

## Priority Projects

### Security Response to Reported Issues

Office: Chief Safety Office / Customer Experience Office

Objective: Assess the management and measurement process of Metro security personnel to distress calls from employees and the public.

### Personnel Hiring Process

Office: Chief People Office

Objective: Examine the hiring process for new employees and identify any challenges to the process being agile and efficient.

### Gold (L) Line Extension

Office: Program Management / Operations

Objective: Assess the oversight of Program Management and Operations over the construction efforts of the Foothill Gold Line Construction Authority and review preparations for operations when the Pomona station opens.

### Project Management of Planning Phase Activities

Office: Planning & Development

Objective: Assess Planning & Development's Mobility Corridors project management processes for major projects during the planning phase including Right of Way acquisition, environmental, and preliminary design and engineering.

### Management of Metro Project Grant Funding

Office: Planning & Development

Objective: Assess the process related to grant funding of major projects, including procedures for identification of funding sources, monitoring grant activity, and communication.

**Information Technology Governance**

Office: Chief People Office

Objective: Assess Metro's IT governance effectiveness, including assessing if established practices are followed and working as intended.

**Discretionary Project**

**State of Good Repair (SGR) Assessment Process**

Office: Operations / Chief Safety Office

Objective: To evaluate the process for assessing the condition and maintenance of Metro's inventoried transit assets in compliance with FTA and CPUC requirements. Also examine how forecasting is done for SGR projects, including reviewing if activities are being done in accordance with forecasting schedules.

**Continuous Auditing Of Capital Projects**

Office: Program Management

Objective: Review capital projects for effectiveness and efficiency of Metro project procedures for critical project areas such as change management, quality management, and risk management.

<b>Carryover Projects</b>
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<b>Division 20 Portal Widening Project</b>
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Office:	Program Management
Objective:	Evaluate the overall project management processes for the Division 20 Portal Widening project.

<b>Employee Health Benefits</b>
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Office:	Chief People Office
Objective:	Assess the controls over the accuracy and completeness of data related to employee enrollment, claims, and benefits.

<b>Physical Security Monitoring Equipment</b>
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Office:	Chief Safety Office / Operations / Chief People Office
Objective:	Assess the process used to ensure that physical security monitoring equipment (audio/video and intrusion detection) is in good working order and that the data it produces is monitored and responded to appropriately, in accordance with established policies and procedures.

<b>Supply Chain Ethics Management</b>
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Office:	Strategic Financial Management and Ethics Office
Objective:	Assess actions taken by Metro to address current and future supply-chain reputational and ethical risks.

<b>Contract, Financial and Compliance Audits</b>
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<b>Contract Pre-Award Audits</b>
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Office:	Strategic Financial Management
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Objective:	Perform pre-award audits for procurements and modifications
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<b>Incurred Cost Contract and Grant Audits</b>
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Office:	Planning and Development / Program Management
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Objective:	Verify whether costs are reasonable, allowable, and allocable on cost-reimbursable contracts and grants for contractors and grantees, respectively
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<b>Financial and Compliance External Audits</b>
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Offices:	Agencywide
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Objective:	Complete legally mandated financial and compliance audits
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<b>Business Interruption Fund</b>
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Offices:	Strategic Financial Management
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Objective:	Verify the Business Interruption Fund (BIF) Administrator's compliance with the Los Angeles County Metropolitan Transportation Authority's (Metro) Business Interruption Fund (BIF) Administrative Guidelines and Fund Disbursement Procedures.
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