

# Electric Vehicle Charging Stations Operations and Maintenance Services Contract

Contract No. OP127536000

Operations, Safety, and Customer Experience Committee  
April 16, 2026

# Recommendation

AUTHORIZE the Chief Executive Officer to:

- A. AWARD a firm fixed unit rate contract, Contract No. OP127536000 to Axxera Inc. for the Electric Vehicle Charging Stations – Operations & Maintenance services, inclusive of a five-year base in the Not-To-Exceed (NTE) amount of \$2,373,210, and \$1,008,000 for the first one-year option, and \$1,008,000 for the second one-year option, for a total NTE amount of \$4,389,210 subject to the resolution of any properly submitted protest, if any;
- B. EXECUTE individual contract modifications within the Board-approved contract modification authority.



- ***Current network & contract:*** Third-party vendor has managed EV charging (operations, maintenance, installation) since 2019; contract expires April 30, 2026.
- ***Existing system:*** 168 Level 2 chargers (148 active) across Metro divisions and park-and-ride sites.
- ***Planned expansion:*** Network expected to grow to ~3,000 chargers within five years.
- ***Critical operations:*** O&M needed to support four uses—employee, non-revenue fleet, park-and-ride, and public charging.
- ***Procurement action:*** Competitive solicitation ensures continuity of current operations and supports future system expansion.

# Discussion

**Comprehensive services:** Operate & maintain chargers; network/payment systems; customer access & subscriptions; performance reporting; support future deployment.

**Scale & delivery model:** Enables up to ~3,000 chargers using utility programs, grants, private partners, and potential public-private partnerships to reduce upfront Metro costs.

**Competitive process:** Evaluated technical performance (schedule, quality, reliability) and price, with direct negotiations to clarify scope and costs.

**Risk reduction:** Negotiated procurement helps resolve ambiguities and minimize delivery risks for a complex program.

**Labor alignment:** No conflict with union agreements; does not impact existing staff roles or responsibilities.



# DEOD Commitment

- **Participation goals:** 30% Small Business Enterprise (SBE) and 3% Disabled Veteran Business Enterprise (DVBE) targets; RFP issued as a Medium-Size Enterprise/set-aside.
- **Compliance:** Axxera (SBE prime) met goals with 30% SBE and 3% DVBE commitments.
- **Local Small Business Enterprise (LSBE) program:** Offers 5% evaluation bonus for  $\geq 30\%$  local small business subcontracting.
- **LSBE status:** Axxera is not an LSBE and did not commit to LSBE subcontracting; not eligible for the LSBE preference.

# Proposal Evaluation

**AWARDEE:** Axxera, Inc.

EVALUATION CRITERIA	MAXIMUM POINTS	Axxera, Inc.
Qualifications of the Prime's Experience and Skills	30.00	26.85
Capability to Provide Ongoing Services	35.00	31.95
Capability to Transition and Implement Services	20.00	17.10
Price Proposal	15.00	15.00
Local Small Business Enterprise Preference Program*	5.00	0.00
<b>Total Score</b>	<b>105.00</b>	<b>90.90</b>

\*Axxera, a non-LSBE Prime, did not make a commitment to LSBE subcontractors and is ineligible for the LSBE Preference.



# Next Steps

Upon Board approval, staff will execute the contract. Material activities and work products relative to the support provided by this contract will be included in Metro's annual sustainability report.

