





Attachment D : Early, Improved & Expanded Public Engagement Update

My Metro Budget Activity – Update

The 'My Metro Budget' online feedback platform remains open for public comment on the FY26 Budget through the end of May. As of March 19, 2025, Metro has exceeded our goal and has received over 6,000 responses, including over 4,100 unique comments. In March, Metro engaged Community Based Organizations (CBOs) using its established database through its Opportunity Center. AI-assisted comment summaries and responses for key programs are included in this month's budget update.

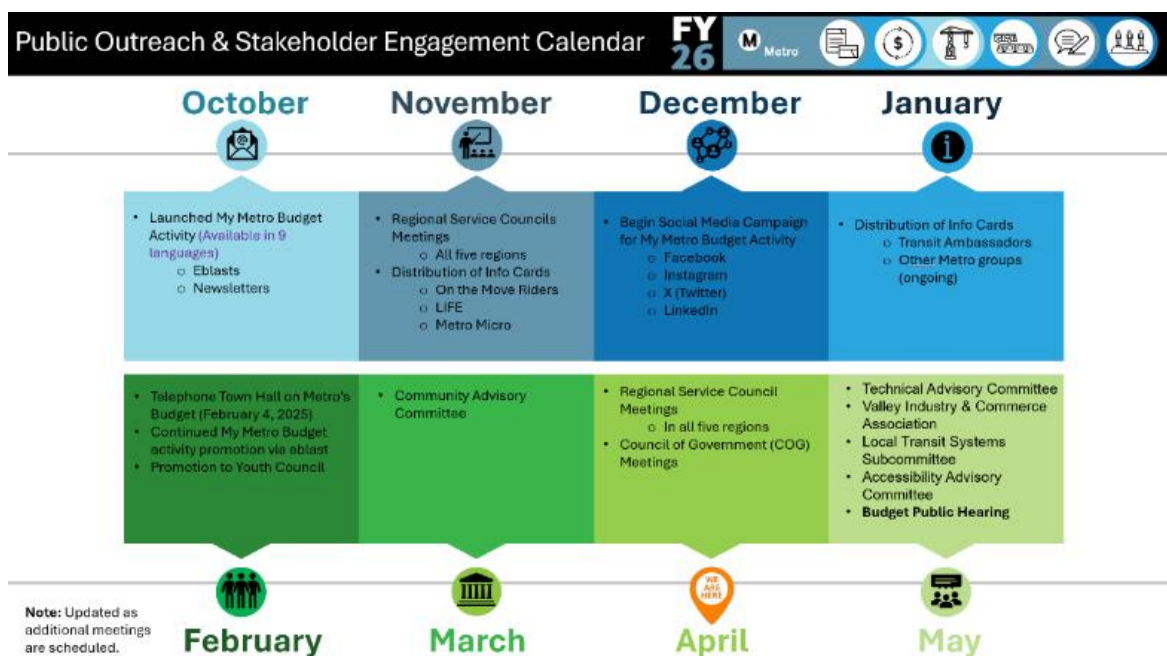
Program	What We Heard	What Metro is Doing (FY26 Budget)
Metro Transit Operations  (1,784 Comments)	Advocate funding emphasis on: <ul style="list-style-type: none"> ○ Increased bus & rail service ○ Increased bus & rail cleanliness 	<ul style="list-style-type: none"> • Station Experience (\$10M) • NextGen, Bus Speed & Reliability, bus priority lanes (\$29M) • Improved C Line, K Line, & B/D Line frequency (\$68M) • A Line to Pomona / D Line Extension Phase 1 (\$92M) • 40 service attendant positions to expand EOL & mid-line rail car cleaning 7 days/week, 3 shifts/day (\$8.3M) • 34 custodial positions - A & D Line (\$4.8M)
Capital Improvement Program (CIP)  (120 Comments)	Advocate funding emphasis on: <ul style="list-style-type: none"> ○ Increase safety on the system ○ Continuing fleet electrification ○ Improving reliability ○ Maintenance of existing infrastructure 	<ul style="list-style-type: none"> • Safety (\$16.6M) • Electrification <ul style="list-style-type: none"> ○ Zero Emissions Buses (ZEB) and Charging Infrastructure (\$92.2M) • Improve Bus & Rail Car Reliability <ul style="list-style-type: none"> ○ Overhaul/Midlives (\$151.4M) ○ New Vehicles (\$111.2M) • Maintenance & Repair (\$155.5M)
Public Safety  (901 Comments)	Advocate funding emphasis on: <ul style="list-style-type: none"> ○ Improve mental health & homeless issues ○ Code of conduct enforcement ○ Faregate improvements/TAP-to-Exit expansion ○ Increase law enforcement & TSO visibility 	<ul style="list-style-type: none"> • Faregate improvements (\$15.3M) • Metro Center Street Project / ESOC Capital (\$1.92M) • ESOC Operating (\$2.6M) • TCPSD Start up (\$4.8M) • Homeless outreach (\$21.5M) • Transit Security Officers (\$75.0M) • Transit Ambassador Program (\$26.0M) • Community Intervention Specialists (\$9.3M)
General Planning and Programming  (804 Comments)	Advocate funding emphasis on: <ul style="list-style-type: none"> ○ Expanding bike lanes, hubs, and storage ○ Active transportation projects ○ Improve LA Union Station 	<ul style="list-style-type: none"> • Expand Bikeshare – Operating & Capital (\$30.7M) • Bike Path projects (\$17.0M) • Bike hub/lockers (\$1.4M) • Transit to Parks (\$2.1M) • Rail to River (\$1.4M) • LA Union Station infrastructure capital (\$14.4M)

Stakeholder Meetings & Outreach Efforts

Metro is committed to aligning its FY26 Budget with its Pillars of Equity, emphasizing 'Listen and Learn' and 'Focus and Deliver.' The 'Listen and Learn' pillar was advanced through comprehensive budget outreach, resulting in the collection and analysis of significant public input. 'Focus and Deliver' is reflected in the integration of data-driven decision-making throughout the budget development process.

April and May will continue to be essential months for public outreach. Stakeholders and community meetings will be held across the county, to ensure stakeholders, riders, and the public will be heard. Visit the Finance and Budget portal

<https://budget.metro.net> for the most up-to-date information on Metro's budget development.



Telephone Town Hall

Following public feedback from the February 4, 2025, Telephone Town Hall, the Board of Directors passed Motion 25 at their February 20, 2025, meeting. This motion directs staff to address concerns regarding lighting, transit cleanliness, elevator maintenance, business engagement (SBE/DBE), Metro Bikeshare, and fare programs. Staff are required to report back within 90 days on improvement initiatives, with an update scheduled for May.