



Metro's Homeless Outreach Efforts

Quarterly Update

2020-0833

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE

Fall 2020 Homeless Count



Summary of Findings – Rail

Average Daily Homeless Population	Total
Average Morning – Total (AM)	598
Average Morning – On-Train (AM)	404
Average Morning – In-Station (AM)	194
Average Evening – Total (PM)	545
Average Evening – On-Train (PM)	307
Average Evening – In-Station	238



Summary of Findings – Bus

Average Daily Homeless Population	Total
Average Morning – Total (6AM)	777
Average Evening – Total (6PM)	1,048
Average Midnight – Total (12AM)	338
Average Late-Night – Total (2AM)	269

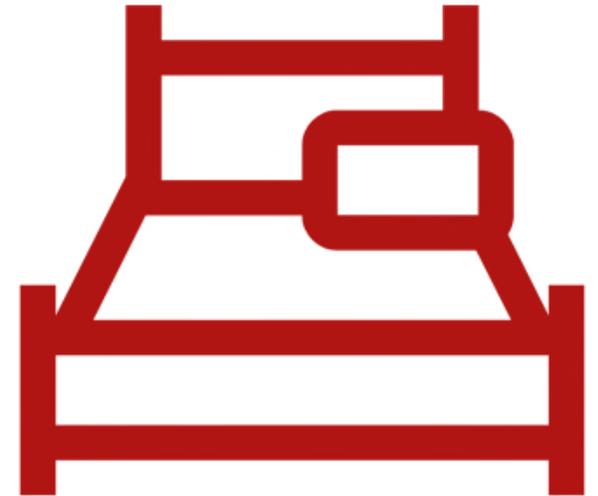
PATH C3 Team Outreach Data

Performance Measures - Monthly	Number of Persons Served July 2020	Number of Persons Served August 2020	Number of Persons Served September 2020	Number of Persons Served October 2020	Number of Persons Served November 2020	Number of Persons Served December 2020	Quarterly Total Served	Contract YTD Total Served
Number of unduplicated individuals-initiated contact (pre-engagement phase)	170	218	248	218	118	160	1,132	8,159
Number of Unduplicated individuals engaged (engagement phase)	95	199	220	99	50	93	756	4,180
Number of unduplicated individuals engaged who successfully attained an interim housing resource (this includes crisis and/or bridge housing)	39	35	34	32	44	21	205	1,902
Number of unduplicated individuals engaged who are successfully linked to a permanent housing program	1	11	0	1	1	0	14	414
Number of unduplicated individuals engaged who are permanently housed	11	12	15	1	6	19	64	337

Quarterly Summary Motel Placements

P.A.T.H. Motel Placements

- ▶ July: 53 homeless persons were housed in 29 motel rooms
- ▶ August: 58 homeless persons were housed in 39 motel rooms
- ▶ September: 71 homeless persons were housed in 41 motel rooms
- ▶ October: 69 homeless persons were housed in 41 motel rooms
- ▶ November: 51 homeless persons were housed in 26 motel rooms
- ▶ December: 28 homeless persons were housed in 17 motel rooms



Operation “Shelter the Unsheltered”



Heightened presence of outreach teams and law enforcement partners at select stations for end of the line services



Closure of Metro Stations nightly 12:00 – 4:00 a.m. to clean and sanitize stations



Off-loading of all riders at the end of the line. Riders must exit through the turnstiles and retap to reenter train platform



Outreach Teams positioned at turnstiles to offer housing, mental health and addiction resources.

Operation “Shelter the Unsheltered”

July 1, 2020 – December 31, 2020

Operation Summary	Qt.
# OF AM OFF-LOADINGS	32,858
# OF PM OFF-LOADINGS	6,840
TOTAL	39,698
# OF INDIVIDUALS SHELTERED (MTS, LAPD, LASD, LBPD, and PATH)	227
# OF INDIVIDUALS SHELTERED (PATH only)	189
# OF INDIVIDUALS CONTACTED (LA DOOR only)	1,532
# OF INDIVIDUALS CONTACTED (THE DREAM CENTER only)	1,036

Outreach Ambassador Program

SSLE is working with Metro's WIN-LA Program to pilot an Outreach Ambassador Program designed to assist with Operation *Shelter the Unsheltered* that connects individuals to outreach services. Select ex-offenders will be recruited to work with PATH and law enforcement partners in this pilot program.