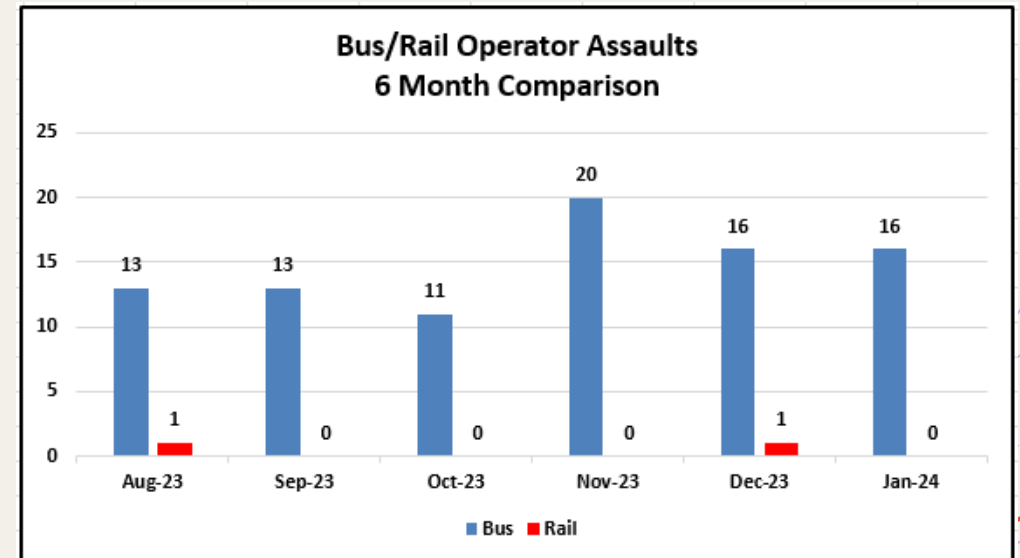
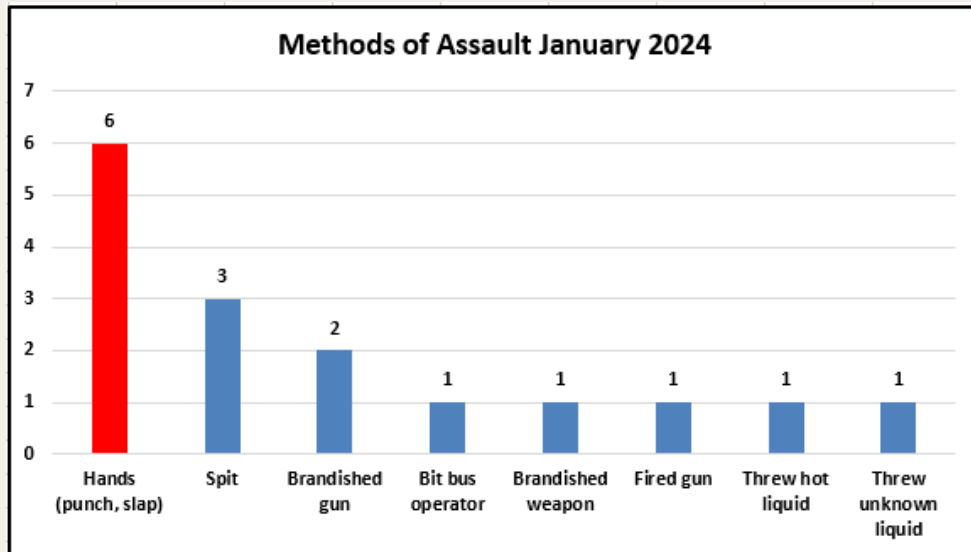
## Per 1 million boardings:

- Crimes Against Persons decreased by 14.4% compared to December 2023 and decreased by 26.4% when compared to January 2023.
- Crimes Against Property increased by 4.4% compared to December 2023 and decreased by 13.1% compared to January 2023.
- Crimes Against Society increased by 13.2% compared to December 2023 and increased by 489.2% compared to January 2023.

# January 2024 Operator Assaults

Top Reasons for Assault	
Reason	Count
No reason	5
Told to exit	2
Wanted to board	2
Demanded stop	1
Missed stop	1
Operator honked horn	1
Told to lower voice	1
Told to wait to board	1
Traffic dispute	1
Was told to sit up	1
<b>Grand Total</b>	<b>16</b>

- **Operator assaults decreased from 17 in December to 16 in January**
- Using hands (punch, slap), spitting on the operator, and brandishing a gun were the top three methods of assault
- No reason specified, told to exit, and wanting to board when the bus was not in service were the top reasons for assaults
- Ongoing operator safety strategies include: Dedicated Transit Security bus riding teams, Law Enforcement boarding teams, Ambassadors on buses, bus barrier retrofit, and de-escalation training.



# Multi-Layered Deployment Update

Since July 10, 2023, Metro has been utilizing a multi-layered deployment, which has a significant impact across the entire rail system, including end-of-line stations and mid-point (focus) stations, decreasing the number of non-destination travelers that are required to leave the rail system at the end of the night when the system closes.

The following reflects the results of the deployment for the month of January.

- 118 citations and 151 written warnings issued by Transit Security Officers
- Contract Security cleared 18,363 trains and offloaded 28,363 patrons
- Law enforcement conducted:
  - 751 arrests
  - 674 citations
  - 1,942 warnings

# Metro Ambassadors Update

## Support

Metro Ambassadors continue to support riders, connect them to resources, and report incidents and maintenance needs. They were deployed on all Metro Rail Lines, including G and J lines, and bus lines 210, 40, 20, and 720.

## Connect

For the month of January 2024, Metro Ambassadors conducted 61,536 customer engagements and reported the following:

- 2,557 Cleanliness Issues
- 1,146 Graffiti Incidents
- 372 Elevator and Escalator Problems
- 223 Safety Issues

## Report

For the month of January 2024, Metro Ambassadors reported 18 Narcan incidents, with two drug-related fatalities:

- (6) incidents at Westlake/MacArthur Park Station
- (2) incident on a Train
- (2) Incidents at Grand Ave. Arts/Bunker Hill Station
- (2) incidents at Union Station.
- (1) incident at Wilshire/Vermont Station
- (1) Incident at Del Amo Station
- (1) Incident at 7th Street/Flower Bus Stop
- (1) Incident at Universal City/Studio City
- (1) Incident at Little Tokyo/Arts District Station
- (1) incidents at 7th St./Metro Ctr.