

## Metro Transit Security Activities (October & November 2025)

| MTS Citations and Warnings |              |               |              |
|----------------------------|--------------|---------------|--------------|
|                            | October 2025 | November 2025 | 12-Month Avg |
| Citations                  | 300          | 317           | 174          |
| Warnings                   | 278          | 307           | 144          |

| MTS Citations and Warnings - October & November 2025 |            |            |
|--|------------|------------|
| Category   | October    | November   |
| Proof of Fare  | 537        | 619        |
| Smoking/Vaping                                       | 16         | 1          |
| Blocking Access with Bicycle/Cart                    | 5          | 0          |
| Must Follow Rider Rules                              | 4          | 0          |
| Food or Drink in Closed Containers                   | 3          | 1          |
| Unruly or Loud Activities                            | 3          | 0          |
| Littering or Dumping                                 | 3          | 0          |
| Wheeled Riding Device Over 6ft Long                  | 2          | 0          |
| Hanging Outside of Metro Vehicle                     | 2          | 0          |
| Disruptive Activities                                | 2          | 0          |
| Loitering  | 1          | 1          |
| Hazardous or Flammable Materials                     | 0          | 1          |
| Urinating or Defecating                              | 0          | 1          |
| <b>Total</b>   | <b>578</b> | <b>624</b> |

In addition to Code of Conduct enforcement, Transit Security Officers (TSOs) offer safety tips, such as staying aware of surroundings while using mobile phones, and promote the Transit Watch app for incident reporting. Many TSOs are bilingual, assisting customers in languages such as Spanish, Korean, and Thai. They engage with bus operators to discuss safety issues for the Bus Safety Teams to address. When possible, TSOs give operators verbal tips on safety and de-escalation tactics to respond appropriately to potential threats.

MTS Bus Safety Teams conducted EOL operations during Owl Service on Line 2 in Exposition Park and Line 4 in Downtown Los Angeles to address bus operators' concerns about individuals refusing to alight buses at the end of the line. In October, these operations resulted in 271 removals on Line 2 and 254 removals on Line 4 for non-compliance. In November, these operations resulted in 247 removals on Line 2 and 219 removals on Line 4 for non-compliance.

| TRANSIT SECURITY BUS SAFETY TEAMS - OCTOBER 2025 |                                   |                    |                       |                              |
|--|-----------------------------------|--------------------|-----------------------|------------------------------|
| DEPLOYMENT PERIOD                                | LINES COVERED                     | TRIPS <sup>1</sup> | REMOVALS <sup>2</sup> | VERBAL WARNINGS <sup>3</sup> |
| 09/29/25 - 10/05/25                              | 115, 117, 207, 720                | 121                | 26                    | 29                           |
| 10/06/25 - 10/12/25                              | 4, 51, 115, 117, 207, 720, J Line | 150                | 61                    | 59                           |
| 10/13/25 - 10/19/25                              | 4, 117, 207, 720, J Line          | 104                | 56                    | 45                           |
| 10/20/25 - 10/26/25                              | 4, 51, 115, 117, 207, 720, J Line | 150                | 61                    | 59                           |

| TRANSIT SECURITY BUS SAFETY TEAMS - NOVEMBER 2025 |                             |                    |                       |                              |
|---|-----------------------------|--------------------|-----------------------|------------------------------|
| DEPLOYMENT PERIOD                                 | LINES COVERED               | TRIPS <sup>1</sup> | REMOVALS <sup>2</sup> | VERBAL WARNINGS <sup>3</sup> |
| 11/03/25 - 11/09/25                               | G Line, J Line, 4, 720      | 88                 | 78                    | 60                           |
| 11/10/25 - 11/16/25                               | G Line, J Line, 4, 117, 720 | 141                | 100                   | 90                           |
| 11/17/25 - 11/23/25                               | G Line, J Line, 4, 720      | 86                 | 90                    | 66                           |
| 11/24/25 - 11/30/25                               | J Line, 4, 720              | 77                 | 54                    | 39                           |

<sup>1</sup> Combined number of trips taken by BST on the referenced bus lines.

<sup>2</sup> Combined number of persons removed at the bus door for fare evasion.

<sup>3</sup> Combined number of verbal warnings given inside the bus for Code of Conduct violations.

Transit Security Fare Compliance Teams are assigned to conduct fare compliance at station turnstiles, mezzanines, and platforms. The table below provides a recap of October and November's monthly activity.

| TRANSIT SECURITY FARE COMPLIANCE TEAMS - OCTOBER 2025 |                            |                             |                           |
|---|----------------------------|-----------------------------|---------------------------|
| DEPLOYMENT PERIOD                                     | LINES COVERED <sup>1</sup> | REMOVALS-FARES <sup>2</sup> | REMOVALS-CoC <sup>3</sup> |
| 09/29/25 - 10/05/25                                   | A, B, C, E, K              | 301                         | 649                       |
| 10/06/25 - 10/12/25                                   | A, B, C, E, K              | 450                         | 753                       |
| 10/13/25 - 10/19/25                                   | A, B, C, E, K              | 383                         | 614                       |
| 10/20/25 - 10/26/25                                   | A, B, C, E                 | 273                         | 531                       |
| 10/27/25 - 11/02/25                                   | A, B, C, E                 | 235                         | 352                       |

| TRANSIT SECURITY FARE COMPLIANCE TEAMS - NOVEMBER 2025 |                            |                             |                           |
|--|----------------------------|-----------------------------|---------------------------|
| DEPLOYMENT PERIOD                                      | LINES COVERED <sup>1</sup> | REMOVALS-FARES <sup>2</sup> | REMOVALS-CoC <sup>3</sup> |
| 11/03/25 - 11/09/25                                    | A, B, C, E,                | 165                         | 175                       |
| 11/10/25 - 11/16/25                                    | A, B, C, E,                | 202                         | 392                       |
| 11/17/25 - 11/23/25                                    | A, B, C, E,                | 441                         | 484                       |
| 11/24/25 - 11/30/25                                    | A, B, C, E                 | 198                         | 313                       |

<sup>1</sup> Refers to Focus Stations and End-of-Line Stations on indicated rail line.

<sup>2</sup> Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

<sup>3</sup> Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

Transit Security Train Safety Teams provide a uniformed presence and enforce Metro's Code of Conduct aboard trains. The table below provides a recap of October and November activities.

| TRANSIT SECURITY TRAIN SAFETY TEAMS - OCTOBER 2025 |                            |                    |                             |                             |
|--|----------------------------|--------------------|-----------------------------|-----------------------------|
| DEPLOYMENT PERIOD                                  | LINES COVERED <sup>1</sup> | TRIPS <sup>1</sup> | REMOVALS-FARES <sup>2</sup> | REMOVALS - CoC <sup>3</sup> |
| 09/29/25 - 10/05/25                                | A, B, D, E                 | 84                 | 48                          | 42                          |
| 10/06/25 - 10/12/25                                | A, E, K                    | 73                 | 107                         | 36                          |
| 10/13/25 - 10/19/25                                | A, E, K                    | 77                 | 117                         | 21                          |

Attachment D

|                     |            |    |    |    |
|---------------------|------------|----|----|----|
| 10/20/25 - 10/26/25 | A, C, E, K | 26 | 92 | 17 |
| 10/27/25 - 11/02/25 | A, C, E, K | 26 | 92 | 17 |

| TRANSIT SECURITY TRAIN SAFETY TEAMS - NOVEMBER 2025 |                            |                    |                             |                             |
|---|----------------------------|--------------------|-----------------------------|-----------------------------|
| DEPLOYMENT PERIOD                                   | LINES COVERED <sup>1</sup> | TRIPS <sup>1</sup> | REMOVALS-FARES <sup>2</sup> | REMOVALS - CoC <sup>3</sup> |
| 11/03/25 - 11/09/25                                 | A, E, K                    | 24                 | 102                         | 16                          |
| 11/10/25 - 11/16/25                                 | A, B                       | 33                 | 26                          | 13                          |
| 11/17/25 - 11/23/25                                 | A, E                       | 21                 | 32                          | 5                           |
| 11/24/25 - 11/30/25                                 | A, B                       | 55                 | 44                          | 13                          |

<sup>1</sup> Combined number of trips taken by TRT on the referenced train lines.

<sup>2</sup> Combined number of persons removed at the train for fare evasion (No proof of fare).

<sup>3</sup> Combined number of verbal warnings given inside the bus for Code of Conduct violations.