

Executive Management Committee Meeting

Street Teams

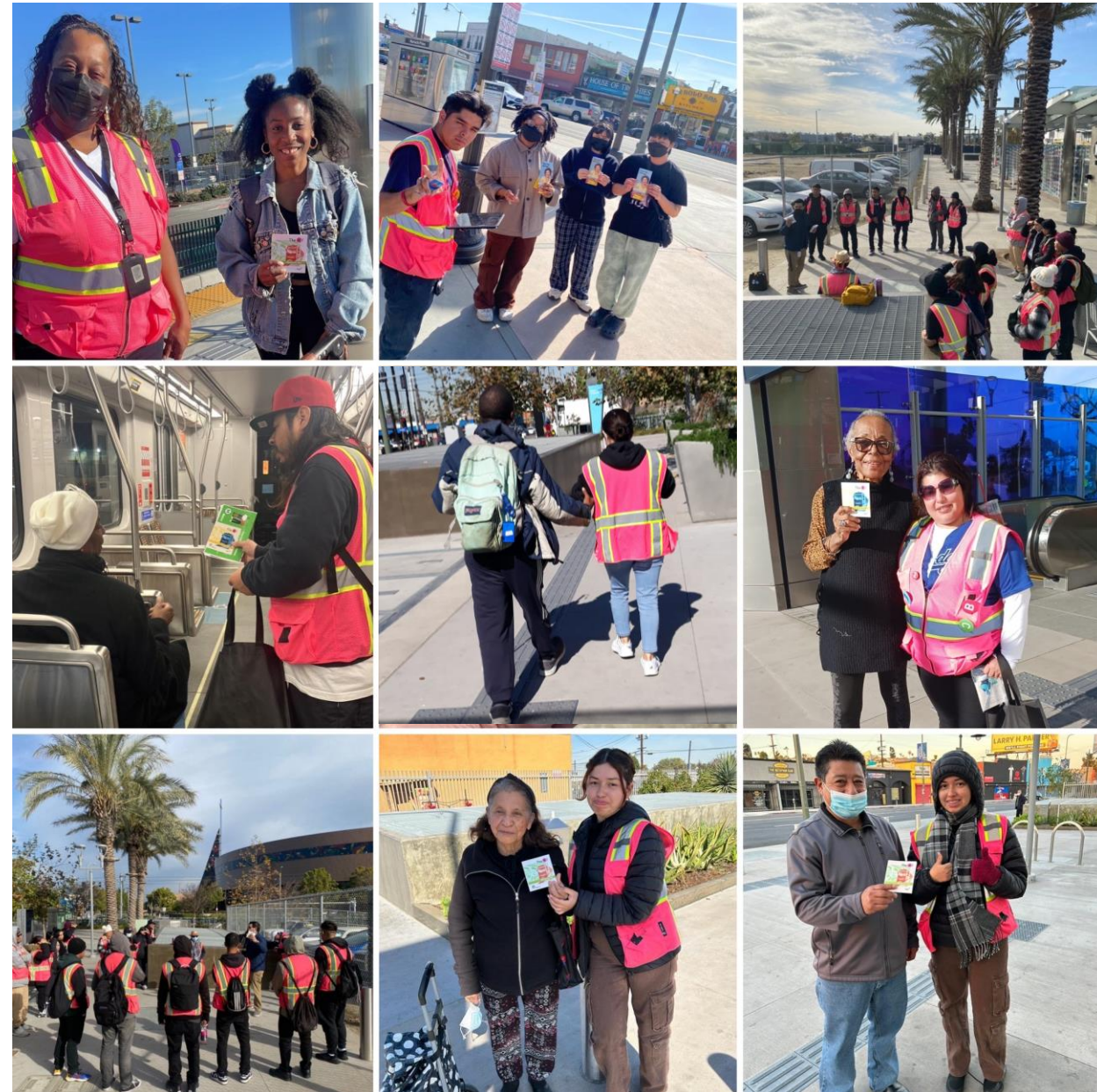
Recommendation for Task Order 001 Extension
through November 2023



Metro[®]

Current Support

- Visible Street Team presence and Community Intervention Specialists (CIS) **on the K Line** were initially hired as a supplement to the Metro Ambassadors program while the Metro Ambassadors were being hired, trained and deployed.
- Street Teams are a friendly face at stations while Metro Ambassadors have riding teams.
- The Street Teams **are a part of the fabric of the community** who have been able to build trust with local residents.
- Since its opening on October 2023, **riders have reported feeling safer** on the K Line, which is directly attributed to current visible presence.
- As we continue to expand Metro Ambassador's presence across the system and study and develop deployment strategies, we believe Street Teams should continue to be present throughout the Metro Ambassadors Pilot Program period.



Recommendation

- Current Lee Andrews Group, Task Order 001 is scheduled to **end June 30, 2023.**
- Staff is in the process of **completing a full procurement** for these services to supplement the Metro Ambassadors Pilot Program, by continuing to deploy Street Team and Community Intervention Specialists teams on and around the K Line.
- This is a **recommendation to authorize the CEO** to:
 - increase the task order value from \$6,753,723, by an additional \$5,175,320, not-to-exceed **amount of \$11,929,043**
 - extend the **period of performance through November 30, 2023.**



Thank you



Metro[®]