



# Metro's December 2020 Service Change

The journey to  
NextGen begins



Metro<sup>®</sup>

November 2020

# Key Components of Service Change

Changes  
consistent  
with



## Consolidate 8 Metro Rapid Lines with partner Local Lines

- Simpler higher frequency local service
- Stop consolidation/balance access & speed

## Add Capacity

- Extra trips for returning riders
- Improved weekday frequency on ten lines

## Other Route Changes

- Limited services consolidated with Locals
- Three lines replaced by Metro Micro
- Two lines discontinued due low usage
- Other line changes

# **Metro Rapid/Local Consolidation**

## **Eight Key Corridors with Increased Local Service:**

- Olympic Bl Lines 28 & 728**
- MLK/Crenshaw/Hawthorne Bl Lines 40 & 740**
- Broadway Lines 45 & 745**
- Long Beach Bl Lines 60 & 760**
- Vernon Av/La Cienega Bl Lines 105 & 705**
- Crenshaw Bl Lines 210 & 710**
- Soto St Lines 251 & 751**
- Atlantic Bl/Fair Oaks Ave Lines 260 & 762**

**These were selected due to Rapid having smaller share of corridor ridership, lowest travel time savings vs local line, lack of weekend Rapid service and low Rapid weekday frequency.**

# Added Service

## Added Trips

- **Weekdays: 181 trips added on 35 lines**
- **Saturdays: 74 trips added on 15 lines**
- **Sundays: 27 trips added on 5 lines**

## Improved Frequencies

- **Five Lines improved to 15-minute frequency daytime weekdays: Lines 53 (Central Av), 55 (Compton Av), 70 (Garvey Av), 152 (Roscoe Bl), 603 (Hoover St)**
- **Three Lines improved to 20-minute frequency daytime or peak weekdays: Lines 165 (Vanowen St), 234 & 734 (Sepulveda Bl)**
- **One Line improved to 30-minute frequency daytime weekdays: Line 90/91 (Sunland/Sylmar via Foothill Bl)**

# Other Notable Changes

- **New Metro Micro: Watts/Willowbrook & LAX (replace Lines 254, 612, and 625)**
- **Faster Service: Lines 20 & 60 move off 7<sup>th</sup> St to 5<sup>th</sup> & 6<sup>th</sup> St bus lanes (downtown LA); more direct route on Lines 55, 60 Owl, 62, 76, 534**
- **Improved Coverage: Line 117 at Jordan Downs; Line 161 more trips to Thousand Oaks; Line 210 all trips to serve Wilshire Western Station; Line 258 refocus on South Pasadena/Highland Park**
- **Recommence Line 106 service at East LA (suspended April 2020)**
- **Discontinued (Low Usage): Lines 126, 442, 607; Owl service Line 601, Line 55 Owl south of Willowbrook/Rosa Parks, Line 217 south of Expo Line & Lines 487/489 west of downtown LA**
- **Limited Stop Lines 302, 312, 316, 330, 351, 353, 355, 358, 364, 378 merged with partner local lines (Limited services have not operated since April)**

**All savings reinvested in high usage services**

# Marketing Plan

**Service change begins Sunday December 13**

- **Take One brochure on all buses and railcars**
- **Notices at impacted bus stops being consolidated**
- **Website, social media and print media campaigns**
- **Ambassadors at stops and on buses**
- **Metro Micro rider training**
- **Updates to stakeholders**

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Thank  
You!



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