

## ATTACHMENT D

### Willowbrook/Rosa Parks Station Improvements Project Summary

In October 2015, the Metro Board of Director, approved a Preliminary Project Funding Plan for the Willowbrook/Rosa Parks Station Improvement Project (Project) and authorized Metro to execute a contract with RNL Design to complete the final design for a comprehensive renovation and expansion of the Station. The Project will include a new Civic Plaza that will house a new 5,250 square foot Metro Customer Service Center, Security Facility, Operator's Lounge and a Bike Hub.

The Customer Service Center will provide a convenient, full service location, where transit-dependent and underserved residents of the Willowbrook community and southern portions of Los Angeles County, will be able to conduct TAP business and receive services from Metro. The center will also feature a Security Facility that will provide for efficient and effective emergency security and law enforcement management and response. Finally, the facility will include a new Metro Transit Court to improve its ability to respond to customers concerns arising from contested violations and to simplify the collection of fines payable from transit and parking violations.

The Civic Plaza will also include a Bike Hub that will feature self-storage bike storage lockers, bikes for short- or long-term use, valet, and repair services. Further enhancements to pedestrian accessibility and mobility will include a new buffered Class I Bike Path on Willowbrook Avenue (West) from the Station to 119th Street. As a disadvantaged community with a high percentage of zero-vehicle households and transit dependency, the Bike Hub and bike path will provide additional mobility options for non-motorized users.

The Project will also feature circulation improvements to enhance pedestrian safety and experience, and the refurbishment of functionally obsolete vertical circulation elements. The Metro Blue Line platform will be extended south to relieve overcrowding and connect to a new proposed Station entrance within the Civic Plaza. The existing bus depots will be consolidated along the new Civic Plaza on Willowbrook Avenue West and upgraded with new canopy shelters and lighting. Additionally, Station-wide site work (including reconfiguration of the existing Park & Ride lot and a new passenger pick-up/drop-off facility), landscaping, lighting and acoustical treatment under the freeway and signage will be implemented to improve safety and circulation within the Station, and enhance connections to the surrounding community, including nearby medical, educational and cultural assets which are experiencing a renaissance.



## WILLOWBROOK/ROSA PARKS STATION IMPROVEMENTS SITE MAP

1. Extended Blue Line platform
2. New southern at-grade crossing
3. Expanded transfer mezzanine
4. Real-time electronic signage
5. Custom LED lighting throughout the station
6. Upgraded stairs, escalators, and elevators
7. New community plaza & landscape
8. Metro Bike Hub
9. Metro Customer Service Center
10. Metro Transit Security Center
11. Clear wayfinding and signage
12. New pick-up and drop-off zone
13. Consolidated regional and local bus bays
14. New protected cycletrack
15. Pedestrian promenade connecting Wilmington Avenue to the station
16. New Wilmington Avenue crosswalks



**View northwest from Willowbrook Ave East toward new southern crossing and community plaza.**  
The project will daylight the station by extending the Blue Line platform south of the 105 freeway. A new pedestrian crossing will provide a safe connection across Metro and Union Pacific tracks for community and patron use.



**View east from Wilmington Ave toward new pedestrian promenade connecting Wilmington Ave to the station.**  
Improved pedestrian connections will provide safe and more direct walking paths to destinations surrounding the station.



**View south toward bus bays and community plaza**  
The mezzanine connecting the Blue and Green Lines will be expanded and include new stairs and escalators to speed connections between the rail lines. Bus bays will be consolidated and located adjacent to the new plaza to improve connectivity so that waiting for the bus isn't quite so lonely.



## PROJECT HIGHLIGHTS

### Metro Bike Hub

At the new Metro Bike Hub, users will be able to securely park their bikes, get free safety gear, shop for bike accessories, get bikes repaired (or learn how to do it themselves), and potentially build their own bikes. Metro will be conducting additional outreach to finalize Bike Hub programming.

### Metro Customer Service and Security Center

Metro's new Customer Service and Security Center will ensure that help is always available and accessible to patrons. At the Center, users can purchase monthly passes, pick up and submit reduced fare applications, find maps and schedules, and get help with route planning.

### Community Plaza

The new plaza is not just for Metro riders. The space has been designed to be used for community events year round, special exhibits, celebrations, movie nights, and food trucks.

## PROJECT SCHEDULE

2017

2018

2019

2020

Final Design & Permitting

Construction Bidding

Construction

